

El Camino College		
Service Area Outcomes (SAO) Assessment Report		
<u>College Mission:</u> <i>El Camino College offers quality, comprehensive educational programs and services to ensure the educational success of students from our diverse community.</i>		
SCA/Administrative Unit	Testing/Assessment	Date of Report: January 2015
SAO Statement(s)	SAO#3 (2014-2015) – ESL COMMUNICATION <i>Communication with ESL students following assessment will be improved by instituting changes suggested by the indicated outcomes.</i>	
SAO is Aligned with Strategic Initiatives (check all that apply):		
A X B X C <input type="checkbox"/> D <input type="checkbox"/> E X F <input type="checkbox"/> G <input type="checkbox"/>		
SAO is Aligned with Institutional Learning Outcomes (check all that apply):		
ILO 1 X ILO 2 <input type="checkbox"/> ILO 3 <input type="checkbox"/> ILO 4 <input type="checkbox"/>		
Participants in SAO Assessment	<i>Jelena Savina, prospective students</i>	
Method(s) Used To Measure SAO	<input type="checkbox"/> Data Analysis <input type="checkbox"/> Focus Group <input type="checkbox"/> Pre-/Post-Test <input checked="" type="checkbox"/> Survey/Questionnaire <i>The survey will be administered to each student after the oral interview, which is one part of the ESL Assessment (reading, writing and speaking).</i>	
Target/Standard For SAO	<i>It is expected that 85% of students will answer 'yes' to the questions provided. Additional purpose of the survey is to explore areas for improvement in the communication with prospective ESL students.</i>	
Frequency/Timeline of Assessment	<i>Fall 2014, Fall 2015</i>	
Assessment Results and Analysis	<i>During the fall 2014 semester, 131 prospective ESL students participated in the assessment of this SAO. The 5-question survey consisted of Yes/No questions. The survey was administered after the informational workshop during the 2nd part of the ESL tests. The results indicate that 95% (125 students) knew what was going to happen during the 2nd part of the test. Ninety-six percent (127 students) indicated that they felt welcome at El Camino College. However, the results demonstrate that some students were not certain about the next step (12 students, a rate of 10%). In addition, 21 students (83%) didn't know what their study goal was.</i>	
Target Met/Not Met	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <i>The target set for SAO has been successfully met. Such high positive results might be due to the fact that the survey was administered after the informational workshop when students became more knowledgeable about the steps of enrollment.</i>	
Planned Actions as a Result of Assessment & Analysis	<i>This assessment process has confirmed that prospective ESL students would benefit from more detailed information about the next steps such as registration and meeting with a counselor. Previously, prospective ESL students were able to meet with a counselor during the informational workshop (part 2 of the test). The ESL Coordinator will look into bringing the counselor back for a short orientation during the 2nd part of the ESL test.</i>	
Follow-Up on Previous Planned Actions	<i>The ESL Coordinator plans to work with the Dean of Counseling to secure counselors' presence during the informational workshop offered during the 2nd part of the test.</i>	