EL CAMINO COLLEGE

Career & Technical Education (CTE)— Program Review Supplemental Questions

Submitted by the

Business Division's

Computer Information Systems Department

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Caveat:

Observations and statements made within this document have been based upon data retrieved from several federal, state and private resources.

Although every effort has been made to compare "apples to apples", some sources define occupational titles using TOP (taxonomy of programs) codes whereas others use CIP (classification of instructional programs), SOC (standard occupational classification) or NAIC (North American industry classification) codes.

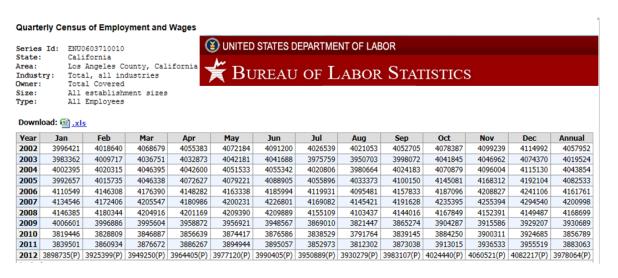
Data taken from any of the sources that we have used <u>all lead to the **same** conclusions</u> stated herein. However, not every source provided numbers that combine the exact same occupational titles. Additionally, when comparisons are attempted, <u>there is no exact correlation</u> between all occupational codes. Because of this, the reader should be aware that an exact comparison of numbers or percentages is impossible due to the differences in the definitions used, and the collection methods employed by the different reporting agencies.

- 1. How strong is the occupational demand for the program?
- 2. <u>How has the demand changed in the past 5 years and what is the outlook for the next 5 years?</u>

California was not immune to the global economic downturn of the last six years. Statewide, the total number of jobs for all occupations decreased by 682,184 from 2007 through 2012.



During the same time frame a proportionally higher decrease (222,934) in jobs was attributed to Los Angeles County alone.



Fortunately, jobs in the information technology (IT) sector were not as adversely affected as many others, and there is a strong demand for trained IT professionals nationally, statewide and locally.

The chart on the next page indicates that the forecasted <u>national</u> percentage increases from 2010 through 2020 for <u>all jobs</u> is 14.3%. For the same time frame the forecasted percentage

increase for <u>IT jobs</u> ranges from 18.1% through 32.4%. All of these increases are slightly above, or in many cases well above the forecasted national average growth rate.

⊕ UNITED STA					TICS		
Occupatio	n		yment usands)	Employment change, 2010-2020			
Title	Code	2010	2020	Number (in thousands)	Percent		
Total, All Occupations	00-0000				14.3		
Software Developers, Systems Software	15-1133	392.3	519.4	127.2	32.4		
Database Administrators	15-1141	110.8	144.8	33.9	30.6		
Network and Computer Systems Administrators	15-1142	347.2	443.8	96.6	27.8		
Software Developers, Applications	15-1132	520.8	664.5	143.8	27.6		
Computer Systems Analysts	15-1121	544.4	664.8	120.4	22.1		
Information Security Analysts, Web Developers, and Computer Network Architects	15-1179	302.3	367.9	65.7	21.7		
Computer Support Specialists	15-1150	607.1	717.1	110.0	18.1		
Computer and Information Systems Managers	11-3021	307.9	363.7	55.8	18.1		

3. What is the district's need for the program?

The data presented over the next few pages provides two different views of our district's need for the CIS program

	Projections of Employment by	Occupation	on, 2010 - 20	020		
	Computer and Mathem	atical Occ	upations			
-	ons Matched to TOP Code(s):					
070100	Information Technology, General	070720		esign & Administration		
070200	Computer Information Systems	070730		stems Analysis		
070210	Software Applications	070800		frastructure & Support		
070700	Computer Software Development	070810	Computer N			
070710	Computer Programming	070820	Computer Su	ipport		
Soography	y: Los Angeles County					
	Los Angeles County					
Journales.	203 Aligeles County					
	Annual Job Openings	by Occupat	tion			
SOC Code	Occupation Title	2010 Em	nlovmont	Annual lab Openings		
SOC Code	(Link to Occupation Profile)	2010 EII	nployment	Annual Job Openings		
	Computer and Information Systems					
113021	<u>Managers</u>		9,450	28		
	Computer and Information Research					
151111	<u>Scientists</u>		530	2		
151121	Computer Systems Analysts		12,950	43		
151132	Software Developers, Applications		13,880	46-		
151133	Software Developers, Systems Software		13,200	44:		
151141	<u>Database Administrators</u>		2,360	10		
	Network and Computer Systems					
151142	<u>Administrators</u>		9,490	369		
	Information Security Analysts, Web					
151179	<u>Developers, and Network Architects</u>		42,100	166		
	Computer Science Teachers,					
251021	<u>Postsecondary</u>		1,610	5.		
	Total		105,570	3,829		
able Genera	ated on 6/30/2013 12:50:15 PM					
Total Joh	Openings are the sum of new jobs from grov	wth plus not	ronlacoment	s Annual ich ananings		
	b openings divided by the number of years i	•	-	3. Allituat Job Operiiligs		
Source:	http://www.labormarketinfo.edd.ca.gov/c	ammeallag	oc/Drojoction			

