



How to Access Your Online Course

The course management system can be used by your instructor to create and manage course content, evaluate performance and communicate with students. Announcements, course syllabus, assignments and grades can be posted. Class discussions may also take place in the course management system. El Camino College supports the *Etudes-NG course management system*. Some instructors may use other systems to manage their courses such as Course Compass, Moodle or Blackboard. Check with your instructor for instructions on how to access your course.

Etudes-NG Information

WELCOME TO YOUR ONLINE ETUDES CLASS! ETUDES-NG stands for *Easy To Use Distance Education Software-Next Generation*. The Admissions office gives every student enrolled in El Camino College a Student Identification (ID) number. Among other things, this number is used as part of your log in to access your Etudes-NG course. Students are also given a login password.

Etudes Login Information

Etudes portal - <https://myetudes.org/>

Once you have officially enrolled in an Etudes-NG class, please follow the steps below to log in and access your course. You will be required to enter two pieces of information in order to login into Etudes and access your course (1) your **User ID** and (2) your **Password** (see Steps 1 and 2 below).

STEP 1: Locate your User ID. Your Etudes User ID is the same as your userid used to login to MyECC. *EXAMPLE: Albert Einstein is enrolled in an online ETUDES classes and has the following User ID: albert_einstein [all lower case].*

*Some ECC student id numbers have been adjusted to accommodate multiple persons with the same name. If step 2 does not work please visit this site to verify your id:
<https://secure.elcamino.edu/portal/logininfo/main.aspx?item=forgot>

STEP 2: Located your Password. Your default Password is the month and date of birth included in your ECC record. *EXAMPLE: Albert Einstein's birth date is March 25 so his Password is: 0325.*

STEP 3: Print out this page so that you can refer to these instructions when you log in for the first time.

STEP 4: Now you are ready to login! Starting on the first day of the semester (wait at least 24 hours after registering) log in to your class by going to the Etudes portal <https://myetudes.org/>

REMEMBER:

BOOKMARK THE <https://myetudes.org/> TO QUICKLY ACCESS YOUR ONLINE CLASS!! ALSO, WRITE DOWN YOUR USER ID AND PASSWORD AND STORE IT IN A SAFE PLACE FOR FUTURE REFERENCE.

ETUDES-NG Login Tips

Reasons why you may not be able to log on:

- Classes have not started yet. If the term has not started, this explains why you can't log on or access your class site. Typically, registration data is loaded on the first day of class
- You are not a new user of the system, yet you are attempting to log on with the default password. If you are not a new user in the system, please use the userid and password that you had established. Your account is not changed from term to term.
- You have requested to add a class, but you are not officially enrolled in the Registrar's Office. You will be able to log into the ETUDES-NG system the morning after you are officially enrolled in Admissions and entered into the Datatel system.
- You are entering invalid login information.
- You are attempting to log on from an unsupported browser, such as AOL or MSN (see [system requirements](#) for information).
- You forgot your password or have the CAPS lock key on. You may request to have your password reset.
- If your class is over and your instructor has disabled the site, you can no longer see a tab for the course.
- If you have been dropped from the course, you'll no longer have a tab to the class.

ETUDES-NG Technical Requirements

- PC's should be running Win 2000 or XP
We have not yet conducted QA testing on Windows Vista. It may work successfully, but we are not recommending it at this time, as we cannot guarantee optimal performance without testing.
- Macs should have OS X 10.3.X or above
- 1G of RAM is recommended. Close down other applications to have more system resources when working with Etudes.
- 56K minimum is required. DSL or Cable **strongly** advised. Dial-up or satellite requires a lot of patience. It will be slow!

You must have regular, reliable Internet access (minimum 56K modem) for satisfactory performance. Many courses require high-speed connections for interactive multimedia such as PowerPoint, Digital Video, etc. These requirements should also be stated in the course syllabus. If your connectivity is slower than a 56K modem, you might experience frustration with slow response.

PC Supported Browsers (Browser Requirements)

The recommended web browsers for PC users are **Internet Explorer (IE) 8** and **Firefox 3.5.x versions**. Both browsers are available as free downloads below:

- Get Firefox: <http://www.mozilla.com/en-US/firefox/all.html>
- Get IE: <http://www.microsoft.com/windows/Internet-explorer/default.aspx>

Macintosh Supported Browsers (Browser Requirements)

The recommended Web Browser to use with Etudes-NG for Mac users is Firefox 3.5.x. Firefox requires OSX.3 or higher. Get Firefox here: <http://www.mozilla.com/en-US/firefox/all.html> (look for English for the Mac)

Notes:

- Internet Explorer and Safari are **not** supported browsers for the Mac. Safari works well for viewing materials, but you won't be able to use the editor for items that need to communicate with the system, such as discussions, assignments, etc.
- Many of our Etudes-NG users use Camino browser successfully. We do not conduct QA testing with Camino, however, and thus don't recommend it, as we cannot guarantee optimal performance across all areas of the Etudes-NG software.
- Netscape, Opera, and other browsers that are NOT listed here are not recommended.

