

COVID-19 Surveys Results Update

INSTITUTIONAL RESEARCH & PLANNING

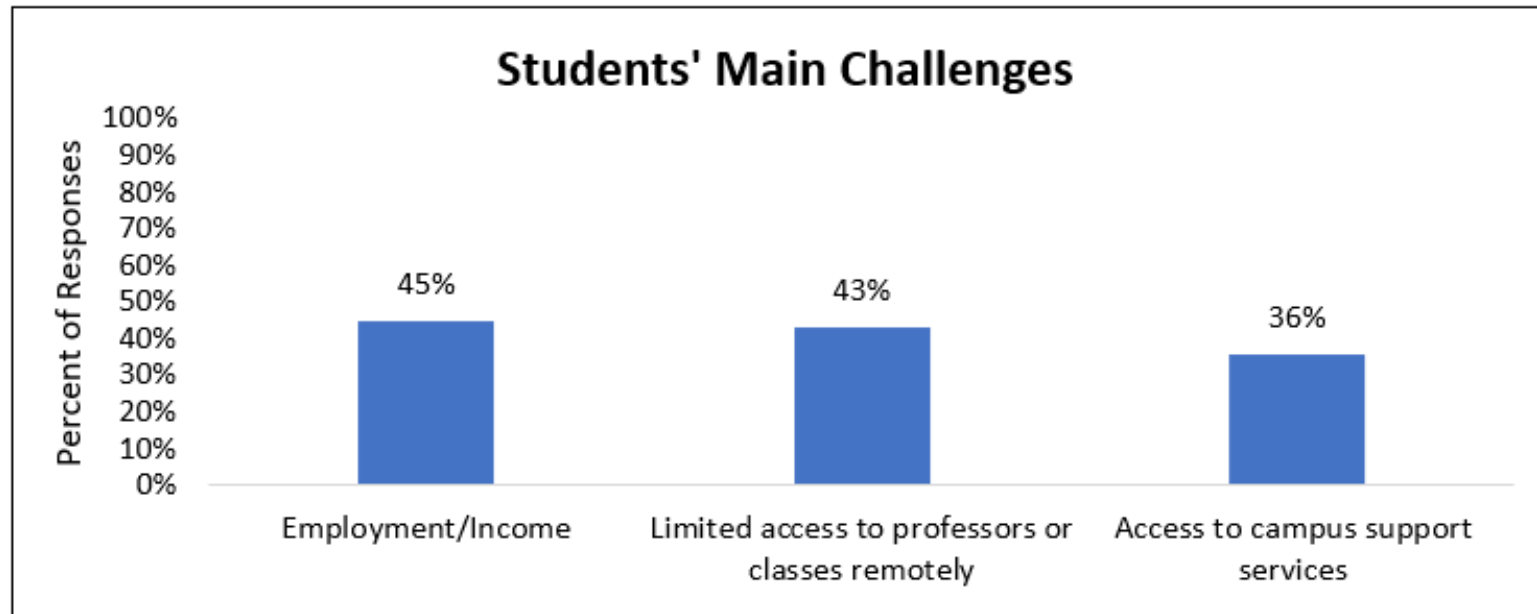
Students' Survey

2022 out of 23652 students

8.5% response rate (as of 5/28/20)

