

COVID-19 Surveys Preliminary Results

INSTITUTIONAL RESEARCH & PLANNING

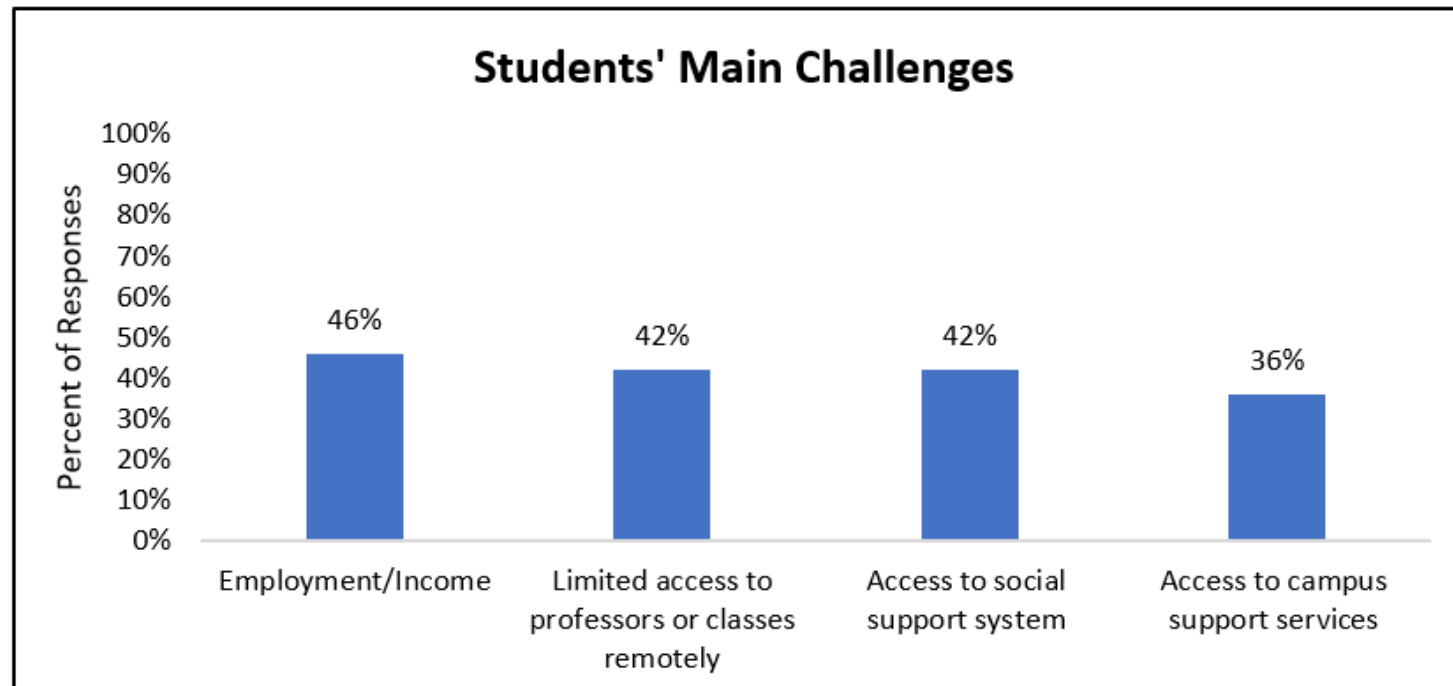
Students' Survey

1470 out of 23652 students

6.2% response rate (as of 5/21/20)

Main Challenges Faced by Students

Due to the COVID-19 pandemic, what are the challenges you are facing as an El Camino College student? (Mark all that apply)



Percentages do not add 100% as respondents could mark more than one alternative. Chart depicts three most frequent responses.

Primary Technology Students Can Access

What is the primary technology you have access to in order to participate in your college coursework?

