eSARS Web Browser Troubleshooting – INTERNET EXPLORER

1. Log into your MyECC account.
2. Under the Web Services tab, click on the “Online Counseling Appointments” link.
3. You should see the Online Counseling Appointments page which directs you to select the El Camino Torrance campus or Compton Center campus.
4. You may see a notification at the bottom of the webpage that looks similar to this:

   ![Notification Image]

   - This notification indicates “unsafe content” on website.

5. Click on the button that says “Show all content.”

6. The page will refresh after you click on “Show all content.” Click on either the Torrance or Compton location and you should now be able to log into the appointment system.