

EL CAMINO COLLEGE PROSPECT INTAKE REVIEW

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EXECUTIVE SUMMARY

Overview

El Camino College hired Interact Communications to explore the admissions and registration process experience firsthand. The research focused on discovering the message, service and total experience that potential students receive. Interact reviewed the communication and presentation of information at both the main campus and the Compton Center location. Specific items of focus included the telephone and email inquiry experience, and the ease of accessing information online. Research was conducted during the later part of the application and registration window for Fall 2016 (specifically, late August and early September 2016).

Knowing Your Systems

When it comes to communicating with new and potential students, first impressions are important. Not only are effective communications practices crucial to enrollment and retention efforts, they can also influence the general reputation of a college in comparison to its competitors.

Facing competition from four-year institutions and private career colleges, it is common for a community college to tout its personal assistance, guidance and focus compared with a big local university, or to boast a richer campus life than the local "get-it-done-quick" corporate career institute. But accessibility doesn't just mean simpler admissions process – it's also the ease with which students can access the appropriate staff, services and information.

Knowing how your communications plan is executed over the phone and online is key to developing an effective messaging strategy. The purpose of this research is to review the communications processes of El Camino College and examine its ability to respond to student inquiries.

Methodology

By "spoofing" the intake process from the perspective of individuals in the prospect stream, we gathered information on the quality, efficiency, and ultimately, the effectiveness of the college's communications efforts. This information was used to make recommendations on how El Camino College might improve its own communication process.

The study was conducted from the perspective of an English-speaking potential student. The researcher placed telephone calls, filled out online prospect forms and sent emails requesting admissions information to multiple student services contacts and phone numbers, using the contact numbers and emails provided on their respective websites.

Adopting pre-determined personae, the researcher called El Camino College offices, seeking general information about the college as a potential student hoping to begin classes. These calls were made during fall registration, as well as just before and after the first day of classes. The researcher was undecided in their field of study, but exploring programs and determining registration protocol. The researcher recorded details about the conversations.

The researcher also attempted to find information on each college's website, from the perspective of a potential student; including entering the application portal as much as possible.



The following report is an analysis and summary of those contact attempts, a review of the materials utilized to gather information, identification of other issues noted as a result of the research.

General Recommendations

1) Promptly follow up on all prospective student inquiries

Ideally, all prospective contacts would be reported to the appropriate department for follow-up contact attempts as soon as possible, whether they are through phone calls, email, social media, face-to-face contacts or regular mail. All potential student contacts need to be followed up in a timely manner.

2) Have a plan for handling prospective students with special needs

A review of protocol for inquiries from non-English-speaking, limited English-speaking, or disabled potential students is recommended, whether they come from phone calls, emails or other methods of contact.

3) Always give your name and contact information, and request *their* information

Never talk to a prospective student in person or over the phone without first introducing yourself, providing your contact information (or the person that they should be contacting next), and finding out their name and contact information as the first thing you ask (not the last thing).

Specific Recommendations

- 1) **Create an option for prospective students to be able to reach outreach personnel without spending excess time navigating phone trees that do not provide the option they need. This could also be implemented at the general phone tree level; not all students are familiar with the term outreach as it relates to college admission.**
- 2) **Provide, more prominently, a savvy web space for prospective/future students with a plan to utilize available tools (prospect card and e-brochures).**
- 3) **Remove access to dated and/or broken prospect and contact tools.**
- 4) **Develop a set of response templates with a uniform look and feel utilizing more marketing language in the subject line and throughout the text.**
- 5) **Give equal time to the development and look and feel of the marketing materials for each campus (ex. e-brochure output is much sleeker for El Camino College than for the Compton Center).**
- 6) **Determine a system to periodically review email template and website content for broken links, and out-of-date or irrelevant information.**
- 7) **Designate best practice for responding to specific inquiry emails in a timely manner, limiting entry points for better management.**





CONTACT OVERVIEW

Phone Experience

Summary

Reaching a person for Admissions at either campus is challenging when using the phone numbers published on the webpage and provided in email communication.

The general number for El Camino Campus and the Admissions number both connect to the same Admissions phone tree. A caller can spend between two and three minutes navigating the phone tree, only to end with more phone numbers, email addresses and voicemail options.

Each attempt to reach the El Camino Campus by phone resulted in either the system disconnecting the caller, or the caller being left with a choice to leave a voicemail or be disconnected.

One of the phone call attempts to the Compton Center was answered by a live person, who provided helpful advice and a referral for more information.

Dialing the 866-ELCAMINO (866-352-2646) toll-free number from the caller’s location resulted in a message that the call could not be completed (the caller was out of state).

Customer service on this phone number is inconclusive. The researcher was unable to determine whether there is a prospective student option available when using the ELCAMINO line.

The published contact number for Admissions leads to a system which reads off more phone numbers and email addresses, rather than connecting the caller to a relevant staff member. This practice can create frustration for a prospective student – especially those with a tentative view of higher education. For all the effort it takes to drive an inquiry to your doorstep, it doesn’t make sense to have the door shut when they finally show up.

The Outreach Offices for both campuses provided an opportunity to bypass the phone trees.

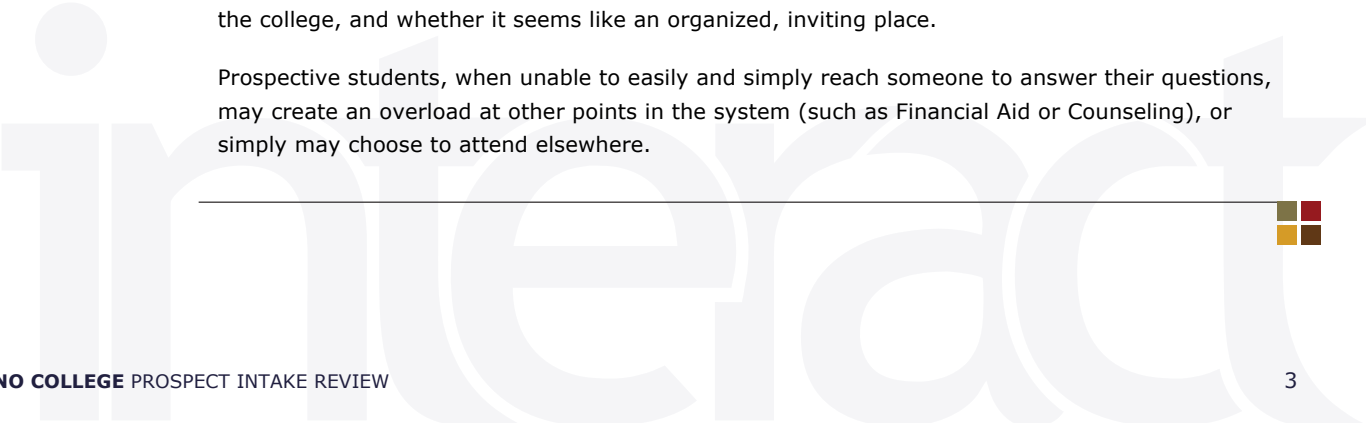


Threats

The current phone tree system is not serving the needs and expectations of prospects. This is cause for major concern, as individuals calling during business hours are highly motivated to enroll, IF they can get their specific questions answered.

The college could do a better job of communicating the precise steps and contacts for a potential student seeking information. This “first contact” often represents the prospect’s first impression of the college, and whether it seems like an organized, inviting place.

Prospective students, when unable to easily and simply reach someone to answer their questions, may create an overload at other points in the system (such as Financial Aid or Counseling), or simply may choose to attend elsewhere.





Opportunities

Create a linear path for prospective students which funnels them from the Outreach Offices to Admissions. Once they are accepted, inquiries can be handled in a simple, organized phone tree.

Offer a connection to Outreach Services on the main college phone tree, or within the Admissions and Records phone tree. Currently, the only option related to becoming a student is Admissions and Records. There is no option for prospective students who may be "interested in attending El Camino College for the first time."

Review and modify enrollment protocol for campuses and ensure that appropriate phone numbers and contact information are being publicized in the proper channels. Assign a student worker or other associate to verify all telephone numbers and other contact information.



Digital Experience

Summary

The website is flat and does not provide differentiation for the eye to scan quickly in searching for critical information.

The application can easily be accessed with two clicks from both the ECC and Compton websites. This is great for getting applicants into the system.

The El Camino College application link opens in a new tab, but the Compton Center link does not. Opening the application in a new tab should be the default response, so the applicant can reference the page they came from without starting over (most of the click-thru encountered for Compton Center opened the link in current tab instead of a new tab).

Both campus location sites have a designated area for Future Students, but the content in both places amounts to "nuts and bolts" checklists to apply, and the application link. Future students (prospectives) could be better serviced by tailoring this area more for to their needs and common questions (specifically, inquiries regarding semester timing and programs). The future students area could incorporate the use of marketing language.

The organization of the information would benefit from a review of information from a student perspective.

Both campus locations support an outreach and school relations office and staff. This appears to be the best place to receive prospective student information, but this is not obvious to the prospect.

Prospect tools exist on both the El Camino College and Compton Center websites, but seem to be placed haphazardly. The following tools were observed:

- A prospect card for capturing prospective student information, complete with automated response email (powered by Web Advisor).

- "Ask El Camino" and "Ask Compton" automated response question bank.

- E-Brochure generated by "my-info-packet" and delivered immediately (Compton Center's brochure again opens in same window, as opposed to a new tab).

Tour request form for campus tours

Former ITT Tech student help form

Contact card ("Contact Us")

Email responses to specific inquiries were not managed in a timely manner.

Emails to various addresses at the El Camino campus never received a response.

Emails to various addresses at the Compton Center had disparate results. One address provided an immediate auto response notifying the user that they would receive a response within two days, and provided some helpful links in an attempt to answer questions. Another address responded to the inquiry seven days later.

The MyECC portal is equipped with live chat functionality. This feature was useful and helpful, but is not currently designed to be a prospective student tool.

The mobile web experience is partially optimized on the main levels, and consistent with traditional online desktop experience in look and usability.

Some of the header images and office-hour tables do not render correctly.

Threats

Prospective students or applicants who have sent time-sensitive messages and inquiries via email may not be able to matriculate, if they do not receive a timely response.

Website visitors may be frustrated by broken links and automated email responses.

Prospects may potentially be defecting to competitors with better established processes.

Visual clutter and disorganization may be leading to increased call volume.

Opportunities

Prospects landing on the Admissions page could be given clear options: "Ready to Apply" or "Looking for Information," for example. These would link them to relevant information, such as steps to apply, or connect them to the proper on-campus staff.

At least once a year, create a "known user" and test the system to make sure all communication links and promotional information is appearing correctly in marketing emails.

Create a system for timely response to direct/personal emails and always make sure to have an out-of-office notification if there is a chance that an email is not going to be returned within 48 hours.