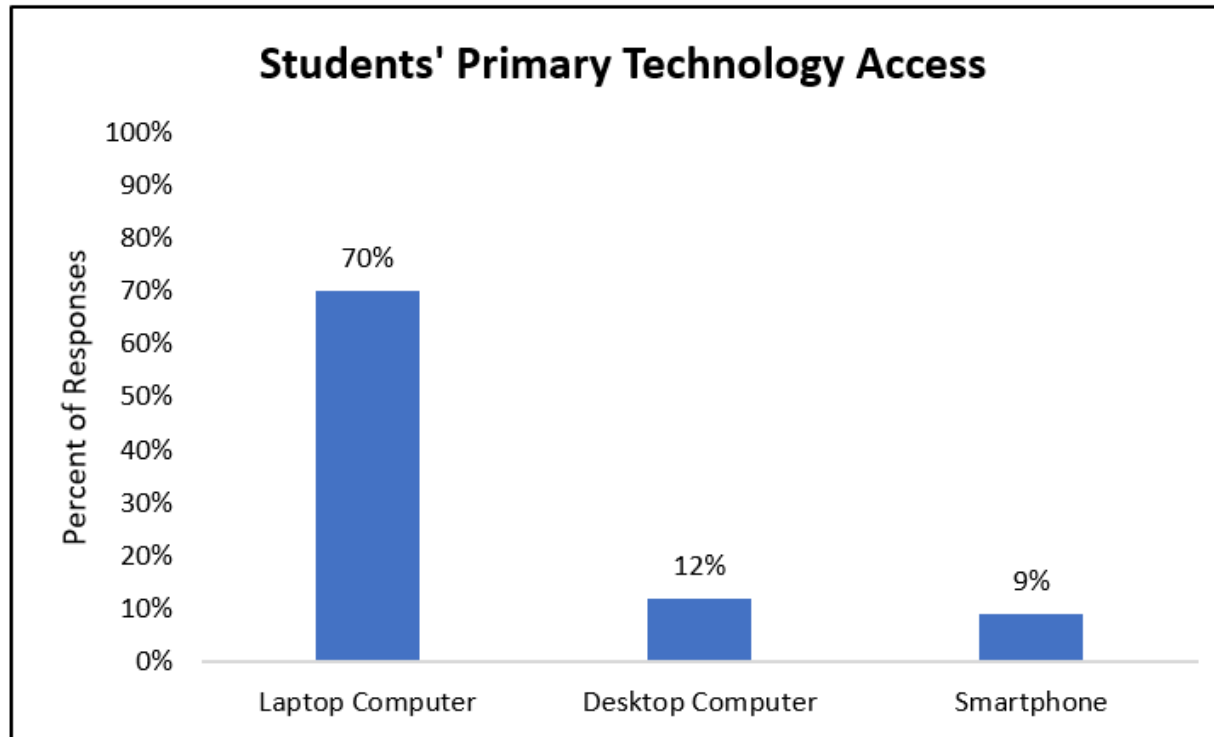
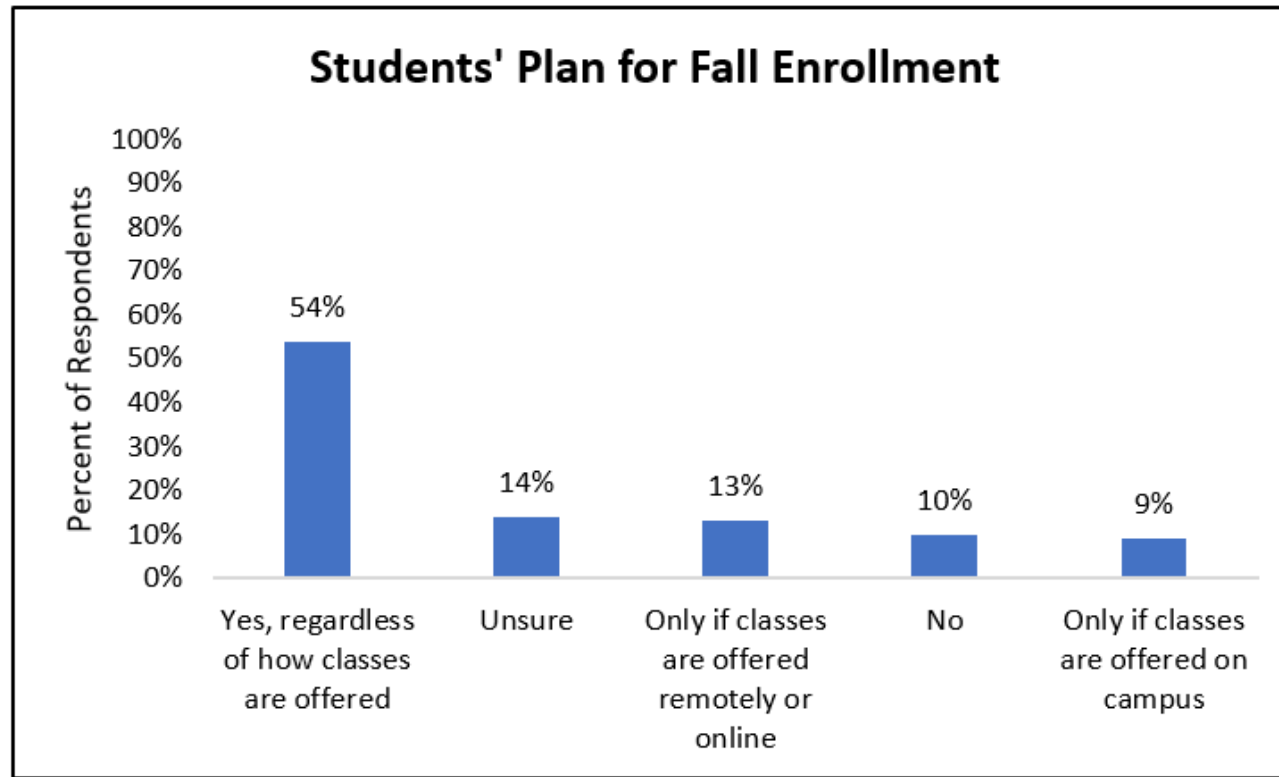


