

## 2011 Learning Resources Unit Satisfaction Survey

- Wi-Fi needs to be better.
- I hope we can have color printing and more group study rooms.
- The computer says it's available, but it's not? Need more copies of *Cat's Cradle*! I really want to read it. Thank you ☺
- Save the Music Library! .... the budget cut! Keep the Libraries.
- Thank you
- Keep up the great work ☺ !
- The staff in the Computer Lab on the bottom floor are extraordinarily rude! I have a bad experience with them daily. They hold loud conversations and are very rude to the students who visit this Lab.
- Less noise in the Computer Lab especially from the lab assistant(s), especially when they try to help students. Always loud!
- The sign-on process in LMTC has too many necessary clicks. One is only needed.
- ☺
- Without Steve and the other tutors I wouldn't have passed my class last semester.
- Steve is great...he is like Mr. Fix-It.
- Both Libraries are so noisy, especially the Music Library.
- Needs to be more quiet! (Music Library).
- A lot of improvement needs to be made in the Practice Rooms that the Music Library lets us use. I see a lot of upkeep being put into the Schauerman Library but not nearly the same care given by the school to the Music Library.
- Considering my phone was stolen; better security or surveillance or something.
- People stationed at help desks should be alert and not leaning over falling asleep. I experienced this at Schauerman Library in the Printing Center.
- Music Library staff is awesome!
- The Music Library is underfunded and appears to be in need of positive attention/assistance from the Oversight Committee. Wi-Fi please. Music is no less academic!
- Put stronger Wi-Fi in the Music Building. Music Library needs more funding.
- Update equipment (recording/listening/CD players) in Music Library and Practice Rooms. Create some ventilation system for Practice Rooms.
- Music Library needs updated Practice Rooms. The Music Library staff is excellent.
- Some of the audio equipment in the Practice Rooms needs fixing.
- Enforce the schedules better on the Group Study Rooms.
- We need better equipment, better computers, more material, and better Practice Rooms.
- Better conditions for Practice Rooms in the Music Building. Tiles are falling off the walls.

- Music Library Practice Rooms need to be in better condition. Music Library staff is extremely helpful.
- Music Library needs improvement on Practice Rooms, Music Library staff is wonderful. The two young ladies on Monday morning are helpful and nice. I wish they had up to date sheet music.
- Steve is really helpful and nice even when it is super busy. Main Library is a nice place to study.
- Better Practice Rooms and up to date music books.
- Very satisfied with the services provided at both the Schauerman Library and Music Library.
- By housing adequate supplies of human body models.
- You need to rearrange the Learning Resources Center, take all the computers that are not in that we don't need so that kids can study more, more room. Thanks 😊
- Very helpful and kind librarians.
- Very helpful staff. Fair share of study guides and material.
- Make the North Reading Room a noisy area. It'll never be quiet, anyway.
- Learning Resources staff is rude, anywhere I sit I can hear them talking loudly about off-task conversations. Friends of staff are always hanging around the counter and talking loudly.
- 😊
- Staff is always helpful, and are always smiling!
- Need to clean carpet in Learning Resource Center.
- I love the friendly attitudes of the Learning Resource Center and LMTC workers. They are very helpful and always find ways to answer my questions.