Periodically review the website, prospect emails and application emails to inspect for broken links and irrelevant or out-of-date information.

Refine the look and feel of email communication and the prospective student portals, including the prospect tool. Use marketing language to engage prospects.

Create a series of automatic email templates to stay top-of-mind with interested prospects coming in through the prospect tool.



Registration Experience

Summary

The Admissions process, once an application has been filed, is documented in an easy-to-understand checklist.

Instructions for logging in to MyECC are clearly communicated in the Welcome/Acceptance email, and MyECC links are prominently displayed both on the website and in the Welcome email.

The Live Chat option for issues with MyECC was available and helpful.

The residency classification email received featured a link which provided deadlines for 2014. It also contained other contact emails, but they were buried within the text and not linked. The email also contained language for Veteran Services and instructions to contact a Veterans Rep in Admissions (with no direct contact information provided). Additionally, the email should have included a "do not reply" message, assuming the sending address is not monitored.



Threats

In some cases, the registrant was provided with dated information.

The online orientations caused issues for those using the Google Chrome browser. Though the college does provide a document addressing this, it wasn't quickly discovered.

Applications can not be made to both the El Camino College main campus and Compton Center. If it is likely that students would take classes at both locations, this should be addressed..



Opportunities

Two of the emails received from separate admin addresses had the same subject line, but different content. Review accepted student messages side-by-side and identify ways to differentiate. Emails could also be designed for better readability and spacing.

Consider the usefulness and implementation of text notifications for registration notifications and/or other appointment scheduling.



APPENDIX A – CONTACT SUMMARY

The following table summarizes contact points made with El Camino College; with a brief description of where the contact information was acquired and the results of the contact.

Red Shaded Items

indicate the interaction did not meet expectations.

Green Shaded Items

indicate the interaction exceeded expectations.

Tan Shaded Items

indicate that the interaction met basic expectations.
(*ex. a voicemail stating office is closed on the weekend*)

PHONE CALL ATTEMPTS				
CONTACT METHOD	DATE	TIME	DESCRIPTION	OUTCOME
310-532-3670 <small>Google search & dial, footer of main web page, college navigator website</small>	Aug 31	10:50 am	phone tree	lots of phone tree; finally hang up after 3:00 minutes of navigating phone tree and 2:00 minutes on hold waiting to talk to someone
310-532-3670	Sept 1	6:49 pm	phone tree	message that switchboard is closed but reached Admissions menu options and voicemail for online application assistance personnel with different phone number and direct email to use for questions
310-660-6034 <small>phone # listed in welcome email for registration help line</small>	Sept 6	6:42 pm	phone tree and recorded message	message that help line is now closed; call admissions and select an option; call transferred to admissions, after 1:08 automated message played that all representatives were assisting others & to hold the line. Caller disconnected after waiting 2:00 minutes on hold
310-660-3593 <small>phone # listed in welcome email for questions with online application</small>	Sept 6	6:36 pm	phone tree and recorded message	message stating that the number is available from 9:00 am to 6:30 pm
310-900-1600 <small>Google search & dial, footer of main web page, college navigator website</small>	Sept 8	10:12 am	phone call	general college phone tree with option 1 for Admission, recorded information regarding peak registration information and instructions to visit website, 1:36 end of message with option to leave a voicemail
310-900-1600	Sept 8	10:23 am	phone call	general college phone tree with option 1 for Admission, recorded information regarding peak registration information and instructions to visit website, 1:20 end of message with option to leave a voicemail
310-900-1600	Sept 9	9:30 am	phone call	general college phone tree with option 1 for Admission, answered by a person after 2 rings, Compton Campus inquired about taking classes at both campuses; helpful gentleman answered saying classes at both is fine but to contact Financial Aid for further information on how that works; noted availability of late start classes also as an option
310-660-3414 <small>number on bottom of admissions website & on college board website</small>	Sept 9	9:42 am	phone call	Admissions phone tree options, recorded message says you must pick an option to reach a person; picking 0 no option the message directs you to say online line but you remain on hold indefinitely
310-660-3414	Sept 9	9:46 am	phone call	Admissions phone tree options, recorded message says you must pick an option to reach a person; selected option 5; immediately given option to leave voicemail or hold the line, no answer after an additional minute on hold
310-660-3414	Sept 9	9:50 am	phone call	Admissions phone tree options, recorded message says you must pick an option to reach a person; pressed 0 to see if that would produce personal interaction, instead returned to start of Admissions phone tree, selected option 3 for online application assistance, immediately received direction to leave a voicemail
866-352-2646 (866-ELCAMINO)	Sept 10	7:21 pm	phone call	automated system message stating "you have dialed a number which cannot be reached from your calling area"
310-660-3487	Sept 10	8:44 pm	phone call	encountered a voicemail box after 4 rings that was specifically for the office called – no phone trees or long recorded messages
310-900-1600	Sept	5:09	phone call	office closed

	12	pm		
310-532-3670	Sept 12	5:12 pm	phone call	main line; press 1 for admissions, phone tree, press 3 for online application line; leave a message.
310-660-3487 Outreach Office	Sept 19	8:19 am	phone call	2 rings, call answered by helpful professional female; answered all questions and encouraged to call back anytime and gave office hours to reach someone

DIGITAL ATTEMPTS				
CONTACT METHOD	DATE	TIME	DESCRIPTION	OUTCOME
admissionshelp@elcamino.edu address listed on college board website	Aug 31	11:17 am	email sent	sent email requesting general information including inquiry if registration is past; no response after 18 days
OpenCCC	Sept 5	9:37 pm	email received account creation	bounce auto-email to confirm creation of account and encouragement to apply
staffname@elcamino.edu	Sept 5	9:45 pm	email received title ix survey	auto email to complete Athletic Interest Survey
admissions@elcamino.edu	Sept 5	9:45 pm	email received	standard welcome email with application confirmation number & notification that student ID number would arrive via email in 1-3 days.
myECC chat	Sept 6	6:55 pm	online chat support box for myECC Online	inquired about student ID number prior to receiving email; notified that the individual couldn't be found in the system; requested to provide SSN but declined as it was not supplied during application; inquired if registration still available for fall and requested admission phone number; chat rep provided link to steps for becoming a student
colladmin@elcamino.edu	Sept 7	12:04 am	email received	Notification of non-resident status and information on how to petition for reclassification
colladmin@elcamino.edu	Sept 7	12:04 am	email received	Notification of Student ID number and instruction on how to log-in to myECC portal to complete additional steps to registration
admissions@elcamino.edu	Sept 7	11:17 am	email sent	inquiring about fee payment timing; no response after 11 days
COMAdmissions@elcamino.edu	Sept 8	10:16 am	email sent	inquiring about registration at both campuses and payment of fees received automated response saying to allow 24-48 hrs for assistance; no response after 10 days
COMAdmissions@elcamino.edu	Sept 8	10:18 am	email sent	inquiring about still being able to make application for fall received automated response saying to allow 24-48 hrs for assistance; no response after 10 days
comoutreach@elcamino.edu	Sept 8	10:32 am	email sent	inquiring about still being able to make application for fall (response received Sept 15, 2016; 7 days later although the respondent did provide direct phone numbers & direct email in correspondence)
http://www.elcamino.edu/about/questionnaire.html	Sept 10	7:34	attempt to send email via online form	found contact form while searching for toll free number; form attempted to send message to admissionshelp@elcamino.edu by launching user default mail program but message was unable to be sent. Clicking on the bottom of the form produced this result: "OU Campus version 9 is no longer in service. If you were directed here via a direct edit link, you can update the direct edit link by re-publishing this page. Contact your web team for assistance re-publishing this page. More information can be found here https://ousupport.zendesk.com/hc/en-us/articles/212146483 ."
http://www.elcamino.edu/studentservices/outreach/	Sept 10	7:57 pm	prospect form	completed prospect form on college's Outreach & School Relations page received standard immediate response email from colladmin@elcamino.edu with instructions, links and phone number/email address of outreach office
http://www.elcamino.edu/welcome/futurestudents/starthere.asp	Sept 11	12:44 pm	web form	option to create personalized e-brochure, received immediate email response with requested pdf
http://www.compton.edu/studentservices/onlinetools/	Sept 11	12:55 pm	web form	option to create personalized e-brochure, received immediate email response with requested pdf

APPENDIX B – PROSPECT TOOLS

EL CAMINO COLLEGE

ADMISSIONS | FUTURE STUDENTS | CURRENT STUDENTS | FINANCIAL AID & SCHOLARSHIPS | COMMUNITY & VISITORS | TO APPLY - START HERE

Outreach and School Relations

Our mission is to assist, oversee, provide direction to, and function as a clearinghouse for all outreach activity involving El Camino College programs and services.

The Office of Outreach and School Relations is committed to serving prospective students from a wide array of locations, education levels, socioeconomic strata, ethnicities, races, experiences, and beliefs. Through our office, knowledgeable ECC Ambassadors conduct campus tours, highlight student services, and perform visits with prospective students, school sites, and the community.

For further information, please contact the office of Outreach and School Relations at (310) 660-3487 or email oaasr@elcamino.edu.

Are You Interested in Becoming an El Camino College Student?
Please submit the [ECC Prospective Student Interest Form!](#)

Prospective ECC Students

Outreach Services Available
Outreach services include information tables, information sessions, application workshops, assessment/testing, and more.

- Schools and community groups who would like to request El Camino College outreach services, please visit our [Outreach Services](#) page and complete our online request form.
- Individuals who would like an informed tour of the El Camino College campus, please complete our [Individual Tour Request Form](#). Community groups, schools, and groups larger than 10, please complete our [Group Tour Request Form](#).
- For participation in college fairs, please email event information to oaasr@elcamino.edu.

Outreach Services

Timeline of Services	Tour Request Form
Request Outreach Services	Apply Online
Ambassador Program	Concurrent Enrollment

Staff Information

Robin Dretzler, Director
rdretzle@elcamino.edu

Brian Hayden, Administrative Assistant
bhayden@elcamino.edu

Carla Velasquez, Student Services Specialist
cvelasquez@elcamino.edu

Veronica Palafox, Student Services Specialist
vpalafox@elcamino.edu

Joshua Casper, Student Services Technician
jcasper@elcamino.edu

Melinda Khindri, Program Aide VI
mkhindri@elcamino.edu

Office of Outreach and School Relations
Student Services Center, Room 206
[View Campus Map](#)

Contact Information
310-660-3487
oaasr@elcamino.edu

Main Menu | Help

Welcome Guest!

Prospective Student Form

[Prospective Student's Click Here](#)

Last Name: First Name: Middle Name:

Address Line1:

Address Line2:

City: State: Zip:

Birthdate:

Phone:

E-Mail (Preferred method of contact):

High School Attended: HS Grad Year:

Academic or career interests:

Check box for more information on:

Advising

Career & Technical Education

EOPAS, CAMWORKS/CARE

Financial Aid

Honors Transfer Program

Additional Comments:

Please send any general information for becoming a student. I would like to know what programs you have available and the costs. Thank you.