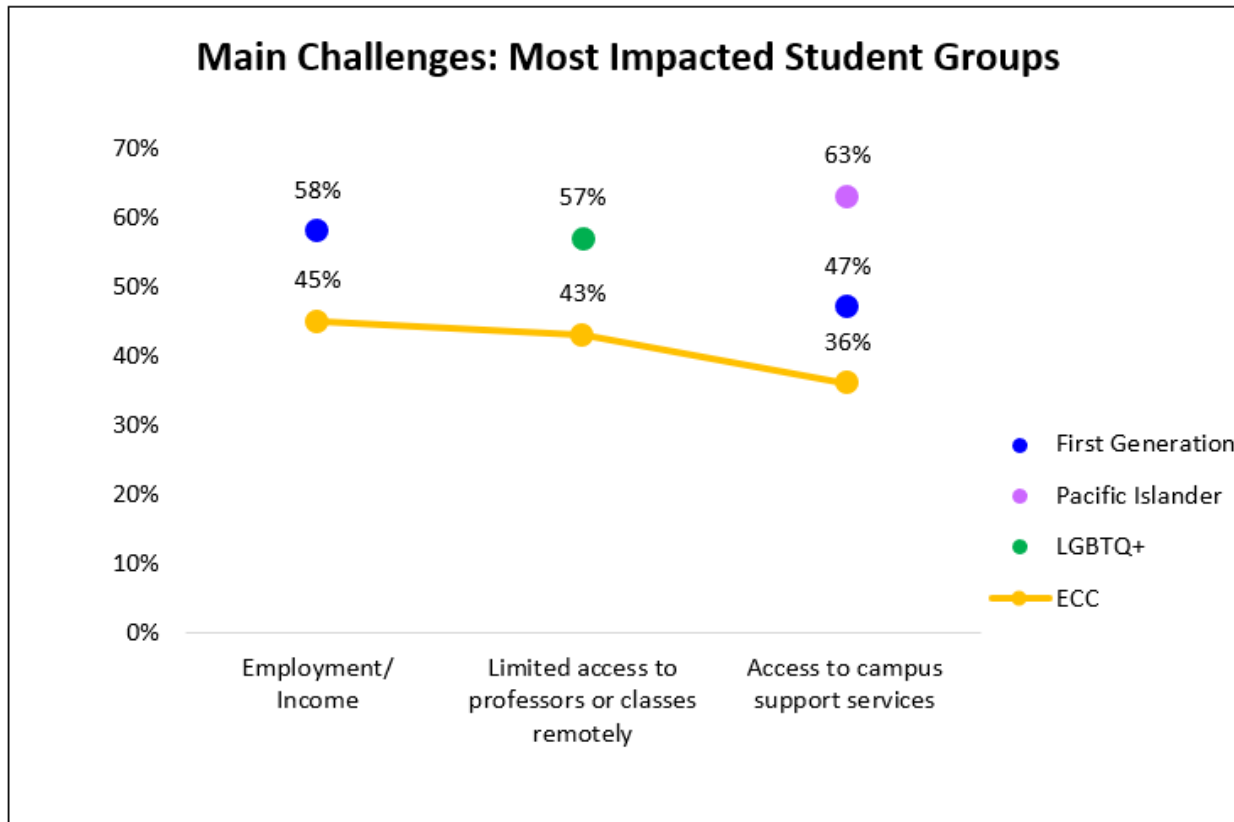
Main Challenges Faced by Students Continue the Same

Due to the COVID-19 pandemic, what are the challenges you are facing as an El Camino College student? (Mark all that apply)



Percentages do not add 100% as respondents could mark more than one alternative. Chart depicts three most frequent responses.

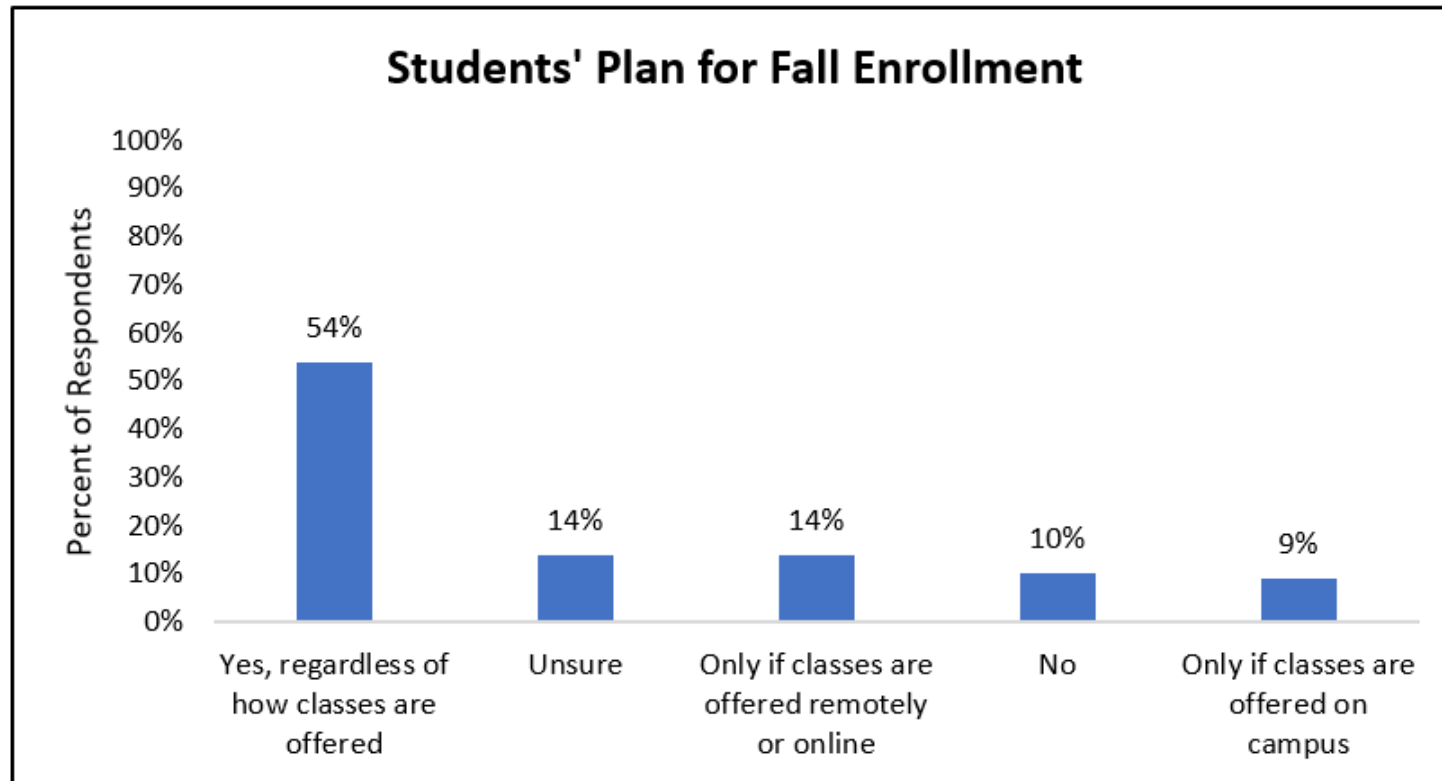
Main Challenges: Most Impacted Student Groups