Chart includes three most frequent responses.

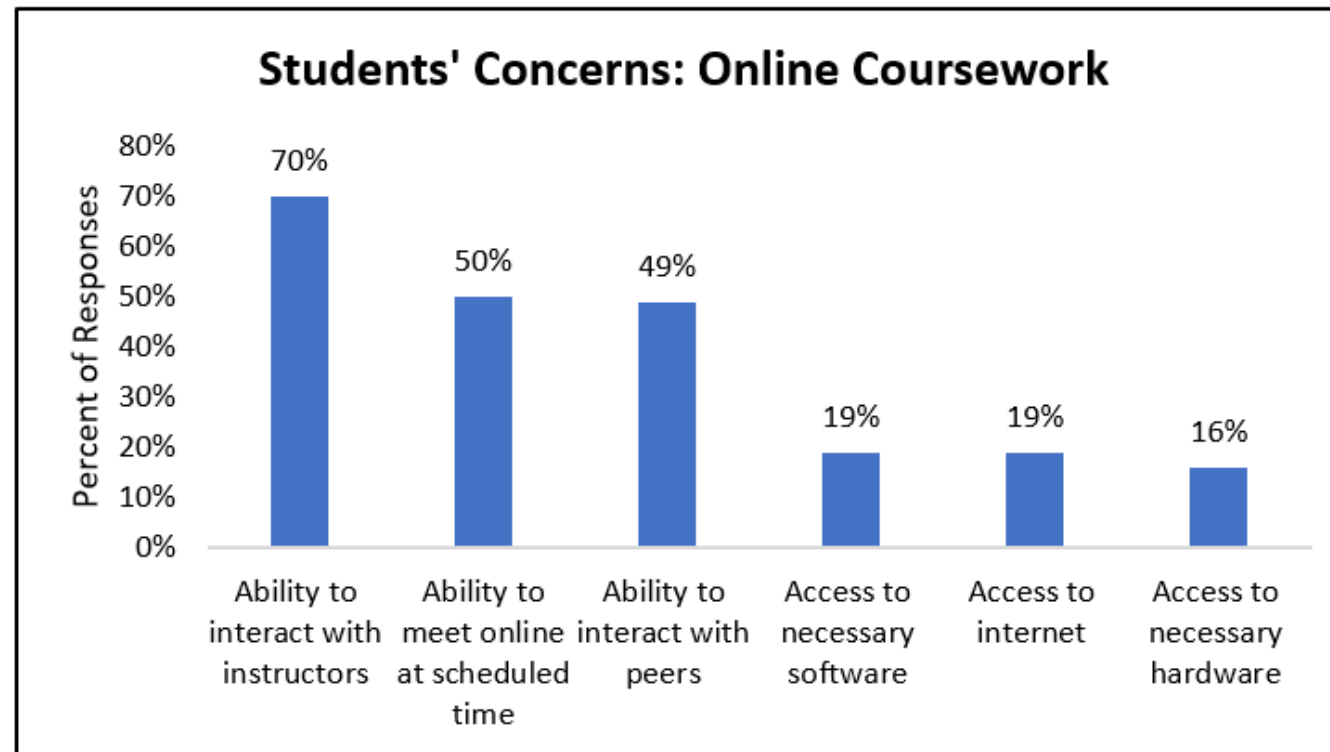
Students' Plan for Fall Enrollment

Are you planning to enroll for Fall 2020?