Main Menu | Help

Welcome Guest!

Prospect Acceptance Notice

Thank you for your interest in El Camino College. Please check your email for more information.

[Click here to exit \(return to school web site\)](#)

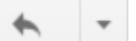
Main Menu | Help

Interest Letter to Prospective ECC Student

Inbox x

 colladmin@elcamino.edu

9:57 PM (19 hours ago) ☆

 to me ▾

Thank you for your interest in El Camino College. Below is a brief description of the steps you should follow in order to enroll in classes and ensure a successful experience at ECC.

- 1) APPLY - Apply for admissions online at www.cccapply.org/applications/CCCApply/apply/El_Camino_College.html
- 2) PREPARE - Prepare for the placement test www.elcamino.edu/student-services/co/assessment-testing.asp and complete the online orientation through MyECC <http://myecc.elcamino.edu>
- 3) TEST - Take the placement test - be sure to visit www.elcamino.edu/student-services/co/assessment-testing.asp for testing office hours
- 4) PLAN - Meet with an ECC counselor prior to registration to develop an educational plan - go to <http://myecc.elcamino.edu> to schedule a counseling appointment

More detailed information on the steps to enroll can be found at www.elcamino.edu

Finally, please be sure to visit our financial aid website as well at www.elcamino.edu/student-services/fao/ for information on how to pay for college and our SSTARs webpage at www.elcamino.edu/student-services/co/sstars.asp for information on additional student support services.

Again, thank you for your interest, good luck and let us know if you have further questions.

Outreach and School Relations
El Camino College
[310-660-3487](tel:310-660-3487)
ecchs@elcamino.edu

interact



ECC Compton Center / Student Services / Admissions & Records / Prospective Students

NAVIGATION

- Academic Calendar
- Add a Class
- Admission and Records
- Assessment and Testing Center
- Bookstore
- Child Development Center
- Class Schedule
- Current Students
- Drop a Class
- Eligibility
- EOPS (Extended Opportunity Programs And Services)
- Fee Deadline
- Financial Aid
- Forms
- Graduation
- High School Students
- How to Register
- International Students
- New Student Interest Form**
- Outreach & Relations with Schools
- Prospective Students
- Recommended Steps for Registration
- Registration Dates and Locations
- Residency
- Student Life
- Student Services Program Review
- Student Support Services/Programs
- Transcripts
- Veteran Services
- Who May Apply

PROSPECTIVE STUDENTS

Receive more information about El Camino College Compton Center by filling out our [prospective student interest form](#).

We offer many classes, programs, certificates and degrees, including:

- A.A. and A.S. degrees which are transferable to 4-year colleges
- Vocational classes
- Distance education classes
- Certificates
- CCE (Work Experience)
- Community education classes and workshops
- High school programs
- Study abroad programs
- Weekend and short-term classes

Take classes for only \$46 per unit (California residents)!

Follow the Steps to Register in [English](#) or [Spanish](#). If you are high school students, please follow the [High School Steps to Apply and Register](#).



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Are you a new student who has never attended college?

1. Participate in an Orientation to Compton Center.
 - Online Orientation available on [MyECC](#).
 - In person by scheduling a New Student Orientation in the Welcome Center (D-27).
2. Attend the New Student Welcome Day in August!

Thinking of transferring to a 4-year school?

We have agreements with many top Universities, and most classes are 100% transferable!

Need help paying for college?

Millions of dollars in assistance are awarded to El Camino College students every year! Stop by the [Financial Aid](#) office for more information.

INFORMATION

- About Us
- Accreditation
- Administration
- Employment Opportunities
- The Messenger
- Compton Community College District
- El Camino College

RESOURCES

- Bookstore
- Bursar's Office
- Distance Education/Online Learning
- Financial Aid
- MyECC Portal
- Library-Student Success Center
- Student Services

EVENTS & VISITING

- Calendar of Events
- Campus Safety
- Maps, Directions & Parking
- Visit Us
- Contact

El Camino College Compton Center
1111 E. Artesia Boulevard
Compton, CA 90221
(310) 900-1600

Select Language



Back to top

CONTACT US CARD ACCESS (must use default machine email to send; received error on send attempt)
http://www.elcamino.edu/about/contact.asp

interactcom.com

EL CAMINO COLLEGE

Google Custom Search Search

MyECC f t y i

ADMISSIONS FUTURE STUDENTS CURRENT STUDENTS FINANCIAL AID & SCHOLARSHIPS COMMUNITY & VISITORS TO APPLY - START HERE

VISITORS

- Bond Oversight Committee
- Calendar of Events
- Campus Police
- Contact Us
- Directions & Maps
- History
- Jobs @ ECC
- Mission Statement
- Phone Directory
- President's Message
- Public Transportation
- Student Consumer Information (HEA)

Home Page » About » Contact Us

CONTACT US

Please choose from the list of recipients below to direct your message. General questions or comments about the El Camino College Web Site should be directed to the [Web Developer](#). Questions or comments about MyECC (Portal) should be directed to [Network Services](#). If you are unsure about where to direct your question, please refer to the list of descriptions below. You may also call toll free at **1-866-352-2646**, or use the ECC [phone directory](#).

I have a question for:

- [Academic Affairs](#)
- [Admission & Records](#)
- [Counseling](#)
- [Financial Aid](#)
- [International Student Program](#)
- [Public Relations & Marketing](#)
- [Student Services](#)

Academic Affairs: Information about classes, programs, departments and curriculum. For specific questions regarding academic programs, **contact the department directly**. Official department information and degree requirements can be found in the course catalog.

Admissions & Records: Information regarding admission and academic records (transcripts) can be found here. For questions regarding academic programs or independent study classes, **contact the department directly**. [Click Here to visit the Academic Divisions/Departments](#). Official department information and degree requirements can also be found in the course catalog (purchase at the bookstore).

Athletics: Information about ECC athletics.

Counseling: Information about academic requirements for graduation or transfer.

Financial Aid & Scholarships: Information about financial aid forms, procedures, scholarships and programs.

International Student Program: Information about the applying to El Camino as an International student, the F1 Visa procedure for students, English as a Second Language, and counseling for International students.

Library - Ask a Librarian: This service provides students, faculty, staff, and the El Camino College community at large with convenient access to the Library's reference librarians.

Public Relations & Marketing:

The El Camino College Public Relations & Marketing (PR&M) Department provides a link between the college and our community; while also keeping the ECC connected. The department can provide general information about the college, and is the first contact for media relations inquires.

In addition, the PR&M Department researches, designs, produces and delivers professional communications to a diverse student population, ECC employees, the communities across the world (via the Web), the media, and elected and community leaders. The department has the privilege of sharing the news of all the outstanding accomplishments, events and activities happening at the college.

Click [here](#) to view El Camino College news releases, photo gallery, newsletters, and other materials.

Student Services: Information regarding student services, such as [Financial Aid & Scholarships](#), [Health Services](#), [EOP/CARE](#), or [student clubs and activities](#) please visit their web page for more information. You may also contact the Student Services division office by [clicking here](#).

Web Developer: The Web Developer is responsible for the El Camino College Web Site. The Web Developer is responsible for ensuring that all Web pages comply with appropriate policies, guidelines for date-related material. The Web developer also creates new websites and enhances existing Web pages. General questions or comments about the Web Site can be directed via this link.

Admissions and Records Online Question or Comment Form

First Name: ANDIE * Required

Last Name: OWEN

E-mail Address: aagot2b@gmail.com * Required

Phone Number:

Question or comment (max length 255):

Can you direct me to late start classes? Is there a listing of them somewhere? Is there a time when students can start applying for classes that start in January? Thank you,
Andie

Clear this form Submit

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© El Camino College | 16007 Crenshaw Blvd, Torrance, CA 90506 | [PH Accreditation](#) | [Website Disclaimer](#) | [In Case of](#)

Select Lang
Powered by Go

E-BROCHURE (easy to use; difficult to locate)

<http://www.elcamino.edu/welcome/futurestudents/starthere.asp> to

http://my-info-packet.com/instantinfo/student_entry.jsp?college=El+Camino+College OR

<http://www.compton.edu/studentservices/onlinetools/> to

http://my-info-packet.com/instantinfo/student_entry.jsp?college=El+Camino+College+Compton+Center

interactcom.com

EL CAMINO COLLEGE

Google™ Custom Search Search

MyECC Facebook Twitter YouTube

ADMISSIONS FUTURE STUDENTS CURRENT STUDENTS FINANCIAL AID & SCHOLARSHIPS COMMUNITY & VISITORS TO APPLY - START HERE

Home Page » Welcome » Futurestudents » To Apply - Start Here

ASK EL CAMINO: Submit Top10

To Apply Click Here

Steps to Enrollment

Apply

- Go online to www.elcamino.edu, click on "Apply Online."
- New and returning students (those with an application) must complete an application.
- A Student ID number will be issued and emailed to you.
- Official transcripts from all accredited colleges must be sent to the Records Office. Students applying for Advanced Placement (AP) courses must also send AP transcripts.
- For information on how to submit official transcripts, click [here](#).

Prepare

- All new students are required to participate in orientation.
- Orientation is offered online via MyECC. For more information, click [here](#).
- Appointments are made online through MyECC. For more information, click [here](#).
- Practice Assessment Tests are available online. For more information, click [here](#).

Test

- Assessment & Testing Center: Student Services Center, 16007 Crenshaw Blvd., Torrance, CA 90506
- Testing must be completed before registering for classes.
- No appointment necessary for English, ESL (ESL I, II, III, IV, V, VI, VII, VIII, IX, X, XI, XII), and Math (Math I, II, III, IV, V, VI, VII, VIII, IX, X, XI, XII).
- Available by appointment only: chemistry, AT (Assessment & Testing Center hours, click [here](#)).

Plan

- Counseling Office: Student Services Center, 16007 Crenshaw Blvd., Torrance, CA 90506
- All new students are required to meet with a counselor.
- Academic counseling is critical to student success.
- To schedule a counseling appointment, go to [MyECC](#).
- Apply for Financial Aid & Scholarships Financial Aid & Scholarships Office: Student Services Center, 16007 Crenshaw Blvd., Torrance, CA 90506
- All students are encouraged to apply for financial aid.
- A variety of scholarships are also available to students.

Register for Classes

- Admissions & Records: Student Services Center, 16007 Crenshaw Blvd., Torrance, CA 90506
- Registration is online and by appointment only.
- Registration Priorities information is available at [MyECC](#).
- Registration appointments are available online at [MyECC](#).
- Computers are available for student use in the Library East Wing Basement.

