

DISASTER RESOURCES IN LOS ANGELES COUNTY AND U.S.

Los Angeles County Department of Mental Health
ACCESS Center
(Available 24/7 including holidays)
(800) 854-7771

Also visit:
<http://losangeles.networkofcare.org/mh/emergency.cfm>

The American Red Cross
<http://www.redcross.org>

Los Angeles County Department of Public Health
<http://www.lapublichealth.org/>

Los Angeles County Information Line "211"
<http://www.211la.org>

Centers for Disease Control and Prevention
<http://www.bt.cdc.gov/>

Substance Abuse and Mental Health Services
Administration
<http://www.samhsa.gov/>



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Department of Mental Health
550 South Vermont, 12th Floor
Los Angeles, CA 90020

Phone: 213-738-4601
Fax: 213-386-1297

hope wellness recovery

ACCESS CENTER

24/7 National

Mental Health Hotline

(800) 854-7771

TDD/TTY (562) 651-2549



<http://dmh.lacounty.gov>



If You Are in Crisis and
Need Help Right Away,
Call Toll-Free, 24/7 Access Helpline:

1-800-854-7771



VISION

The Vision of the ACCESS Center is to be the premier gateway to mental health services and information in Los Angeles County.

MISSION

LACDMH's ACCESS Center serves as the entry point for mental health services in the County in providing referral and linkage resources, and crisis intervention to the Los Angeles County Local Mental Health Plan (LMHP).

A team of multidisciplinary staff provides various kinds of mental health direct and referral services on a 24-hour, seven days a week, including all holidays.

The overall purpose of the ACCESS Center is to partner with consumers, families and communities.



MENTAL HEALTH SERVICES PROVIDED 24 HOURS, 7 DAYS A WEEK

- Information and referrals for the specialty mental health programs
- Crisis intervention in the community 24 hours, 7 days a week
- Mobilize the Field Response Operations (FRO) Teams
- 24/7 American Sign Language (ASL) coordination for the hearing impaired and 24/7 TDD/TTY line
- Multi-lingual capability through 24/7 telephone interpreter services
- Child Welfare Hotline
- Activate the Critical Incident Response Team (CIRT) following a critical incident
- Centralized authorization of Patient Transportation services
- Coordinates of Out-of County and Out-of-State referrals for Medi-Cal beneficiaries
- Manage after-hour calls for Patient's Rights
- After-hour DMH point of contact for special/critical incident reporting
- Back-up Disaster Operations Center (DOC) providing assistance and crisis intervention following a natural or man-made disaster

ACCESS

(Access to Community Care, Effective Services and Support.)

(800) 854-7771

Persons who are hearing impaired may call the following number for information and referral to appropriate mental health services.

**TDD/TTY
(562) 651-2549**



hope
wellness