

| Tracking Item | Item Description | Faculty/Staff Responsible | What to do? |
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| Attendance Concern | Raise this when a student isn't attending class Regularly. | Instructor | Discuss with student and close the loop once complete |
| General Concern | Use this flag to express any concerns you have About a student. | | Discuss with student and close the loop once complete |
| I Need Assistance in A Course | Created by student, instructor notified. | | Reply to student and close the loop once complete |
| ★ Keep up the Good Work | Raise this when a student is doing well. | | |
| Outstanding Academic Performance | Raise this when a student has outstanding academic performance. | | N/A; just letting student know that they are doing good/making progress. |
| ★ Showing Improvement | Raise this when a student has shown improvement. | | |
| Attendance Concern Referral | Raise this when a student isn't attending class regularly and requesting Student Services personnel to follow up with the student. | Support Program Designee/ Counselor | Designee will follow-up and assign to Counselor |
| General Concern Referral | Raise this when you have a concern and you want to partner up with a Counselor, Advisor, or Academic Support Service. | | Designee will follow-up and assign to Counselor |
| ▼ Visit Counseling Services | Academic Support Service Referral | | Contact student and schedule them to meet with a counselor |
| Student Flagged 2 times | Identifies any student which has at least 2 active flags regardless of flag type. | | Designee will follow-up and assign to Counselor |
| Financial Aid Referral | Academic Support Service Referral | FA Designee | Follow-up and close the loop when complete |
| Tutoring Referral | Academic Support Service Referral | Designee | Follow-up and close the loop when complete |