



# Get Connected!

Fall 2017 Newsletter



*Student success\* begins with the **ABCs** ...*

✓ **Assess early**

✓ **Be approachable**

✓ **Communicate**

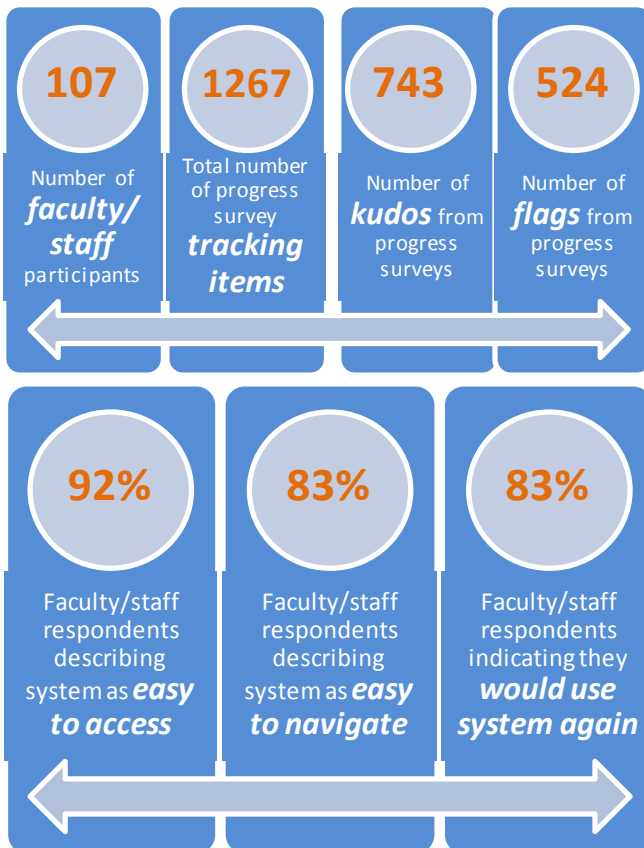


\* Six success factors identified by RP Group (2014)

## Benefits of Starfish-ECC Connect

- ★ Timely notification regarding student performance and progress in class
- ★ Positive reinforcement and motivation
- ★ Enhanced communication among faculty, counselors, and other service providers
- ★ Coordination of integrated support services by the student's success network
- ★ Mobile accessibility

## 2016-2017 Starfish-ECC Connect Beta Testing



## What are Starfish-ECC Connect users saying?

*"The retention in my Business 25 class is at 90%, which is the highest I have had ... I like to think that the higher retention rate has something to do with the additional communication through the Starfish system." -- Karen Green, business instructor*

*"Students are thankful for the 'extra attention,' and instructors feel at ease knowing there will be follow-up for additional intervention ... I am very happy to be part of the intervention and support team, thanks to instructors' Starfish referrals." -- Xiao Ying Wang, student success counselor, RISE Center*

*"I really like the Starfish system ... I believe Starfish is a great tool that many professors should use to be in direct contact with counselors and students." -- Ayman K., ECC student*



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## Getting started

Users can access Starfish-ECC Connect in a variety of ways.\*

### Log in from the MyECC Portal

A link to Starfish-ECC Connect is available within the MyECC portal. **Log in using your ECC username and password.** Faculty, staff, and students can access the MyECC portal at [www.elcamino.edu/myecc/](http://www.elcamino.edu/myecc/).



Username

Password

Login

> [Forgot your password?](#)

> [Need Help?](#)

### Visit the RISE webpage

A link to the Starfish-ECC Connect log-in page is also available on the RISE webpage at [www.elcamino.edu/studentservices/co/rise/starfishecc-connect.asp](http://www.elcamino.edu/studentservices/co/rise/starfishecc-connect.asp).

Users will also find additional information, including user tutorials and other resources on the RISE webpage.

**\* NOTE:** Google Chrome should be installed as browser to ensure optimal system functionality and performance

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## Contact us!

The purpose of Starfish-ECC Connect is to provide a user-friendly, easily accessible platform which serves as a hub of communication and information for a student and his/her success network (e.g., instructors, counselors, other service providers).

For additional information regarding Starfish-ECC Connect, please feel free to contact:

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