Pay All Fees

- Cashier's Office: Bookstore Building, First Floor; 310-650-5194.
- All fees must be paid by the deadlines or students will be dropped from all classes. For Fee Payment Deadlines, click [here](#).
- Pay online! Go to www.elcamino.edu and click on MyECC.
- For Cashier's Office hours, click [here](#).

Succeed!

- For more information on associate degrees and certificates offered at El Camino College, [create a personalized e-brochure](#).

Welcome to El Camino College's online information request!

You know the information you want and now you can customize your own brochure and get that information delivered to you online in minutes!

Simply choose the information you want about programs, services, activities and how to pay for college, provide your contact information, and submit your request.

View your brochure online by clicking on the link to your personalized brochure - a PDF document will appear to be viewed online. You can save the brochure to your computer, print it, or even share it with others. We will send you an email link to your document as well.

Get started by clicking the start button below. You can change your choices at any time by clicking the navigation links in the left column of the screen.

START

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[Accreditation](#) | [Website Disclaimer](#) | [In Case of An Emergency](#) | [Contact ECC](#) | [ECC Campus Map](#)

Select Language

Powered by Google Translate



EL CAMINO COLLEGE

- Programs
- Services & Activities
- Paying for College
- Contact Information

Last Step!

Please review the information you have selected to include in your information packet and make any changes needed by using the left navigation links.

Programs

- Automotive Collision Repair/ Painting
- Fire and Emergency Technology
- Mathematics
- Nursing
- Pre-Engineering
- Pre-Nursing
- Welding

Services & Activities

- Evening/Online Degrees
- First Year Experience Program
- MESA
- Out-Of-State/Non-Resident Students
- STEM

Paying for College

- Financial Aid
- Fee Waiver And Grants
- Scholarships
- Work Study

Contact Information

Andie
 Owen
 1506 18th St NW
 6126333833
 Phone/Text Contact Authorized: No
 St Paul
 Minnesota
 55112
 USA
 aagot2b@gmail.com
 Age: 19
 High School: OTHER
 Entry Term: Spring
 Entry Year: 2017
 High School Graduation Year: 2015

SUBMIT



EL CAMINO COLLEGE



Thank you!

You can view your customized brochure online by clicking on the following link:
<http://www.my-info-packet.com/instantinfo/pdf/ElCaminoCollege/AndieOwen1.pdf>

Please note that it may take a few minutes for your pdf to open, depending on the amount of information you have selected. Also, depending on your browser type and settings, it may open in a new window.

Remember, after opening the link, be sure to save the brochure to your computer so you can print it or share it with others. We have also sent you an email link to your document as well.

Thank you for your interest in El Camino College! We hope to see you on campus soon!



INFO PACKET FOR:

ANDIE OWEN

Welcome to El Camino College!

As the college of choice in the South Bay, we are here to help you meet your educational goals. With our excellent academic offerings, affordable fees, small classes, outstanding student services and a great Los Angeles-area location, El Camino College is an excellent way to get started on your future.

El Camino College students transfer to the university of their dreams: ECC regularly ranks in the top 10 in the state in sending students to the UC and CSU systems. In addition, we offer more than 850 academic and career programs.

Thank you for your interest in El Camino College. Included in this packet is the information you requested about our associate degree and certificate programs, student services, and financial aid.

Visit us! El Camino College is situated on a beautiful and spacious 126-acre campus in Torrance, California, just minutes from Southern California beaches. We are here to help. Call 1-866-ELCAMINO (1-866-352-2646) Or visit us online at www.elcamino.edu.

NEXT STEPS

We invite you to visit El Camino College and meet with a counselor to learn about our dedicated faculty, outstanding academic programs, excellent facilities, and active campus life.

Apply Online <http://www.elcamino.edu/apply/>

New Student Orientation

<http://www.elcamino.edu/student-services/co/matriculation.asp>

Assessment Tests

<http://www.elcamino.edu/student-services/assessment-testing.asp>



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El Camino College
Compton Center

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- CURRENT STUDENTS ▾
- FUTURE STUDENTS ▾
- FACULTY & STAFF ▾
- COMMUNITY & VISITORS ▾



ECC Compton Center / Student Services / Online Tools

NAVIGATION

- [Calendar of Events](#)
- [Important Dates](#)

QUICK LINKS

- [Steps to Enrollment](#)
- [Academic Calendar](#)
- [Administration](#)
- [Campus Map](#)
- [Class Schedule](#)
- [Financial Aid](#)
- [MyECC](#)
- [News & Info](#)
- [Student Services](#)

ONLINE TOOLS

We are here to help you meet your educational goals. From academics to activities, many opportunities are available to give El Camino College Compton Center students an outstanding college experience. Via the college's multiple online tools now available at compton.edu, you can access a variety of information at any time, day or night.

RESOURCES

- [Online Calendar of Events](#) >
- [Email Setup on your Smartphone](#) >
- [Ask Compton](#) >
- [MyECC, My Team Sites and elcamino.edu Email Issues](#) >
- [Wi-Fi Available](#) >
- [NEW! E-Brochure](#) >

SOCIAL MEDIA

- [Facebook](#) >
- [Twitter](#) >
- [Instagram](#) >
- [YouTube](#) >

INFORMATION

- [About Us](#)
- [Accreditation](#)
- [Administration](#)
- [Employment Opportunities](#)
- [The Messenger](#)
- [Compton Community College District](#)
- [El Camino College](#)

RESOURCES

- [Bookstore](#)
- [Bursar's Office](#)
- [Distance Education/Online Learning](#)
- [Financial Aid](#)
- [MyECC Portal](#)
- [Library-Student Success Center](#)
- [Student Services](#)

EVENTS & VISITING

- [Calendar of Events](#)
- [Campus Safety](#)
- [Maps, Directions & Parking](#)
- [Visit Us](#)
- [Contact](#)

El Camino College Compton Center

1111 E. Artesia Boulevard
Compton, CA 90221
(310) 900-1600

Select Language ▼



interact



- Programs
- Services & Activities
- Paying for College
- Contact Information

Last Step!

Please review the information you have selected to include in your information packet and make any changes needed by using the left navigation links.

Programs

Air Conditioning and Refrigeration
 Automotive Collision Repair/ Painting
 Computer Information Systems
 Cosmetology
 Liberal Studies (Elementary Teaching)
 Nursing
 Physical Education - Kinesiology

Services & Activities

Athletics
 Counseling
 Career and Technical Education/Job Training
 First Year Experience Program
 Future Students
 Honors Transfer Courses
 Library
 Student Health Center
 Student Success Center
 Transfer/Career Center

Paying for College

Financial Aid
 Fee Waiver And Grants

Contact Information

Andie
 Owen
 1506 18th St NW
 6126333833
 Phone/Text Contact Authorized: No
 St Paul
 Minnesota
 55112
 USA
 aagot2b@gmail.com
 Age: 19
 High School: OTHER
 Entry Term: Spring
 Entry Year: 2017
 High School Graduation Year: 2015



Thank you!

You can view your customized brochure online by clicking on the following link:
<http://www.my-info-packet.com/instantinfo/pdf/ElCaminoCollegeComptonCenter/AndieOwen1.pdf>

Please note that it may take a few minutes for your pdf to open, depending on the amount of information you have selected. Also, depending on your browser type and settings, it may open in a new window.

Remember, after opening the link, be sure to save the brochure to your computer so you can print it or share it with others. We have also sent you an email link to your document as well.

Thank you for your interest in El Camino College Compton Center! We hope to see you on campus soon!

SUBMIT





El Camino College
Compton Center



Info Packet For:

Andie Owen

Welcome to El Camino College Compton Center!

El Camino College Compton Center is the community's education solution with six academic divisions, each offering a full complement of transfer and degree courses as well as career and technical education. Meet your educational goals through our excellent academic offerings, affordable fees, small classes, outstanding student services and convenient Los Angeles-area location. All situated on an 88-acre campus in Compton, California.

Included in this brochure is the information you requested about our associate degree programs, career training, student services, athletics, and financial aid.

We are here to help. Call 1-310-900-1600 or visit us online at www.compton.edu

Next Steps

Plan a visit and meet with a counselor to learn about our dedicated faculty, excellent student services, outstanding academic programs, and active student life.

Apply www.compton.edu/apply

Prepare

www.compton.edu/student-services/support-services/counseling/New-Student-Orientation.pdf

Test

www.compton.edu/student-services/support-services/assessmentcenter



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interactcom.com

APPENDIX C – EMAIL RECORD

The following is written record of email exchange attempts between researcher and El Camino College points of contact.

<p>Sent 8/31 10:17 am</p> <p>Recipient: admissionshelp@elcamino.edu</p> <p>Subject: El Camino College Admissions Inquiry</p>	<p>Hello, I'm wondering if you can help me. Is it too late to start classes this fall? If so, when should I begin applying for Spring? Do you have housing close to campus & are there any meal plans available? Where should I go to find a job on campus?</p> <p>Thank you, Andie</p>
<p>No response as of 9/18/2016</p>	
<p>Sent 9/7 10:17 am</p> <p>Recipient: admissions@elcamino.edu</p> <p>Subject: Fee payment</p>	<p>Hello - I've found some classes to register for since my acceptance into the college. I'm concerned about the timing of payment for the courses. Once registered, when is the payment required and what happens if you are unable to pay it?</p> <p>Thank you,</p>
<p>No response as of 9/18/2016</p>	
<p>Sent 9/8 9:16 am</p> <p>Recipient: COMAdmissions@elcamino.edu</p> <p>Subject: Course Registration</p>	<p>Hello, I've applied and been accepted. I'm wondering if I can take classes at both campuses? 2 classes at the Compton Center would fit better in my schedule. Also, do you know I'm concerned about the timing of payment for the courses. Once registered, when is the payment required and what happens if you are unable to pay it?</p> <p>Thank you,</p>
<p>Thank you for your interest in the El Camino College Compton Center. Someone will respond to your email within 24 – 48 hours.</p> <p>Admissions & Records – Summer 2016 Office Hours (June 6, 2016 – July 31, 2016) Monday – Thursday: 8:00am - 6:30pm Friday: Closed</p> <p>All new and returning students who have skipped one or more semesters must re-apply by submitting an online application. For tips on how to apply, please visit our web-site: http://www.compton.edu/studentervices/admissionandrecords/</p> <p>Additional services and assistance: Residency: http://www.compton.edu/studentervices/admissionandrecords/residency.aspx Transcript requests: http://www.compton.edu/studentervices/admissionandrecords/transcripts.aspx Counseling: http://www.compton.edu/studentervices/supportservices/counseling/ or call 310-900-1600, ext. 2084 Financial Aid: http://www.compton.edu/studentervices/financialaid/ or call 310-900-1600, ext. 2935 High School Outreach: http://www.compton.edu/studentervices/outreach-and-relations-with-schools/ or call 310 600-1900 ext. 2768</p> <p>Best,</p>	