Students' Concerns: Online Coursework

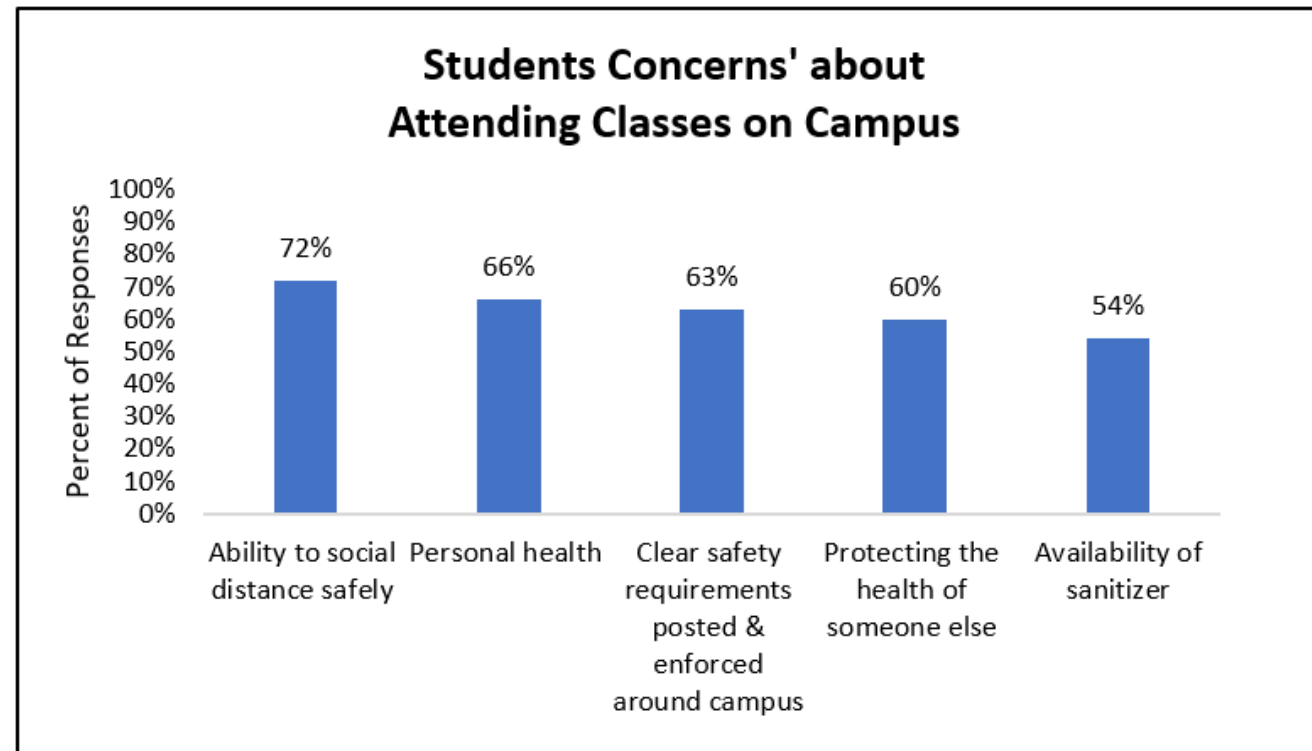
What concerns do you have about taking courses online? (Mark all that apply)