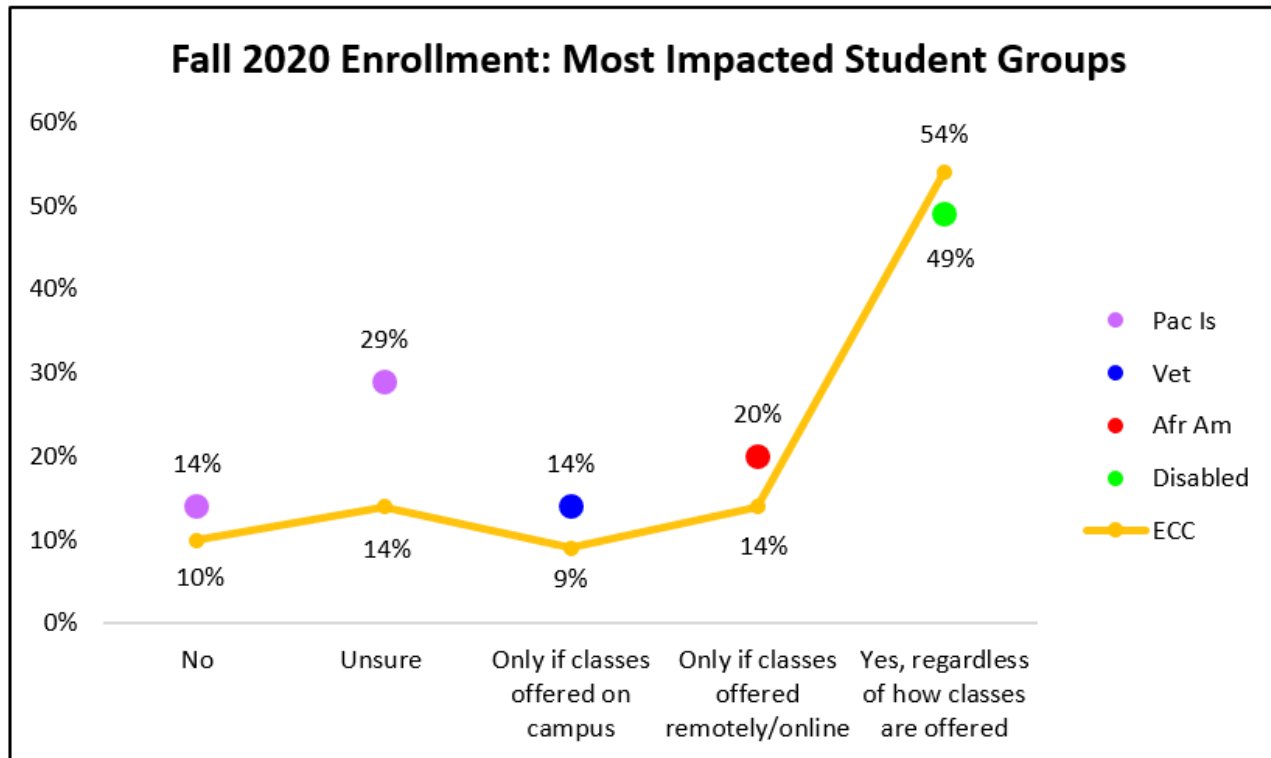
- **Employment/Outcome Challenge:**
Mostly impacting FG students
- **Challenge of Accessing Professors or Classes Remotely:**
Mostly impacting LGBTQ+ students
- **Challenge of Accessing Campus Support Services:**
Mostly impacting PI (respondents under 10) and FG students