<p>Admissions and Records El Camino College Compton Center 1111 E. Artesia Blvd. Compton, CA 90221 p (310) 900-1600 ext. 2050 f (310) 605-1455 www.compton.edu</p>	
<p>Sent 9/8 9:18 am</p> <p>Recipient: COMAdmissions@elcamino.edu</p> <p>Subject: Compton Center Admission Inquiry</p>	<p>Hello, I'm wondering if you can help me. Is it too late to start classes this fall? If so, when should I begin applying for Spring? Do you have housing close to campus & are there any meal plans available? Where should I go to find a job on campus? Thank you, Andie</p>
<p>Same automated message as received in response to Course Registration email above stating someone would respond within 48 hours. No response as of 9/18/2016</p>	
<p>Sent 9/8 9:16 am</p> <p>Recipient: comoutreach@elcamino.edu</p> <p>Subject: Compton Center Prospective Student</p>	<p>Hello, I'm wondering if you can help me. Is it too late to start classes this fall? If so, when should I begin applying for Spring? Do you have housing close to campus & are there any meal plans available? Where should I go to find a job on campus? Thank you, Andie</p>
<p>Response received 9/15/2016 [7 days after contact made]</p> <p>If you want to take fall classes you still can however, it would be at the local Compton High Schools and Lynwood High Schools. Otherwise your best bet would be to attend in Winter 2017. You can apply for winter and spring right now, and housing wise we don't have dorms but you can look at apartments and see what you can find. In addition, for jobs I recommend going to our Student Life office or Financial Aid, they can direct in regards to jobs.</p> <p>Best, [Name] Outreach Advisor Compton Center Direct phone; cell phone college email provided</p>	



APPENDIX D – APPLY & REGISTER

Application experience and supporting email and chat correspondence

www.elcamino.edu from August 26, 2016

interactcom.com

EL CAMINO COLLEGE

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- FUTURE STUDENTS
- CURRENT STUDENTS
- ADMISSIONS
- IMPORTANT DEADLINES
- FINANCIAL AID & SCHOLARSHIPS
- COMMUNITY & VISITORS

WELCOME TO EL CAMINO COLLEGE

QUICK LINKS

- [Class Schedule](#)
- [Calendar](#)
- [Administration](#)
- [Faculty & Staff](#)
- [Detour/Parking Info](#)

NEWS & INFORMATION

Apply & Register Today: There's still time! Fall 2016 begins August 27. Classes are available – We saved you a seat!

Need help with registration? Counselors will be available to help students with the application process, class registration, and financial aid questions - Saturday, August 27, 9 a.m. to 1 p.m., Student Services Building

APPLY & REGISTER
NEEDY FOR COLLEGE? PRESERVE BY CLASSES TO CHOOSE FROM. WE SAVED YOU A SEAT.

HVACR PROGRAM SPOTLIGHT

WARRIORS FOOTBALL
First Home Game: September 3

ASB Sticker Benefits
Student Discounts

Center for the Arts

PARKING PERMIT SEMESTER
Save Money!

FALL CLASSES FOR ENGLISH HIGH SCHOOL JUNIORS & SENIORS
Jump-start Your Future at ECC!

EL CAMINO COLLEGE
16007 Crenshaw Blvd.
Torrance, CA 90506
(310) 532-3670
1 (866) ELCAMINO
About El Camino College
Campus Map
Contact ECC
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Select Language

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INFORMATION

- Accreditation
- Business Training Center
- Center for the Arts
- Foundation
- Employment Opportunities
- Learning Outcomes
- Measure E

ACADEMICS

- Academic Programs
- Catalog
- Community Education
- Distance Education
- ECC Compton Center
- ECC Fire Academy
- Faculty Locator

STUDENT RESOURCES

- Assessment & Testing Center
- Athletics
- Counseling
- Institutional Research
- Library/Learning Resources
- Prospective Student Form
- Student Services



Steps to Enrollment

1. APPLY
2. PREPARE:
 - Practice Assessment Tests
 - Orientation
3. TEST
4. PLAN
5. REGISTER FOR CLASSES
6. PAY ALL FEES
7. SUCCEED!

Home Page >> Apply >> Apply Online

EL CAMINO COLLEGE APPLICATION FOR ADMISSION

El Camino College is now accepting applications online for the following terms:
Fall 2016, Winter 2017, and Spring 2017

This online application process is for new or returning students. Students continuing from an immediately preceding term need not apply.

- High school students concurrently enrolled in high school and El Camino College must apply every term.
- If you are a prospective F-1 Visa student outside of the United States or an F-1 Visa student currently studying in the United States - - **DO NOT** complete this application. You must contact the International Student Program directly by email: isp@elcamino.edu or telephone: 310-660-3431.

Prospective students are strongly encouraged to apply as soon as possible.

Note: If you have submitted an online application to El Camino College Compton Center you **do not** need to submit another application to El Camino College. You are cleared to register for classes at **both** locations. If you are applying for financial aid, please contact the first campus you applied to.

Important Application Instructions:

- In order to submit an online application, you must have an active email address.
- It is important to REQUEST official transcripts from previous colleges attended. Please have transcripts sent to the address below, attention: Admissions and Records Office. El Camino College does not accept transcripts issued to students or other second parties. All transcripts **MUST** be sent directly from the other colleges or universities to El Camino College Admissions and Records Office. In most cases, a high school transcript is not needed.
- In order to clear a prerequisite, you will need to bring an unofficial transcript to the counseling office. For counseling information, please call 310-660-3593, ext. 3458.

El Camino College Admissions & Records Office 16007 Crenshaw Boulevard Torrance, CA 90506	Telephone: (866) 352-2646 Fax: (310) 660-3818 Email: AdmissionsHelp@elcamino.edu Website: www.elcamino.edu
--	--

BEGIN APPLICATION FOR EL CAMINO COLLEGE

New Student Information:

Within one to two business days (weekends and holidays excluded), after submitting your application, the Admissions Office will process your application and send an email to you with information and your El Camino College Student ID Number. **You will need this ID number to proceed through the steps to enrollment.**

Semester Information			
Terms (Semesters & Sessions)	Term Dates	Apply Online Starting	Class Schedule
Fall 2016	August 27- December 16, 2016	November 1, 2015	Full Class Schedule Click to View
Winter 2017	January 5 - February 7, 2017	July 1, 2016	Full Class Schedule Unavailable
Spring 2017	February 11 - June 9, 2017	July 1, 2016	Full Class Schedule Unavailable
Summer 2017	June 19 - August 10, 2017 Six-Week Session June 19 - July 27 Eight-Week Session June 19 - August 10	November 1, 2016	Full Class Schedule Unavailable
Fall 2017	August 26 - December 15, 2017	November 1, 2016	Full Class Schedule Unavailable

Special Programs:

Students applying for the programs listed below may have additional admissions requirements. Click on the following program links for more information:

[High School Students](#)

High school students planning to enroll concurrently for classes should apply and submit all required documents before the semester begins.

[International Student Program](#)

If you are a prospective F-1 Visa student outside of the United States or an F-1 Visa student currently studying in the United States - - **DO NOT** complete this application.

[Nursing Program](#)
[Distance Education](#)
[Financial Aid](#)

Fee Payment Deadlines:

All student fees must be paid in full at both El Camino College and El Camino College Compton Center by the deadline posted in the class schedule or students will be dropped from all classes at both locations.

Upon completion of your online application, you will receive an email from the Admissions & Records Office with your El Camino College student ID number. Please log into **MyECC** from www.elcamino.edu to set up your **MyECC** account, using your ECC student ID number.

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Select Language
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Last Published 8/5/16



[Cambiar A Español](#)

Introduction

Enrollment Information

Enrollment Information

Account/Mailing Information

Personal Information

Education

Citizenship/Military

Residency

Needs & Interests

Supplemental Questions

Consent

Review Application

Submission

Enrollment Information for El Camino College

Term Applying For

Fall Semester 2016 (08/27/2016 to 12/16/2016)

Intended Major or Program of Study

General Science - A.S.

Educational Goal

Undecided on goal

[Save](#)

[Continue](#)





- Introduction ✔
- Enrollment Information ✔
- Account/Mailing Information ✔
- Personal Information ➤
- Education
- Citizenship/Military
- Residency
- Needs & Interests
- Supplemental Questions
- Consent
- Review Application
- Submission

Personal Information

[Cambiar A Español](#)

Gender/Transgender

This information will be used for state and federal reporting purposes. It is optional and voluntary and will not be used for a discriminatory purpose. "Gender" in this context, means a person's sex, or a person's **gender identity** and **gender expression**.

Gender

Do you consider yourself **transgender**?

Sexual Orientation

By California law, the California Community Colleges collect voluntary demographic information regarding the sexual orientation, gender identity, and gender expression of students.

- This information is only used for summary demographic reporting.
- Your responses are kept private and secure.
- Providing this information is optional.
- It is not available to admissions personnel and will not be used for a discriminatory purpose.

Please indicate your **sexual orientation**

Parent/Guardian Educational Levels

Regardless of your age, please indicate the education levels of the **parents and/or guardians who raised you**.

Parent or Guardian 1

Parent or Guardian 2

Race/Ethnicity

Per U.S. Department of Education guidelines, colleges are required to collect this racial and ethnic data.

Yes No Are you Hispanic or Latino?

A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race.

What is your race? Check one or more:

- Asian: Indian
- Asian: Chinese
- Asian: Japanese
- Asian: Korean
- Asian: Laotian
- Asian: Cambodian
- Asian: Vietnamese
- Asian: Filipino
- Asian: Other
A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian Subcontinent.
- Black or African American
A person having origins in any of the black racial groups of Africa.
- American Indian / Alaskan Native
A person having origins in any of the original peoples of North and South America (including Central America) who maintains cultural identification through tribal affiliation or community attachment.
- Pacific Islander: Guamanian
- Pacific Islander: Hawaiian
- Pacific Islander: Samoan
- Pacific Islander: Other
A person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.
- White
A person having origins in any of the original peoples of Europe, the Middle East, or North Africa.

[Save](#)

[Continue](#)



interactcom.com

Application Survey

Please answer the following questions:

How would you rate your experience applying to this college using the online application?

Very Satisfied
 Satisfied
 Neutral
 Dissatisfied
 Very Dissatisfied

Yes No Would you recommend this online application process to other students?

Please share any comments you would like to make about this online application.
 Your comments will be used for survey purposes only. If you have a question needing a response, please contact the college as indicated on your Application Confirmation page.

[Submit Survey](#)

Special Links & Opportunities

Keep moving >
 Get into your courses before they fill up - follow these 3 easy steps to priority registration.