- A) The data above (supplied by the state of California's Employment Development Department) is only for Los Angeles County, and does not include every job title within IT that our students might be preparing for. Even so, demand is strong as the state is forecasting over 3,800 new jobs each and every year throughout 2020 for Los Angeles County for those job titles that are listed above.
- B) The 2013 Salary Guide for IT Professionals lists, among other things, IT professional's salary data for sixty-two different metropolitan areas with 100% being the national average.

The Los Angeles area (109.5%) is surpassed nationally only by New York, NY (114.5%), Newark, NJ (113.8%), Boston (110%), and Orange County (109.7%) indicating, in part, strong demand for people with IT skills.

4. What is the state's need for the program?

	Projections of Employment by	Occupati	on, 2010 - 2	020		
	Computer and Mathem	atical Occ	upations			
Occupati	ions Matched to TOP Code(s):					
070100	Information Technology, General	070720	Database De	sign & Administration		
070100	Computer Information Systems	070720		stems Analysis		
070210	Software Applications	070800		frastructure & Support		
070700	Computer Software Development	070800	Computer N			
070700	Computer Programming	070810	Computer Su			
070710	Computer Frogramming	070020	compater 50	Ιρροιτ		
Geography	/: California					
	Includes All Counties					
counties.	includes All countries					
	Annual Job Openings	by Occupa	tion			
	Occupation Title	T		Annual Job Openings		
SOC Code	(Link to Occupation Profile)	2010 En	nployment			
	Computer and Information Systems					
113021	Managers		43,000	1,470		
	Computer and Information Research					
151111	<u>Scientists</u>		6300	250		
151121	Computer Systems Analysts		61,200	2,250		
151132	Software Developers, Applications		88,700	3,380		
151133	Software Developers, Systems Software		75,500	3,200		
151141	Database Administrators		11,200	55		
	Network and Computer Systems					
151142	<u>Administrators</u>		39,100	1,730		
	Information Security Analysts, Web					
151179	<u>Developers, and Network Architects</u>		42,100	1,660		
	Computer Science Teachers,					
251021	Postsecondary		3,700	120		
	Total		370,800	14,610		
able Genera	ated on 6/30/2013 12:50:15 PM					
Total Job	Dpenings are the sum of new jobs from grov	wth plus net	t replacement	s. Annual job openings		
	b openings divided by the number of years i			, , ,		
			/ - · ·			
Source:	http://www.labormarketinfo.edd.ca.gov/c	commcolleg	es/Projection	s.asp		

The state's need for IT professionals mirrors that of Los Angeles County.

- A) The data above (again supplied by the state of California's Employment Development Department) shows an equally strong demand for IT professionals throughout the state of California.
- B) The wage/salary data below demonstrates the numeric and percentage wage increases that California community college students experience from two years <u>before</u> they earn an IT degree/certificate, to a point in time that is two years, and then five years <u>after</u> they earn an IT degree/certificate. The increase in wages after receiving a degree or certificate is evident.

Award Voors Award Voors Award Voors

California Community Colleges Chancellor's Office Wage Gains for Award Recipients Summary Report Note: ALL Community Colleges