Percentages do not add 100% as respondents could mark more than one alternative.

Students' Concerns about Attending Classes On Campus

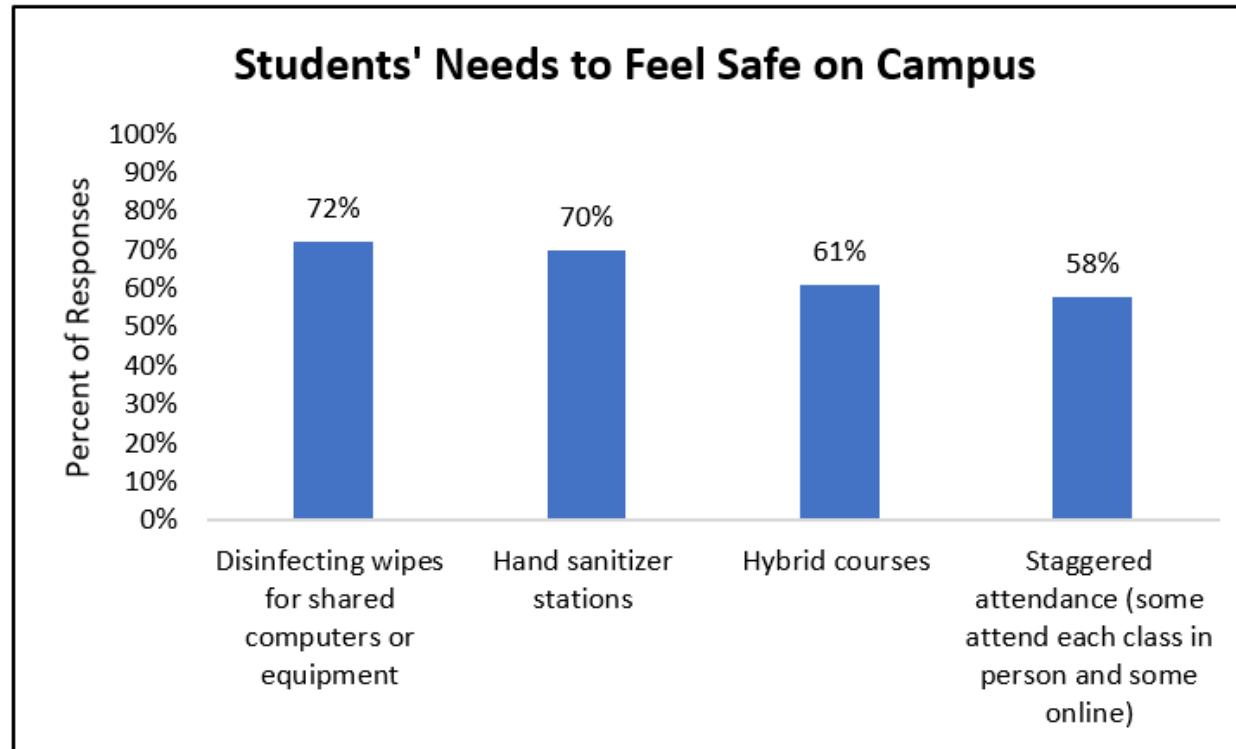
What concerns do you have about taking courses on campus? (Mark all that apply)