Students' Plan for Fall Enrollment Continue the Same

Are you planning to enroll for Fall 2020?



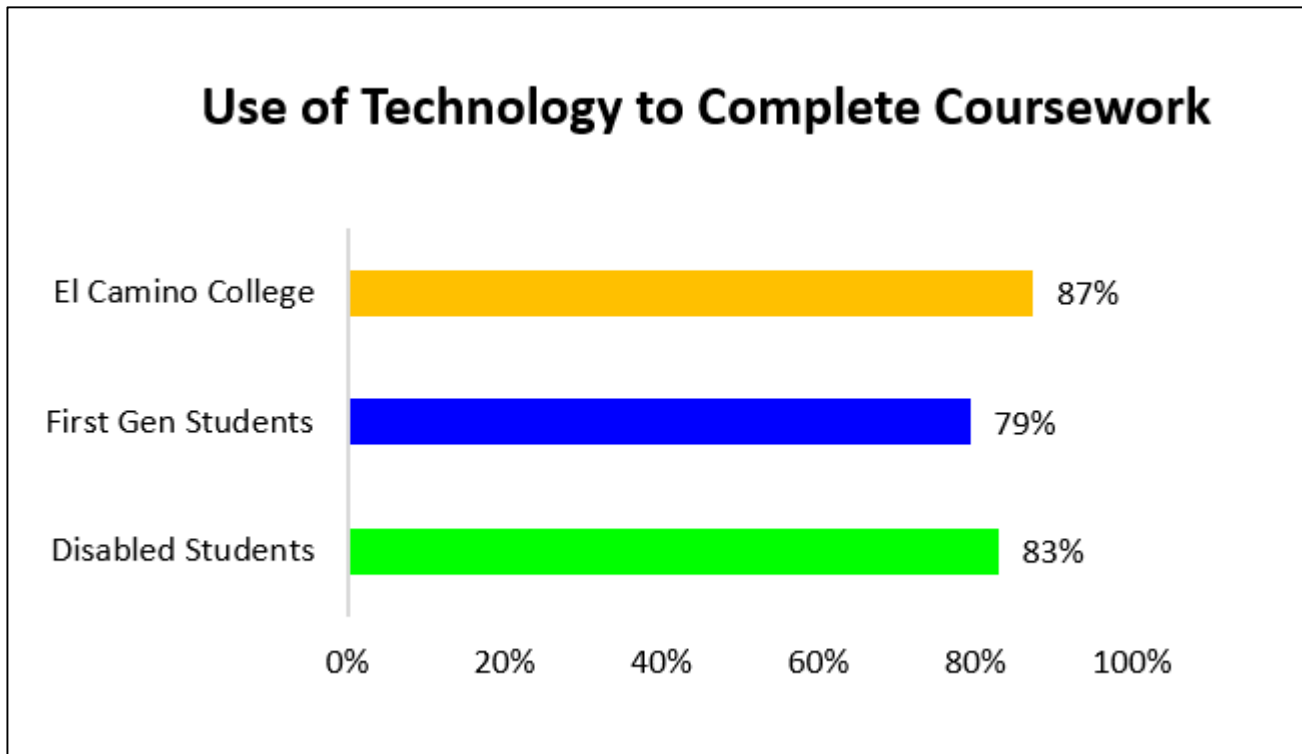
Students' Plan for Fall Enrollment: Most Impacted Student Groups



- **No and Unsure:**
Pac Islander mostly impacted (less than 10)
- **Only if Classes Are Offered On Campus:**
Veteran mostly impacted
- **Only if classes offered remotely/online:**
African American mostly impacted
- **Yes, regardless of How Classes Are Offered:**
Disabled mostly impacted

Use of Technology to Complete Coursework

Is the technology you have been using sufficient to complete your coursework?