Instructions for AOL and CompuServe Subscribers

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AOL and CompuServe (AOL/CS) software includes an integrated browser-like feature that does not provide full access to the Internet. Students **MUST** minimize the AOL/CS Browser once their Internet connection is established and open one of the supported browsers. Do **NOT** attempt to use the AOL/CS versions of Netscape or Internet Explorer.

You must download a separate, complete, independent version of Internet Explorer or Netscape. This will alleviate frustration associated with known problems caused by the AOL/CS quasi-browser and its inherent inability to access to a significant percent of the World Wide Web. See the [Etudes Technical Support website](#) for more details about browser settings and requirements.

Your Computer's Cache

You must configure your browser's cache correctly for ETUDES-NG to work properly. 99% of problems are due to incorrect browser cache settings. For instructions as to how to do this on your computer, see the [Etudes Technical Support website](#).

Other Important Settings!

The way you have configured Cookies, JavaScript, and any Pop-Up Blocking Software on your computer may affect the performance of ETUDES-NG. Below are the instructions to [Configure Cookies, JavaScript and Pop-Up Blocker](#) your computer.

Browser Tune Up (Internet Explorer and Firefox)

Enable Javascript and cookies, and disable pop-up blocking

You will need to perform the following adjustments to optimize your browser for use with Etudes-NG.

1. Enable Java & Javascript

You will need to perform the following adjustments:

Internet Explorer

1. From the Menu, select Tools
2. Select Internet Options >> Security >> Custom level
3. Scroll down to Scripting (near the bottom of the list)
4. Select 'enable' for Active Scripting
5. Click OK
6. Continue on to Step 2: Enable Cookies as listed below

Firefox - PC

1. From the Tools menu, select Options
2. Click on the Content icon
3. Make sure the Enable Java and Enable Javascript checkboxes are selected
4. Be sure Block pop-up windows is **NOT** checked
5. Continue on to Step 2: Enable Cookies as listed below

Firefox - Mac

1. From the Firefox menu, select Preferences
2. Click on the Content icon
3. Make sure the Enable Java and Enable Javascript checkboxes are selected
4. Be sure Block pop-up windows is **NOT** checked
5. Continue on to Step 2: Enable Cookies as listed below

2. Enable Cookies

You will need to enable cookies in order to log in to Etudes-NG and maintain sessions (not get logged out).

Internet Explorer

1. Select "Internet Options" from the Tools menu
2. Click on the "Privacy" tab
3. Manually slide the bar down to "Medium" (3rd up from bottom) under "Settings"
4. Click "OK"

Firefox - PC

1. From the Tools menu, select Options
2. Click on the Privacy icon
3. Check "Accept cookies from sites"
4. Click "OK"

Firefox - Mac

1. From the Firefox menu, select Preferences
2. Click on the Privacy icon
3. Check "Accept cookies from sites"
4. Close window

3. Disable Pop-Up Blocking for Etudes-NG

While using Etudes-NG, you may have to download and open files. If you are using pop-up blocking software, you may not be able to do this. You will need to disable pop-up blocking. Pop-up blockers work in the background while you browse the internet. When they detect a pop-up window that may be an unwanted advertisement, they automatically close the window. This can prevent Etudes-NG from performing properly.

Depending on your pop-up blocking software, you may have to set the Etudes-NG URL (<http://myetudes.org>) as an allowed site,

OR you may need to disable the pop-up blocker while using Etudes-NG.

To disable pop-up blockers for Etudes-NG:

a) Search your hard drive for any software with "pop-up" in the name. Disable it or set the Etudes-NG URL (<http://myetudes.org>) as an **allowed site**. Examples of popular pop-up blocking applications include:

- Pop-Up Stopper
- Pop-Up Defender
- Pop-Up Zapper

b) Pop-up blocking functions are included in some anti-virus, internet security, personal firewall, and browser programs. Disable the relevant setting in the program or set the Etudes-NG URL (<http://myetudes.org>) as an allowed site. If you don't set the latter, you may not be able to open documents or see instructions that get loaded in pop-up windows.

Examples of programs that include pop-up blocking functions include the following:

Note: Click the links to read configuration information. If there is no link, refer to the Help in the affected program in your computer's related application to learn more about how to disable pop-up blocking.

- [Zone Alarm Pro](#)
- [Google Toolbar](#)
- [Yahoo! Toolbar](#)
- [MSN Toolbar](#)
- [AOL 8.0 and later](#)
- [Microsoft Windows XP, Service Pack 2](#)
- [ICQ Toolbar](#)
- Norton Internet Security
- Firefox browser

Have a Backup Plan!

Finally, sometimes your software, browser, system, or your ISP's firewall settings may block you from accessing our servers. It is prudent to have a computer back-up plan in case you experience problems with your own computer or Internet Service Provider (ISP). Have a backup plan where you can access your course from a friend's system, a campus computer lab, campus or public library computers, or your work computer. Find a reliable system early!

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