Percentages do not add 100% as respondents could mark more than one alternative. Chart depicts five most frequent concerns.

Students' Needs to Feel Safe On Campus

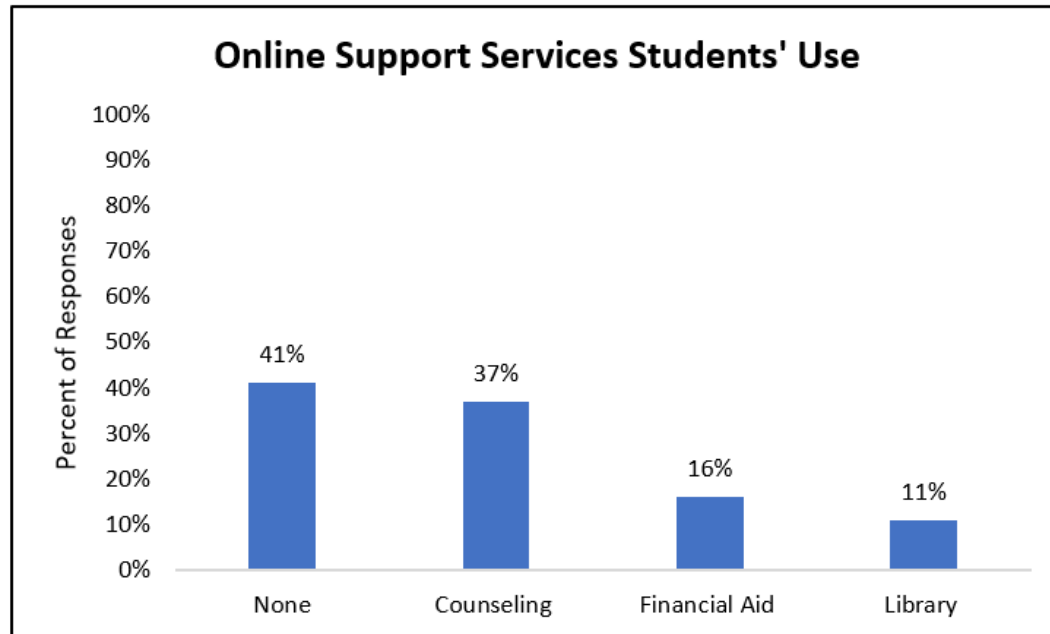
What precautions would you like to see in order to feel safe on campus? (Mark all that apply)



Percentages do not add 100% as respondents could mark more than one alternative.

Online Support Services Students' Use

Have you accessed any of the virtual online support services? (Mark all that apply)



All other services (tutoring, Special Resource Center, Transfer Center, Health Center, Veteran Services Center, Warriors Jobs, and Career Center) showed less than 10% of responses.