The level of technology accessibility for **First Gen and Disabled Students** is lower than for ECC students in average.

Students' Level of Confidence to Be Successful Taking Coursework

How confident are you that you will be successful taking your courses?

El Camino College	25%
Latino Students	23%
Pacific Islander Students (Less than 10)	0%

- In average, **25% of ECC students** think they will be successful taking coursework.
- **Latino Students** are a little less confident that ECC students in average.
- **No PI students** think they will be successful taking courses.

Students' Comments Regarding Returning to Campus

Theme 1: Lab/Hands-On Courses

Students had questions and concerns regarding what will happen with lab and hands-on courses in the upcoming semester.

“Due to some courses requiring credited lab work, how will we be able to receive any credit. Example for the Respiratory Care Program how are able to access any form of clinical work in the future?”

“Please allow lab courses to be offered this fall. This is a huge deal and will greatly affect my educational plans if they are canceled. There are multiple things that could be done that would make labs safer. For example, reducing the classes in half or make 2 lab days for different people.”

Theme 2: Online Classes Extension

There are students that want to continue with online classes and do not want to return to campus until they feel it is safe to do so.

“With the concern of the second wave of COVID-19, most of universities are using online platform to teach students remotely until fall, I would feel safer to study online. Besides, with no vaccine, nothing can't be assured.

“Please move courses online. It extremely hard for students with kids or seniors at home to attend classes on campus because of the health concern. Students attending on campus classes would face more pressure since they need to worry about their health. Now the number of new cases everyday in Los Angeles is still high with no decreasing. It's very risky to have on campus classes.”

Students' Comments Regarding Returning to Campus (cont.)

Theme 3: Access to Counseling

There are students who are having difficulty scheduling counseling appointments.

"Would like to schedule an online counseling session. The system currently is not working (keeps displaying no available counseling session for weeks).I have contacted the counselor through email and only got a response asking what the system is saying. Have not received a response after that."

"Make counseling more accessible to all students, it was extremely difficult scheduling an appointment promptly because of the limited availability as well as not knowing how to schedule my appointment."

Theme 4: Instructional Method

Students provided feedback on the different instructional methods their professors have used in their online courses.

"I wish that professors would record some of the lectures ahead of time so that students can go back and review the material easily, instead of trying to take notes during a zoom class meeting."

