Instructions for Making an Appointment with a Counselor Using Your MyECC

All students may make an academic counseling appointment using their MyECC each Thursday evening at 5:00 p.m. Appointments are made one week in advance and last 30 minutes.

If you need to file a financial aid appeal for GPA or percentage of completion, please make an appointment with an academic counselor and request a one year education plan. If you have exceeded 150% of your program and need a Lock in List (LIL), please make an appointment with Bernadette Flameno or Cheryl Kroll at ECC and Holly Schumacher at the Compton Center.

You can do this in three easy steps:
1) Log on to your MyECC account and click “Online Counseling Appointments”; select a campus to schedule a counseling appointment.

Depending on your browser, you may need to right click on “Click here to schedule a Torrance counseling appointment” to open a new window using incognito. If so, it will look like this:

2) Enter your ECC user name and password (these are the same as your MyECC User Name and Password). After you enter this information, the screen will look like this:

3) Click “Make Appointment” and then click “Counselor Group Selection”. Choose a counselor for the date and time available.

When you attempt to use the online counseling appointment scheduling and you see a blank white screen, use these troubleshooting guide sheets for Google Chrome and Mozilla FireFox to assist you.

If you are still experiencing technical difficulties, please contact the ITS Help Desk at 310-660-6571 Monday - Thursday, 8:30am-12:30pm and 1:30pm-4:30pm.

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