	Award Years 2002-2003 to 2006-2007	Award Years 2002-2003 to 2006-2007		Award Years 2002-2003 to 2006-2007	
	Median Wage 2 Years Before Award	Median Wage 2 Years After Award		Median Wage 5 Years After Award	
Computer Information Systems-070200					
AA/AS Degree Recipient	\$21,862	\$30,950	41.57%	\$42,341	93.67%
Chancellor's Office Approved Certificates Recipient	\$14,408	\$31,091	115.79%	\$43,111	199.22%
Locally Approved Certificates Recipient	\$15,930	\$30,750	93.03%	\$41,067	157.80%
Computer Infrastructure and Support-070800					
AA/AS Degree Recipient	\$37,975	\$38,993	2.68%	\$44,542	17.29%
Computer Networking-070810					
AA/AS Degree Recipient	\$23,849	\$47,449	98.96%	\$55,105	131.06%
Chancellor's Office Approved Certificates Recipient	\$24,045	\$46,780	94.55%	\$58,024	141.31%
Locally Approved Certificates Recipient	\$31,872	\$47,004	47.48%	\$56,233	76.43%
Computer Programming-070710					
AA/AS Degree Recipient	\$20,292	\$36,199	78.39%	\$52,038	156.45%
Chancellor's Office Approved Certificates Recipient	\$30,446	\$45,860	50.63%	\$42,590	39.89%
Locally Approved Certificates Recipient	\$33,340	\$46,811	40.40%	\$61,450	84.31%
Computer Science (Transfer)-070600					
AA/AS Degree Recipient	\$15,805	\$33,111	109.50%	\$55,099	248.62%
Computer Software Development-070700					
AA/AS Degree Recipient	\$48,942	\$54,055	10.45%	\$71,817	46.74%
Chancellor's Office Approved Certificates Recipient	\$40,545	\$26,863	-33.75%	\$62,184	53.37%
Computer Support-070820					
AA/AS Degree Recipient	\$27,739	\$30,144	8.67%	\$34,941	25.96%
Chancellor's Office Approved Certificates Recipient	\$20,144	\$35,197	74.73%	\$44,890	122.85%
Database Design and Administration-070720					
Locally Approved Certificates Recipient	N/A	N/A		\$57,550	
Information Technology, General-070100					
AA/AS Degree Recipient	\$20,862	\$31,245	49.77%	\$41,174	97.36%
Locally Approved Certificates Recipient	\$31,696	\$38,582	21.73%	\$54,078	70.61%
Other Information Technology-079900					
AA/AS Degree Recipient	\$24,330	\$36,534	50.16%	\$51,381	111.18%
Locally Approved Certificates Recipient	\$29,291	\$29,665	1.28%	\$42,409	44.79%
Software Applications-070210					
AA/AS Degree Recipient	\$16,847	\$26,401	56.71%	\$32,900	95.29%
Chancellor's Office Approved Certificates Recipient	\$13,847	\$21,725	56.89%	\$29,552	113.42%
Locally Approved Certificates Recipient	\$18,418	\$17,843	-3.12%	\$17,389	-5.59%

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5. How does the program address needs that are not met by similar programs in the region?

El Camino College is located within a major metropolitan area where IT skills are in great demand. As expected, every comparable institution in our immediate area also offers many of the same programs/courses. Each of the community colleges listed below draws its IT students based mainly on geographic distance from the students home or work location.

The table below (source; http://nces.ed.gov/collegenavigator/) lists all of the community colleges within fifteen miles of El Camino College, and whether they offer IT degrees and/or certificates.

		D	egrees/Certi	ficates Offere	:d
	Miles From		1, but < 2		2, but < 4
	El Camino	< 1 yr.	yr.	Associate's	yr.
	College	certificate	certificate	degree	certificate
El Camino College	0.0	Yes	Yes	Yes	Yes
Los Angeles Southwest College	5.1	Yes	Yes	Yes	No
Los Angeles Harbor College	7.9	Yes	Yes	Yes	No
West Los Angeles College	8.5	Yes	Yes	Yes	No
Santa Monica College	11.7	No	Yes	Yes	No
Long Beach City College	13.7	Yes	Yes	Yes	Yes

It should be noted that the CIS Department is currently in the process of updating the content and requirements for the Computer Information Systems Associate's degree and corresponding certificates based upon interaction with the state's Community Colleges Chancellor's Office, and input from our Advisory Committee.

6. Are the students satisfied with their preparation for employment?

The response to this section is taken verbatim from El Camino College's Career & Technical Education (CTE) Employment Outcomes Survey 2013. It should be noted that the student's responses relate to <u>all</u> CTE programs. As of the submittal date of this report, individual program level data was not available.

(Technical Education Employment Outcome Survey 2013)

Background

Skills-building students from El Camino College were surveyed if they met one of the following criteria in 2010-2011, and did not enroll in 2011-2012: earned a certificate of 6 or more units, earned a vocational degree, or earned 9+ CTE units. The survey was administered in early 2013 first by e-mail, then by US mail, then by telephone. The survey addressed student perceptions of their CTE program, employment outcomes, and how their coursework and training relate to their current career.