Visit El Camino College's Website

- <http://www.elcamino.edu>

Apply for Financial Aid

- [Free Application for Federal Student Aid \(FAFSA\)](#)
- [BOG Fee Waiver](#)

AB540 Tuition Exemption
 You may be eligible for a special tuition waiver. For more information see the Explanation of [AB540 Tuition Exemption](#)
 Para informacion en Español, lea [AB540 Tuition Exemption en Español](#)

Print and mail the AB540 Tuition Exemption Request Form:
[PDF version of the AB540 Tuition Exemption Request Form](#)

Prepare for Transfer
 Find out about transferring to a UC or CSU

- [University of California \(UC\)](#)
- [California State University \(CSU\)](#)

Additional Links

- Apply for affordable health insurance: [Covered California™](#)
- [Register for Selective Service](#)
- [Register to vote](#)

You may return to this Links & Opportunities page at any time via the Submitted Applications section of [My Applications](#).

⚠ Sign Out & Finish

For your security always sign out before leaving. Closing a browser window or tab will not sign you out if another browser window or tab remains open.

[Sign Out & Finish](#)





Title IX Survey

(header clipped to remove sender information)

AnneSaylor,

In your application to El Camino College you indicated an interest in intercollegiate sports. Please provide more information about your athletic interests by taking the simple online [Athletic Interest Survey](#).

(if the preceding link to the survey does not work for you, please copy this web address into your browser's address line:
<https://cccsurvey.org/surveys/titleix/721/1>

The survey should take no more than 5 minutes. Thank you.

El Camino College Athletic Interest Survey

This survey was already submitted and may not be modified.

Are you interested in participating on an intercollegiate sports team?

Yes, I am female and am interested in participating in Women's Intercollegiate Sports
 Yes, I am male and am interested in participating in Men's Intercollegiate Sports
 No

Please check one or more boxes below to indicate the women's intercollegiate sports you would be interested in playing.

(For each sport you select, you will also be asked to estimate your level of ability in the sport.)

- Badminton
- Basketball
- Bowling
- Crew (Rowing)
- Cross Country
- Fencing
- Field Hockey
- Golf
- Gymnastics
- Lacrosse
- Rifle
- Sand Volleyball
- Skiing / Snowboarding
- Soccer
- Softball
- Swimming / Diving
- Tennis
- Track & Field, Indoor
- Track & Field, Outdoor
- Volleyball
- Water Polo
- Wrestling
- Other (please specify):
- Other (please specify):
- Other (please specify):

If you would like to be contacted about the sport(s) you selected, please provide your name and email address.

First Name:
 Middle Name:
 Last Name:
 Email:

If you would like to add any comments, please do so in the box below.

← Previous Next →



El Camino College Athletic Interest Survey

This survey was already submitted and may not be modified.

Why?

- What are your athletic interests?
- Should the college look into adding more teams?
- Is the college effectively meeting the athletic needs of its students?

Private?

- YES
- No personal information is collected (unless you wish to be contacted by the athletic department)
- Not available to anyone involved in making admission decisions

What else?

- Takes less than 5 minutes
- No obligation to participate in intercollegiate sports

Purpose: This survey is being conducted for evaluation, research, and planning purposes and may be used along with other information to determine whether the college is effectively accommodating the athletic interests and abilities of its students, including whether to add additional teams. Your responses do not obligate you in any way regarding participation in intercollegiate sports.

Confidentiality: You do not need to provide any personally identifying information in this survey, though you may do so if you would like the athletic department to contact you about your interests. Your responses will not be made available to anyone making admission decisions, and will have no effect on your application for admission.

Contents of Survey: This survey asks if you are interested in participating in intercollegiate sports. If you are, it asks you to identify the sports you are interested in and your ability level in those sports. It also allows you to provide contact information if you desire. It should take less than 10 minutes to complete.

Note: Listing of a sport in this survey does not mean that the sport is or will be offered by the college.

Next →





interactcom.com

Welcome to El Camino College

Welcome to El Camino College

Inbox x



admissions@elcamino.edu
to me

Sep 5 (6 days ago)



Dear: Anne Saylor

Welcome to El Camino College!

Fall Semester Begins August 27, 2016

You are on your way to becoming an El Camino College student. We look forward to helping you reach your academic and career goals.

Your application has been submitted for enrollment at El Camino College for the **Fall 2016 Semester**. You have been assigned a confirmation number of **4723708**. Please allow one to three business days (excluding weekends and holidays) for your application to be processed. After processing, you will receive an email from the Admissions & Records Office with your student ID number.

MyECC Account & Student ID:

If you DO NOT receive an email with your student ID within one to three days, please check your spam folder. If the email is not there:

- Go to www.elcamino.edu, click on **MyECC** and log into your student account.
- Under WebAdvisor, select "Grades, Tests & Ed plan," then select "My educational plan."
- On this page you will see your name, address, and Student ID Number.

If you cannot log into your **MyECC** account for any reason and you are receiving an error message, please contact the Information Technology Services (ITS) Department Help Desk at [310-660-6571](tel:310-660-6571). You may also call the Registration Help Line during the registration period at [310-660-6034](tel:310-660-6034) for further assistance.

Assessment Testing:

Please note: assessment testing is required for most first-time ECC students. Assessment tests are given on a walk-in basis; no appointment necessary. All students are advised to take a practice test – go to <http://www.elcamino.edu/student-services/assessment-testing> for more information, or to find test preparation information. If you have been attending college or have a degree you probably do not need to take the assessment tests. Please call the Testing Office at [310-660-3405](tel:310-660-3405).

Important Notes:

The Fall Semester begins August 27, 2016 for Saturday classes, and August 29th for weekday classes.


All fees, including any optional fees, such as a parking permit or ASB student discount sticker that may have been requested at the time of registration must be paid by the deadlines or you will be dropped from all of your classes! Log in to your **MyECC** account to make payments online or visit the Cashier's window on campus to pay in person.

If you have any questions regarding your online application, please contact Mrs. Tate-Green at [310-660-3593](tel:310-660-3593), extension [3397](tel:310-660-3397), or send an email to mtate@elcamino.edu. Also, you may contact Mrs. Denton at [310-660-3593](tel:310-660-3593), extension [3429](tel:310-660-3429).

Again, welcome to El Camino College!

Admissions & Records Office
www.elcamino.edu



<p>Security (show explanation)</p> <p><input checked="" type="radio"/> This is a public or shared computer <input type="radio"/> This is a private computer</p> <p><input type="checkbox"/> I want to change my password after logging on</p> <p>Domain/user name: <input type="text"/></p> <p>Password: <input type="password"/></p> <p style="text-align: right;">Log On</p>	<h2 style="text-align: center;">Welcome to the MyECC Portal!</h2> <ul style="list-style-type: none"> • Pop-Ups: Make sure that your browser is set to accept pop-ups from *.elcamino.edu. Click here to view how. • Links: The links for Registration, Grades and Transcripts are on the WebAdvisor tab. Click the text to expand the heading. • Safeguard your account: When you have completed your portal activity close ALL browser windows. This will prevent someone else from accessing your information. <p style="text-align: center;">Troubleshooting MyECC Login and password help</p> <div style="text-align: center;">  <p>ONLINE CHAT WITH US LIVE!</p> </div>
<ul style="list-style-type: none"> • Forgot My Password • What's My Username? 	



interactcom.com

https://a4.websitealive.com/86/operator/guest/gDefault_v2.asp?cframe=l



Welcome to our Real-Time Support Chat. For verification purposes please enter the following information about you.

Your Name

Enter your 7 digit ECC student ID#

Enter the Last 4 digits of your Social Security Number

Submit

https://a4.websitealive.com/86/operator/guest/gDefault_v2.asp?cframe=chat&groupid=86&...



Kelly: [6:54:53 PM] Welcome to MyECC Online support, how can I help you?

[6:55:31 PM] Do u have the correct student ID numbers?

Anne Saylor: [6:55:50 PM] I'm trying to look up my student number as I newly applied and haven't received my next registration email yet

[6:56:30 PM] The number I supplied was my confirmation number for my application

Kelly: [6:57:09 PM] please provide full SS numbers

Anne Saylor: [6:57:30 PM] I did not supply my SSN when applying

Kelly: [6:58:10 PM] I could not find your name in our system

[6:58:28 PM] and the student numbers are not correct

Anne Saylor: [6:59:02 PM] ok - maybe I will need to wait to hear from Admissions then - I was just nervous and couldn't figure out if it was too late to register for classes for fall

Kelly: [6:59:32 PM] please provide full SS numbers, I could look it up for u

Anne Saylor: [7:00:15 PM] Do you know if fall registration is still available?

Kelly: [7:00:34 PM] yes, they are

Anne Saylor: [7:01:28 PM] ok, great. I will try the admission number tomorrow - I have 310-660-3593, do you know is that correct?

Kelly: [7:01:53 PM] 310 660 3414

[7:02:15 PM] <http://www.elcamino.edu/welcome/admissions/>

[7:02:27 PM] u need to do all of these steps

[7:02:43 PM] 1 through 6

Anne Saylor: [7:03:04 PM] Ok - thank you very much. I will work on it some more.

Kelly: [7:03:21 PM] great, urw

08:47

End Chat

Send Message



Non-resident Status

Inbox x



colladmin@elcamino.edu

Sep 6 (5 days ago) ☆



to me

***** Please disregard this notice if you already received it earlier or resolved it. *****

Non-resident Status

Dear: Anne Saylor Student ID: 2009227

Thank you for applying to El Camino College. You are classified as a non-resident student based on your responses to the residency questions on the online application for admissions, and/or your residency status when you previously applied to the college. This means you may have to pay non-resident tuition. Please review the below instructions to learn about reclassification from nonresident to resident status.

PETITION FOR RECLASSIFICATION FROM NONRESIDENT TO RESIDENT STATUS

Please read the residency policy thoroughly. Petitions submitted without all of the required documents will be denied. Students who fail to clear residency issues prior to the start of the semester will be responsible for the nonresident tuition and fees or be subject to being dropped from all courses if fees are not paid. Please allow 10 business days for document evaluation. You will be notified of an approved petition via your ECC email address. Please check your email on MyECC on a regular basis. You will be notified of a decision of denial petition by mail.

Please click on and print the reclassification petition form <http://www.elcamino.edu/admissions/docs/Residency-Petition-2014.pdf> , attach your proof to the petition form and submit to the Admissions office. This web link also contains additional residency information and instructions.

Please refer to the El Camino College class schedule for the deadline to submit a reclassification petition.

Under California law, a student is classified as a resident if he/she has established both physical presence and intent to make California the permanent home (domicile), for more than one year prior to the day before the start of a term. Some applicants or students are prohibited by law or regulation, to be considered a California resident for education purposes due to visa or some other status. The burden is on the student to demonstrate clearly, with proof, both physical presence in California and intent to establish California residence.

The laws and regulations governing residency and residency determination for military personnel and their dependents are complex. Veteran students are encouraged to make an appointment with the Veterans Services Specialist in Admissions if they have any questions.