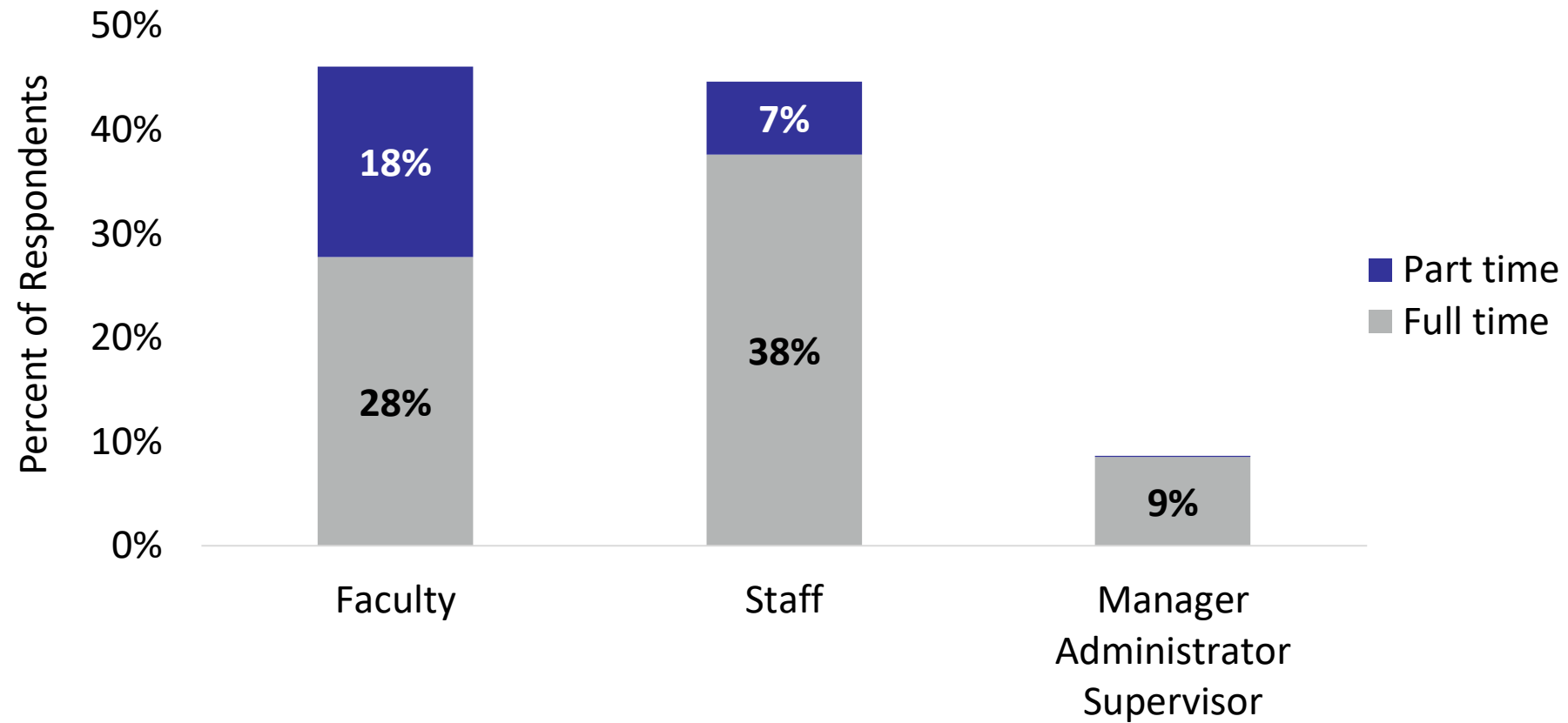
"(...) It would greatly improve my understanding of the material if teachers hosted online lectures on zoom or a platform like it. (...) Because there has been little to no interaction with students and no lectures, it seems like I have no teachers at all. I have missed out on a lot of learning opportunities this semester and I hope that future semesters have a higher standard of teaching."