The sample consisted of 1,838 unduplicated students, 117 of whom responded by e-mail (6%), 135 by US mail (7%) and 183 by telephone (10%) for a total response rate of 24%.

Results

58% of former students were "very satisfied" with the education and training they received at El Camino College, and 33% were "satisfied" for an overall satisfaction rate of 91%.

Summary and Conclusions

The results of the survey showed that completing CTE studies and training – whether or not a credential is earned, whether or not a student transfers – is related to positive employment outcomes. The preponderance of respondents are employed, are working in the same field as their studies or training, and are working full time. Respondents overall posted a 26% increase in their hourly wage after completing their studies at El Camino College and the vast majority were satisfied with the education and training they received.

7. Are the employers in the field satisfied with the level of preparation of our graduates?

Currently, no data regarding employer satisfaction is available from any department at El Camino College, or the California Community Colleges Chancellor's office.

8. What are the completion, success, and employment rates for the students?

Program	Computer Info	rmation	System												
Session	Fall & Spring														
		Grade	Distribut	tion											
'ear		'A'	'B'	'C'	'P'	'D'	'F'	'NP'	Inc P	Inc NP	'DR'	'W'	Total	Succ.	Reten
2008 Fall		274	231	164		47	122		-	7	78	160	1,083	61.8%	78.0
2009 Spring		260	290	177	1	60	139		-	7	35	157	1,126	64.7%	82.9
2009 Fall		264	251	195		63	95		-		43	167	1,078	65.9%	80.5
010 Spring		259	281	160		75	109	4	2	2	54	185	1,131	61.9%	78.9
010 Fall		264	239	172		52	111		1	4	74	153	1,070	63.1%	78.8
2011 Spring		285	299	213	1	66	102		2	9	65	213	1,255	63.6%	77.8
2011 Fall		237	286	218		73	118		2	6	61	164	1,165	63.6%	80.7
012 Spring		264	283	195		58	82		3	7	67	181	1,140	65.1%	78.2
100.0%						•	tentior Spring		s		-				
40.0% — 20.0% —	Source: El Camino C													→ S	ucc. Reten.

The data for the last eight available semesters show:

- a) A fairly consistent success rate averaging 63.7% (high = 65.9% low = 61.8%)
- b) An equally consistent retention rate averaging 79.5% (high = 82.9% low = 77.8%)

As part of El Camino College's Technical Education (CTE) Employment Outcomes Survey 2013, respondents were asked, if currently employed, how closely related their job is to their field of study at El Camino College. Half (52%) indicated they are working in the same field as their studies and training, followed by more than a fifth (21%) indicating they work in a field that is "close" to their studies and training, and 27% indicated their job is not related to their studies.

As mentioned in section 6 (page 8), the difficulties inherent in collecting follow-up data on graduated students did not yield large amounts of employment data. The paragraph above refers to numbers that represent <u>all</u> CTE students. As of the submittal date of this report, individual program level data was not available.

9. What is the role of the advisory committee and what impact does it have on the program?

El Camino's CIS Department is committed to assisting those students seeking employment in information technology occupations to be able to enter the workforce as competent employees with relevant and current technology expertise, and the job success skills required by employers.

To help ensure that our program is aligned with the local job market we have developed and meet with an advisory committee comprised of five business professionals from small, medium and large local businesses. With their advice, they help the CIS department ensure that our program consists of courses that:

- Are relevant to the community
- Address current industry standards
- Meet workforce needs
- Are designed with future industry and economic trends in mind

The CIS Department last met with our advisory committee on April 26th of this year. The following areas were discussed, and the committee gave validation to our objectives and/or shed new light on:

- The size of a company that might hire a person with only a two year AA degree
- The job titles that might be open to a person with only a two year AA degree
- Our AA/AS degrees should offer the respective transferrable courses to clearly guide the CIS major seeking transfer to a four year program
- A basic class in networking should be required of all CIS students
- The concept of breaking our course offerings into "tracks" such as Help Desk, Device/Desktop Support, Web Development/Management, and Programming

10. <u>If there is a licensure exam for students to work in their field of study, please list the exam and the pass rate. If there are multiple licensure exams in the program, include them all.</u>

There are no <u>federal</u> or <u>state</u> licensure exams required of our students to work in the information technology field.

There is, however, an industry certification exam. Students who want to become "CISCO certified" can arrange to take CISCO's CCNA exam at an official testing center. We do not have access to the pass rates because the students can take the tests at any of the available testing centers. The testing centers are not affiliated with El Camino College, and do not make this data available.