eSARS Web Browser Troubleshooting – INTERNET EXPLORER

- 1. Log into your MyECC account.
- 2. Under the Web Services tab, click on the "Online Counseling Appointments" link.
- 3. You should see the Online Counseling Appointments page which directs you to select the El Camino Torrance campus or Compton Center campus.
- 4. You may see a notification at the bottom of the webpage that looks similar to this:

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nt Transcript vry vices		All Site Content	Return Home > Student Home > Counseling Appointments		@ B
			Online Counseling Appointments		
			El Camino College Counseling Appointments 16007 Crenshaw Brd.		
			Torrance, CA 90506 Click here to schedule a Torrance campus counseling appointment.		
			El Camino College Compton Center Counseling Appointments		
			1111 E. Artesia BMd. Compton, CA 90221 Click here to schedule a Compton campus counseling appointment.		
Only secure cor	tent is displayed. W	nat's the risk?		Show all content	, v
[This r	otification i	ndicates		
	"unsafe	e content" o	n website.		
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- 5. Click on the button that says "Show all content."
- 6. The page will refresh after you click on "**Show all content**." Click on either the Torrance or Compton location and you should now be able to log into the appointment system.

Folder	SARS-GRID Online Appointment Scheduling System
	Please Log In
	User Name
	Pessword
	Login