Employees' Survey

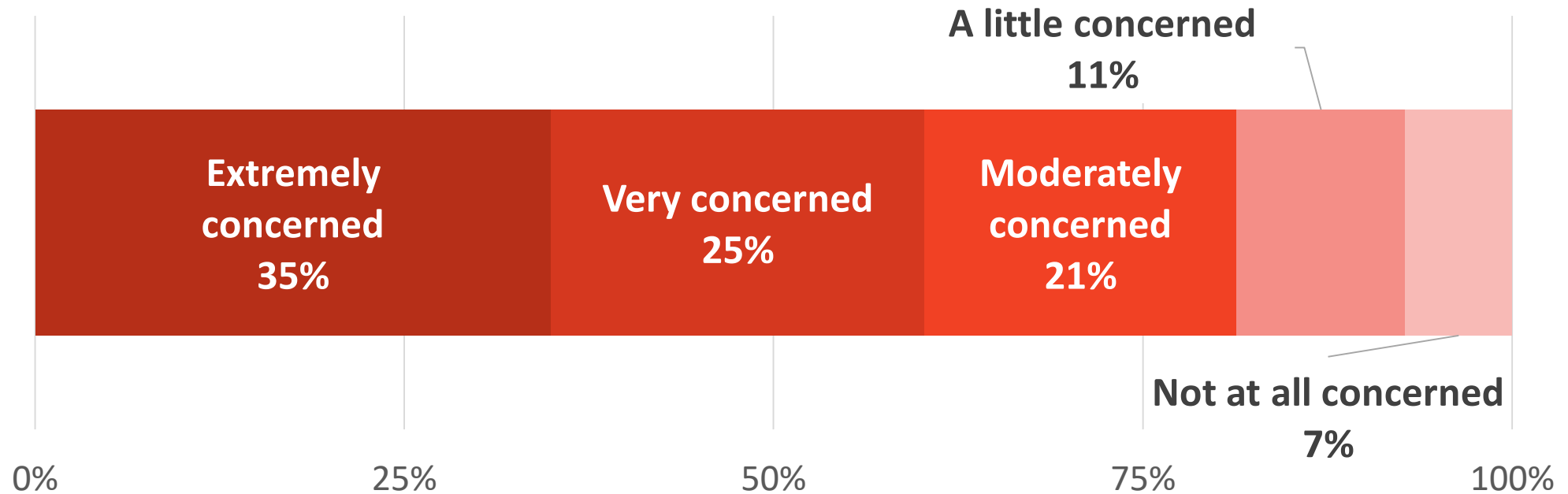
847 out of 1443 employees

59% response rate

Respondents by Group & Status



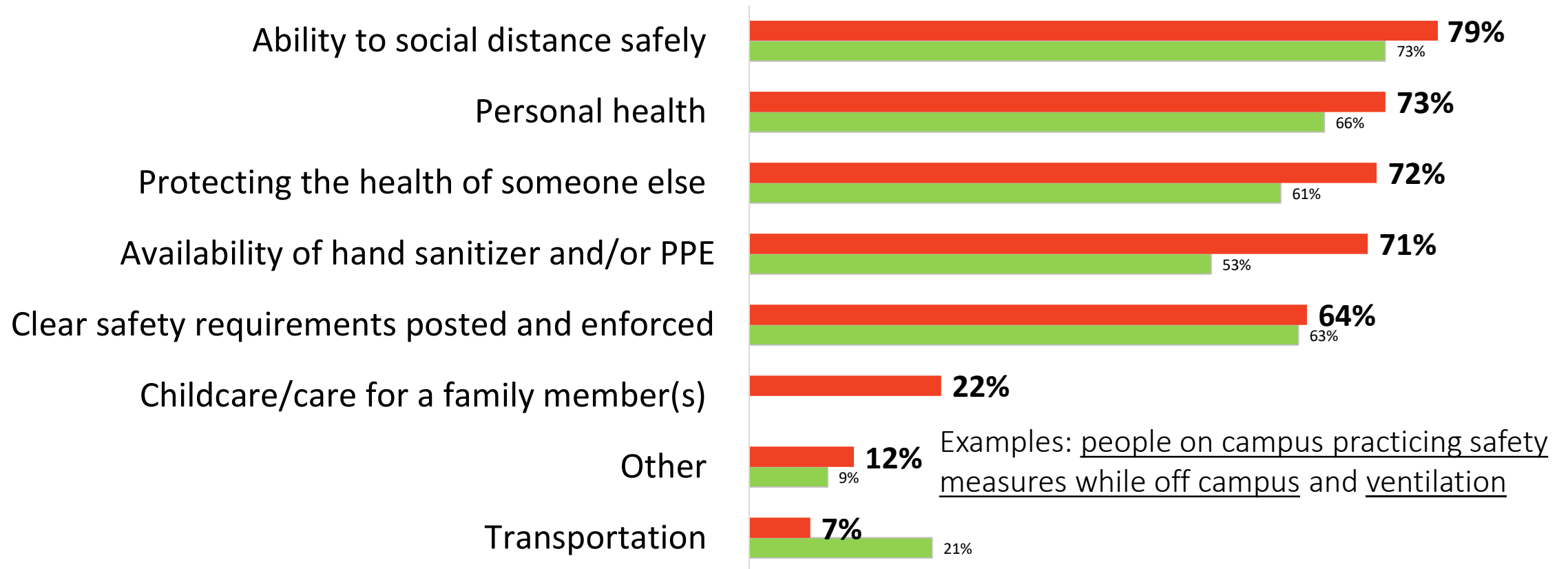
Employees' Level of Concern About Returning to Campus (Very Slight Changes)



93% of employees have some level of concern.