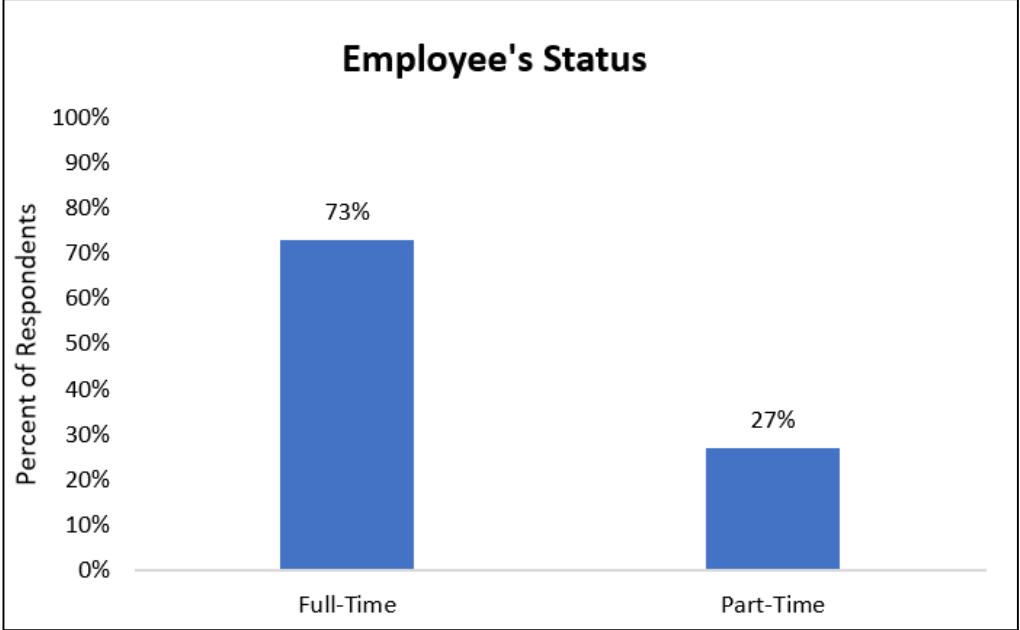
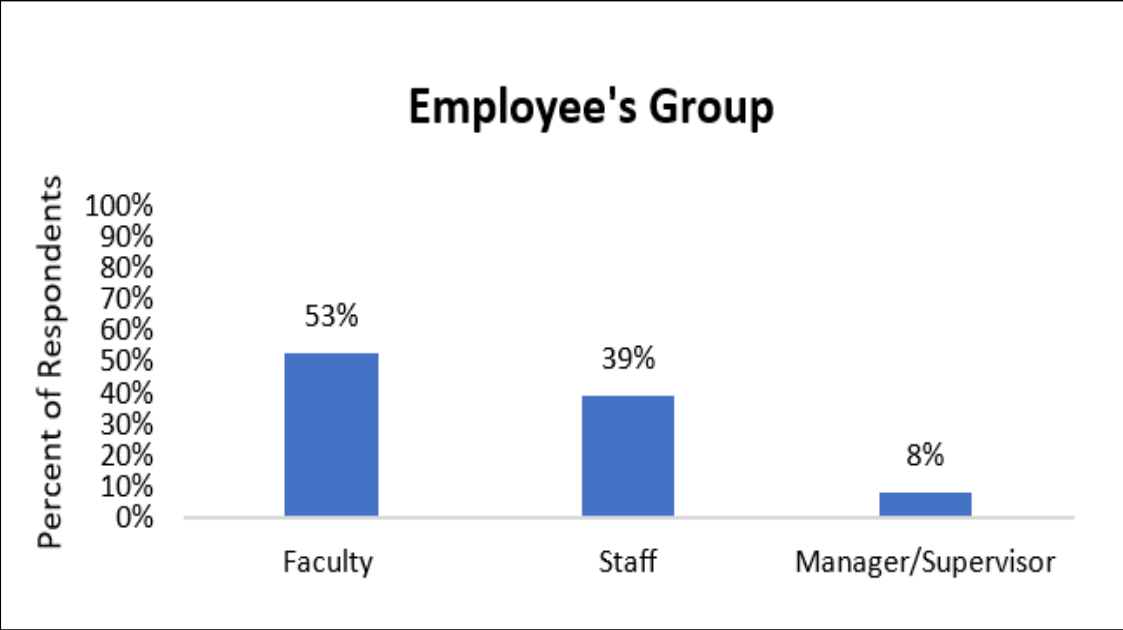
Percentages do not add 100% as respondents could mark more than one alternative.

