

Make Your Financial Aid Counseling Appointment Online Using Your MyECC and eSars Online Scheduling

Beginning Tuesday, April 1, 2014, all financial aid students will be able to make a financial aid counseling appointment using their **MyECC** and the **eSARS** Online Scheduling system. Make your Financial Aid Counseling appointment with **Bernadette Flamen**o or **Cheryl Kroll**, Financial Aid Counselors. Appointments are made one week in advance, are available each Friday at 5:00pm and last 30 minutes.

You can do this in three easy steps:

1) Log on to your MyECC account and click on "**Online Counseling Appointments**" and then select a campus to schedule a counseling appointment.

Depending on your browser, you may need to right click on "Click here to schedule a Torrance counseling appointment" to **open a new window using incognito**. If so, it will look like this:

2) Enter your ECC User Name and ECC Password (**these are the same as your MyECC User Name and Password**). Once you enter this information, the screen will look like this:

3) Click on "**Make Appointment**" and then click on "**Counselor Group Selection**". Choose either **Bernadette Flamen**o or **Cheryl Kroll** for the date and time available.

When you attempt to use the online counseling appointment scheduling and you see a blank white screen, use these troubleshooting guide sheets for [Google Chrome](#) and [Mozilla FireFox](#) to assist you.

If you are still experiencing technical difficulties, please contact the ITS Help Desk at 310-660-6571 Monday-Friday, 8:30am-12:30pm and 1:30pm-4:30pm.