Concerns about Returning to Campus

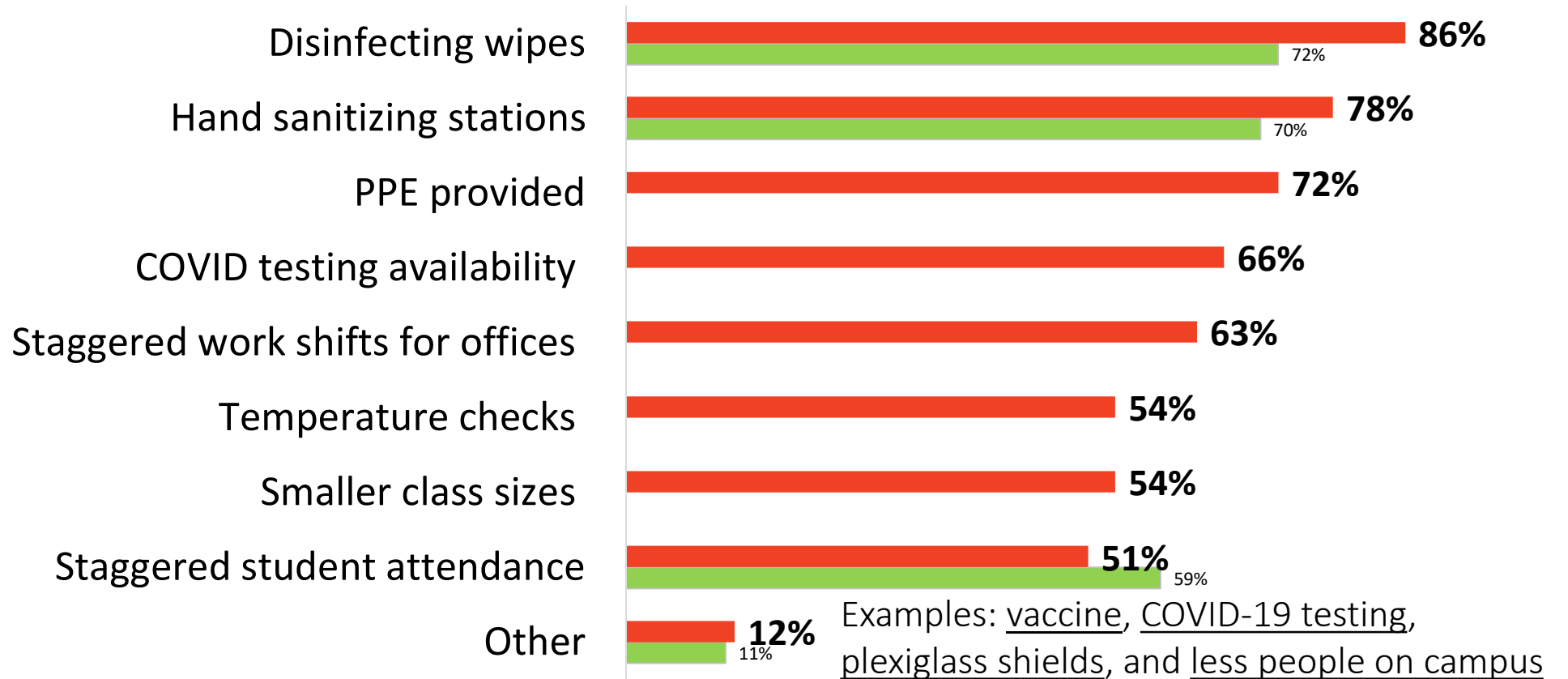
Students' Responses as of 6/2



Percentages do not add 100% as respondents could mark more than one alternative. Students not given same answer options.

Needs to Feel Safe On Campus

Students' Responses as of 6/2



Percentages do not add 100% as respondents could mark more than one alternative. Students not given same answer options.

Employees' Comments Regarding Returning to Work on Campus

Theme 1: Health and Safety (56% of respondents)

“Faculty in high risk category or autoimmune issues should have option to teach online”

“If a person isn't wearing a mask or isn't exercising social distancing, what are our rights to tell them to wear a mask/social distance. As an ECC employee, can we tell them to leave?”

Theme 2: Continue to work remotely when appropriate (36% of respondents)

“I think work on campus should be based on as needed. Whenever the work can be done remotely, it should be allowed.”

“Allow each department to decide how to best go back to work rather than creating a “one-size-fits-all” plan which would not necessarily work for each area of campus.”

Theme 3: PPE, Sanitation, and Ventilation (28% of respondents)

“COVID is much more likely in enclosed spaces – as in, at the workplace where we all breathe in the same air. ”

“How often can shared work areas or high traffic areas be cleaned throughout the day? Do we have enough maintenance/facilities staff and supplies to handle this?”

Recommendations

- Communicate to students and employees how concerns and needs will be addressed and met before returning to campus.
- Determine ways to support DI student groups to ensure Fall 2020 enrollment.
- Continue to offer online education during Fall 2020.
- Check best practices used by other colleges to address the offering of online lab/hands-on courses.
- Strengthen support to faculty with synchronous and asynchronous online instruction training.
- Increase counselling support services for students.
- Take into account the employees' individual/group needs (i.e. high-risk populations and ability to work effectively remotely) when returning to work to campus.
- Follow recommendations of local and state guidelines for reopening.



Thank You
Questions? Comments?