For all Admissions and Records transactions, only the applicant or student may conduct business. For another person to conduct business, the Admissions & Records office must have on file a signed authorization by the applicant or student to transact business.

If you have any questions regarding this notification, you may address your questions via email to ResidencyHelp@ElCamino.edu

El Camino College
Admissions and Records Office





interactcom.com



colladmin@elcamino.edu

Sep 6 (5 days ago)



to me

** Please disregard this notice if you have already successfully logged in to the El Camino College MYECC portal. **

Dear: Anne Saylor Student ID Number: 2009227

Welcome to El Camino College! You are now an El Camino College Student.

STEP 1: Tomorrow (or in 24 hours) You may access your MyECC student account at <http://myecc.elcamino.edu/student/pages/default.aspx> for checking your college email, registration information, paying fees, purchasing a parking permit, financial aid information and other services.

1) MyECC Domain/username: anne_saylor Password: 4710 (last 4 numbers of your Social Security)

2) You will be required to change password the first time you log on to MyECC.

3) Your ECC Email address is: anne_saylor@elcamino.edu

Important: Your campus email box is only 200MBs in capacity. You will need to delete your email regularly so the email box does not become full. If your email box is full, you will not be able to receive new email messages from the college and your instructor. Your El Camino email is only available as long as you are a registered student at El Camino College.

STEP 2: All students must complete an Online or In Person orientation. You can access the orientation via your MyECC account for both options.

STEP 3: Click on this link to access information to prepare for the Math/English Assessment Test. <http://www.elcamino.edu/student-services/assessmenttesting/>

Most students are required to take tests in reading, writing and math to establish skill levels for course placement. For more info <http://www.elcamino.edu/student-services/co/testingfaqs.asp>

STEP 4: After completing your assessment and orientation log on to your MyECC account to schedule a counseling appointment to complete your Educational plan.

STEP 5: Registration appointments will be available to view thru your MyECC account, continuously check your account thru the following steps

- 1) Registration - Under WebAdvisor for Students select Registration Add & Drop - then click Registration Appointment Date and Time
- 2) Online Schedule <http://www.elcamino.edu/admissions/schedule.asp> provides information about classes.

FOR MORE INFORMATION PLEASE SEE BELOW:

El Camino College: <http://www.elcamino.edu>

Counseling Services: <http://www.elcamino.edu/student-services/co>

Financial Aid: <http://www.elcamino.edu/student-services/fao/index.asp> & <http://www.fafsa.ed.gov>

Admissions admissionshelp@elcamino.edu

Note: MyECC login problems: if you receive the "Constituency Redirection" error message when logging in to your MyECC account you have three options to resolve the issue:

- 1) Copy and paste the following link into your web browser <http://myecc.elcamino.edu/student/pages/default.aspx>
- 2) Click on the Chat Icon at the bottom of your MyECC login page
- 3) Call the ITS help desk at [310-660-6571](tel:310-660-6571)

Again, welcome to El Camino College where the foundation for your future success is established!

Admissions & Records Office
El Camino College





interactcom.com



REGISTRATION IS ONGOING FOR FALL 2016 | FALL CLASSES BEGIN **AUGUST 27**

Apply & Register

ECC Compton Center is a great value and features excellent academic offerings, affordable fees, and outstanding student services.

Registration Assistance

In-person registration assistance will be available beginning August 17 through September 9.

Academic Programs

ECC Compton Center offers a variety of degree and certificate programs preparing students to either transfer or enter the workforce.

Welcome Center

The Welcome Center is a one-stop location to get questions answered and learn about academic programs and support services.

2016 Football Season



Tartar Football - FUN for the whole family! Pack the stands and cheer for the Tartars! [View season schedule.](#)

Seats Available for Fall



It's not too late! There's still time to apply and register for fall. Your seat is waiting! [View list of classes with seats available.](#)

Student Spotlight



Nursing student [Theresa Shoales](#) shares her experience enrolling at ECC Compton Center.

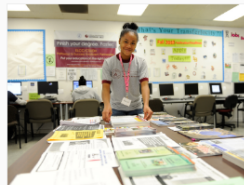
Quick Links

- [Steps to Enrollment](#) >
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HBCUs Tour

Historically Black Colleges and Universities Tour for Compton Center students is November 8-13. Visit 8 colleges in 6 days! [View application info.](#)



Need Help? Visit the Welcome Center!

The Welcome Center is a one-stop location where students can get questions answered and get assistance. [Stop by Room D-27 today!](#)



Join the First Year Experience Program

The First Year Experience program is a supportive learning community designed to help you be successful in your first year of college. [Apply today!](#)

Online Calendar of Events

- Satisfactory Academic Progress Workshop**
Wed, Sep 14, 2016, 4:30pm
Financial Aid Lab Room E-12
- Satisfactory Academic Progress**
Fri, Sep 16, 2016, 12:30pm
Financial Aid Lab Room E-12
- Satisfactory Academic Progress Workshop**
Wed, Sep 21, 2016, 12:30pm
Financial Aid Lab Room E-12
- Satisfactory Academic Progress Workshop**
Fri, Sep 23, 2016, 12:30pm
Financial Aid Lab Room E-12
- Satisfactory Academic Progress**
Wed, Sep 28, 2016, 4:30pm
Financial Aid Lab Room E-12

[See all >](#)

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El Camino College Compton Center

1111 E. Artesia Boulevard
Compton, CA 90221
(310) 900-1600

[Select Language](#) ▼





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ECC Compton Center / Apply

NAVIGATION

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EL CAMINO COLLEGE COMPTON CENTER APPLICATION FOR ADMISSION

El Camino College Compton Center is now accepting applications online for the following terms:

Fall 2016, Winter 2017, and Spring 2017

This online application process is mandatory for new or returning students. Students who are continuing from an immediately preceding semester or term need not apply.

- High school students concurrently enrolled in high school and El Camino College Compton Center must apply every term.
- If you are a prospective F-1 Visa student outside of the United States or an F-1 Visa student currently studying in the United States - DO NOT complete this application. You must contact the International Student Program directly by email: isp@elcamino.edu or telephone: 310-960-3431.
- **Prospective students are strongly encouraged to apply as soon as possible.**
- **Note:** If you have submitted an online application to El Camino College Compton Center you **do not** need to submit another application to El Camino College. You are cleared to register for classes at **both locations**. If you are applying for financial aid, please contact the first campus where you applied.

IMPORTANT APPLICATION INFORMATION:

- In order to submit an online application, you must have an active email address.
- It is important to REQUEST **official** transcripts from previous colleges attended. Please have transcripts sent to the address below, attention: Admissions and Records Office. El Camino College **does not** accept transcripts issued to students or other second parties. All transcripts **MUST** be sent directly from the other colleges or universities to El Camino College Admissions and Records Office. In most cases, a high school transcript is not needed.
- In order to clear a prerequisite, you will need to bring an unofficial transcript to the counseling office. For counseling information, please call: 310-900-1600, ext. 2076.
- **Address:** ECC Compton Center, Admissions Office, 1111 E. Artesia Boulevard, Compton, CA 90221
- **Telephone:** 310-900-1600, Ext. 2050
- **Email:** COMAdmissions@elcamino.edu
- **Website:** www.compton.edu

[BEGIN APPLICATION FOR
EL CAMINO COLLEGE COMPTON CENTER](#)

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NEW STUDENT INFORMATION:

Within one to two business days (weekends and holidays excluded), after submitting your application, the Admissions Office will process your application and send an email to you with information and your El Camino College Student ID Number. **You will need this ID number to proceed through the steps to enrollment.**

SEMESTER INFORMATION			
Terms (Semesters & Sessions)	Term Dates	Apply Online Starting	Class Schedule
Summer 2016	May 31, 2016 - August 18, 2016	November 1, 2015	Full Class Schedule
	First Six-Week Session: May 31 - July 11		
	Eight-Week Session: June 20 - August 11		
Fall 2016	August 27 - December 16, 2016	November 1, 2015	Full Class Schedule
Winter 2017	January 5 - February 7, 2017	July 14, 2016	Full Class Schedule
		Unavailable	Unavailable
Spring 2017	February 11 - June 9, 2017	July 14, 2016	Full Class Schedule
			Unavailable

[Back to top](#)

Special Programs

Students applying for the programs listed below may have additional admissions requirements. Click on the following program links for more information:

- **High School Students:** High school students planning to enroll concurrently for classes should apply and submit all required documents before the semester begins.
- **International Student Program:** If you are a prospective F-1 Visa student outside of the United States or an F-1 Visa student currently studying in the United States - **DO NOT** complete this application.
- **Nursing Program**
- **Distance Education**
- **Financial Aid**

Fee Payment Deadlines

All student fees must be paid in full at both El Camino College and El Camino College Compton Center by the deadline posted in the class schedule or students will be dropped from all classes at both locations.

Upon completion of your online application, you will receive an email from the Admissions & Records Office with your El Camino College student ID number. Please log into **MyECC** from www.compton.edu to set up your **MyECC** account, using your ECC student ID number.

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El Camino College Compton Center

1111 E Artesia Boulevard
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(310) 900-1600



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 **EL CAMINO COLLEGE** 

Welcome Anne Saylor CCCID: APZ3823 [Sign Out](#) | [My Applications](#) | [Help](#)

Error: Failed to update Enrollment.

Enrollment Information [Cambiar A Español](#)

Introduction **Enrollment Information** Account/Mailing Information Personal Information Education Citizenship/Military Residency Needs & Interests Supplemental Questions Consent Review Application Submission

Enrollment Information for El Camino College

Term Applying For:

Intended Major or Program of Study:

Educational Goal:

We found some problems with the information you submitted:

- You may not apply twice for the same term at this college. An in-progress or submitted application to this college and term exists. To see the duplicate application and its status, Click My Applications.

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My Week

Today's Date: Wednesday, September 07, 2016

September 2016						
S	M	T	W	T	F	S
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1
2	3	4	5	6	7	8

Wednesday, September 07
No events

Thursday, September 08
No events

Friday, September 09
No events

Saturday, September 10
No events

Sunday, September 11
No events

Monday, September 12
No events

Tuesday, September 13
No events

SSO credentials for user "0#w\jsdomain\anne_saylor" could not be found in application "Exchange Email"
[Enter your credentials.](#)

Registration

Last Day to Add a full term class with instructor permission is **Friday, September 9th.**

Last Day to Drop a full term class without notation on your transcript is **Friday, September 9th.**

Safari Users: If the web page is not functioning or displaying properly, please try using Google Chrome or Internet Explorer.

Email Accounts
Your ECC email account is only valid while you are currently enrolled. Once you stop attending classes the account may be deleted without notice and all emails will be lost.

Unofficial Transcripts - the link is on the WebServices tab.

Email: You may access your email at <https://email.elcamino.edu> using your MyECC username and password.

Webpart does not display - Click the refresh icon, the double arrow circle, or refresh the page.

My Team Sites
Expand All Collapse All

Bookstore Hours:
Monday-Thursday: 7:30am to 6:00pm
Friday: 7:30am to 4pm

Online Academic Planning
Use the Academic Planning link to view what's needed to complete your AA or AS degree. Also view what classes are needed if you change your major (program of study.)

Need a Job? Click here to find a list of current job openings.

WebAdvisor

WebAdvisor for Students

- User Account
- Financial Information
- Financial Aid
- Communication
- Registration
- Academic Planning
- Academic Profile


Web Services Const

- Change your password
- Faculty Office Hours
- Library Databases
- Online Counseling Appointments
- Online Student Orientation
- Scholarship Application
- Tax Form - 1098T
- Unofficial Student Transcript
- Voter Registration form

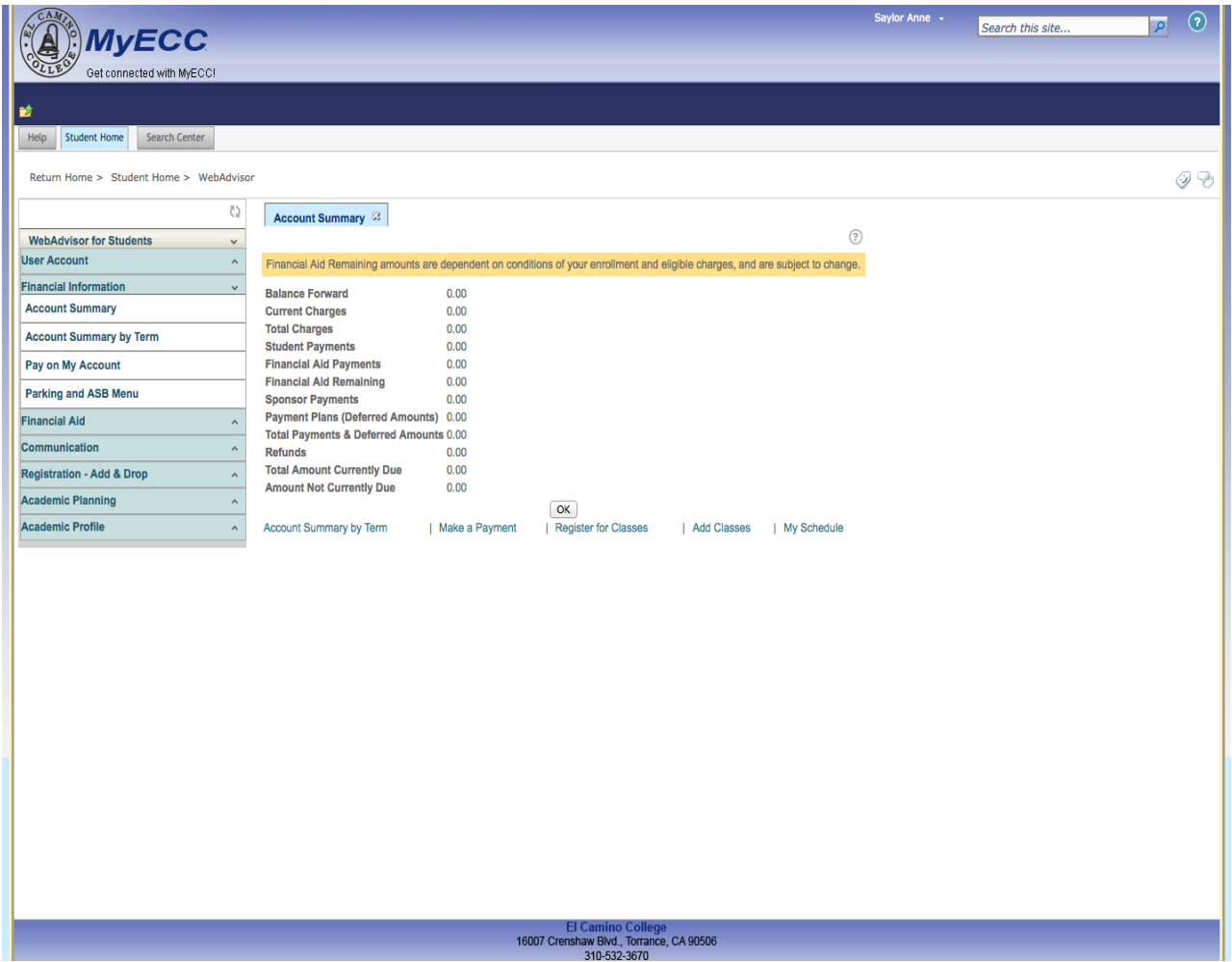
ECC Links External Links My Links

ECC Online Bookstore
ECC Email

ECC Pictures



student ambassadors




The screenshot shows the MyECC (My El Camino College) website interface. At the top left is the El Camino College logo with the text "MyECC" and "Get connected with MyECC!". The top right shows the user name "Saylor Anne" and a search bar. Below the header is a navigation bar with "Help", "Student Home", and "Search Center". The main content area has a breadcrumb trail: "Return Home > Student Home > WebAdvisor". A left-hand menu lists various options: "WebAdvisor for Students", "User Account", "Financial Information", "Account Summary", "Account Summary by Term", "Pay on My Account", "Parking and ASB Menu", "Financial Aid", "Communication", "Registration - Add & Drop", "Academic Planning", and "Academic Profile". The "Account Summary" option is selected, displaying a table of financial data. A yellow warning banner at the top of the summary states: "Financial Aid Remaining amounts are dependent on conditions of your enrollment and eligible charges, and are subject to change." The table lists items such as Balance Forward, Current Charges, Total Charges, Student Payments, Financial Aid Payments, Financial Aid Remaining, Sponsor Payments, Payment Plans (Deferred Amounts), Total Payments & Deferred Amounts, Refunds, Total Amount Currently Due, and Amount Not Currently Due, all with values of 0.00. Below the table are links for "Account Summary by Term", "Make a Payment", "Register for Classes", "Add Classes", and "My Schedule". An "OK" button is also present. The footer contains the El Camino College address: "16007 Crenshaw Blvd., Torrance, CA 90506" and phone number "310-532-3670".

Item	Amount
Balance Forward	0.00
Current Charges	0.00
Total Charges	0.00
Student Payments	0.00
Financial Aid Payments	0.00
Financial Aid Remaining	0.00
Sponsor Payments	0.00
Payment Plans (Deferred Amounts)	0.00
Total Payments & Deferred Amounts	0.00
Refunds	0.00
Total Amount Currently Due	0.00
Amount Not Currently Due	0.00



Class Schedule – Registration all but submitted on September 7, 2016

interactcom.com


Saylor Anne

Return Home > Student Home > WebAdvisor
Help Student Home Search Center

- WebAdvisor for Students
- User Account
- Financial Information
- Financial Aid
- Communication
- Registration - Add & Drop
- Add to shopping cart if you know Section#
- Add to shopping cart by searching for Sections
- Register and Drop Sections
- Manage My Waitlist
- Registration Appointment
- Online Add
- Parking and ASB Menu
- My class schedule
- Search for Sections (Only view sections, cannot Register)
- Academic Planning
- Academic Profile

Section Selection Results
Register and Drop Sections
Section Information
Register and Drop Sections

IMPORTANT: All new registrations and drops will be finalized when you click submit. You will be provided with a receipt of your actions.

Name Anne Saylor

Action for entire shopping cart(or choose below)

Shopping Cart (You are NOT registered into these sections yet)

Action	Term	Section Name and Title	Location	Meeting Information	Faculty	Available/ Capacity/ Waitlist	Credits	CEUs
<input type="text"/>	Fall Semester 2016	BIOL-101-1115 (1115) Principles of Biology I	El Camino College	08/27/2016-12/16/2016 Lecture Monday, Wednesday 08:00PM - 07:25PM, Life Sciences, Room 108 (more)...	K. Villatoro	1 / 36 / 0	5.00	
<input type="text"/>	Fall Semester 2016	HIST-101-9102 (9102) U.S. History to 1877	Compton Educational Center	08/27/2016-12/10/2016 Lecture Saturday 11:30AM - 02:40PM, E Wing Compton, Room 32	J. Meza	28 / 45 / 0	3.00	
<input type="text"/>	Fall Semester 2016	PE-280-9669 (9669) Exrc/Nutrn Progs FInss/Wt Mgt	Compton Educational Center	08/27/2016-12/16/2016 Lecture Monday 10:30AM - 12:35PM, Able Sykes Building T Cdc, Room 8 (more)...	S. Williams	6 / 35 / 0	3.00	
<input type="text"/>	Fall Semester 2016	PSYC-12-2903 (2903) Human Sexuality	El Camino College	09/02/2016-12/16/2016 Lecture Friday 09:30AM - 01:10PM, Social Science, Room 122	E. Galvan	9 / 50 / 0	3.00	

Current Registrations

Drop	Term	Pass/ Audit	Section Name and Title	Location	Meeting Information	Faculty	Credits	CEUs
<input type="checkbox"/>			You are not currently registered for any sections.					

If one of my choices is not available

Manage Waitlist

My Schedule

El Camino College
16007 Crenshaw Blvd., Torrance, CA 90506
310-532-3670



STEPS TO COMPLETE ORIENTATION – NEEDED THE “STEP 3” INSTRUCTION TO ACCESS
<http://www.elcamino.edu/studentservices/co/matriculation.asp>

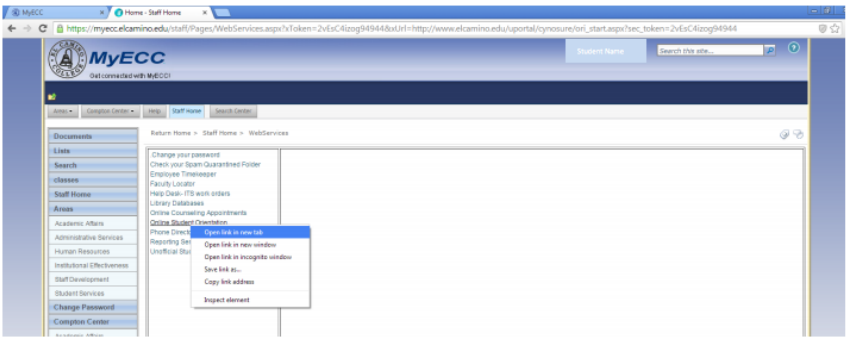
“Having difficulty with the online orientation? Seeing a blank screen?” **LINK**

<http://www.elcamino.edu/studentservices/co/Accessing%20the%20Online%20Orientation%20through%20Google%20Chrome.pdf>

Accessing the Online Orientation through Google Chrome.pdf 2 / 2

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Step 3: Right Click the *Online Student Orientation* link and open in a new tab



Step 4: The *Online Student Orientation* should open in a new tab; follow instructions on the page to begin the orientation.