Employees' Survey

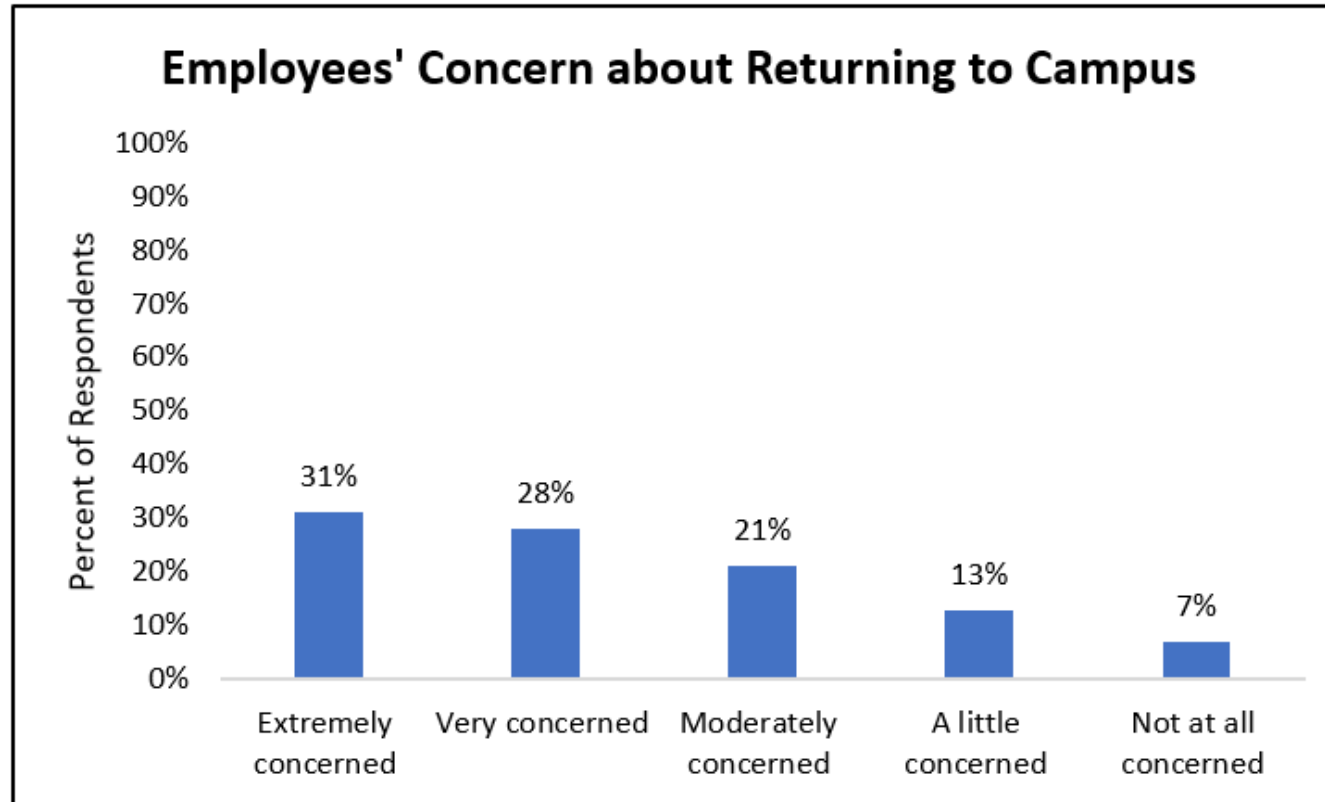
437 out of 1443 employees

30.3% response rate (as of 5/21/20)

Employee's Group & Status

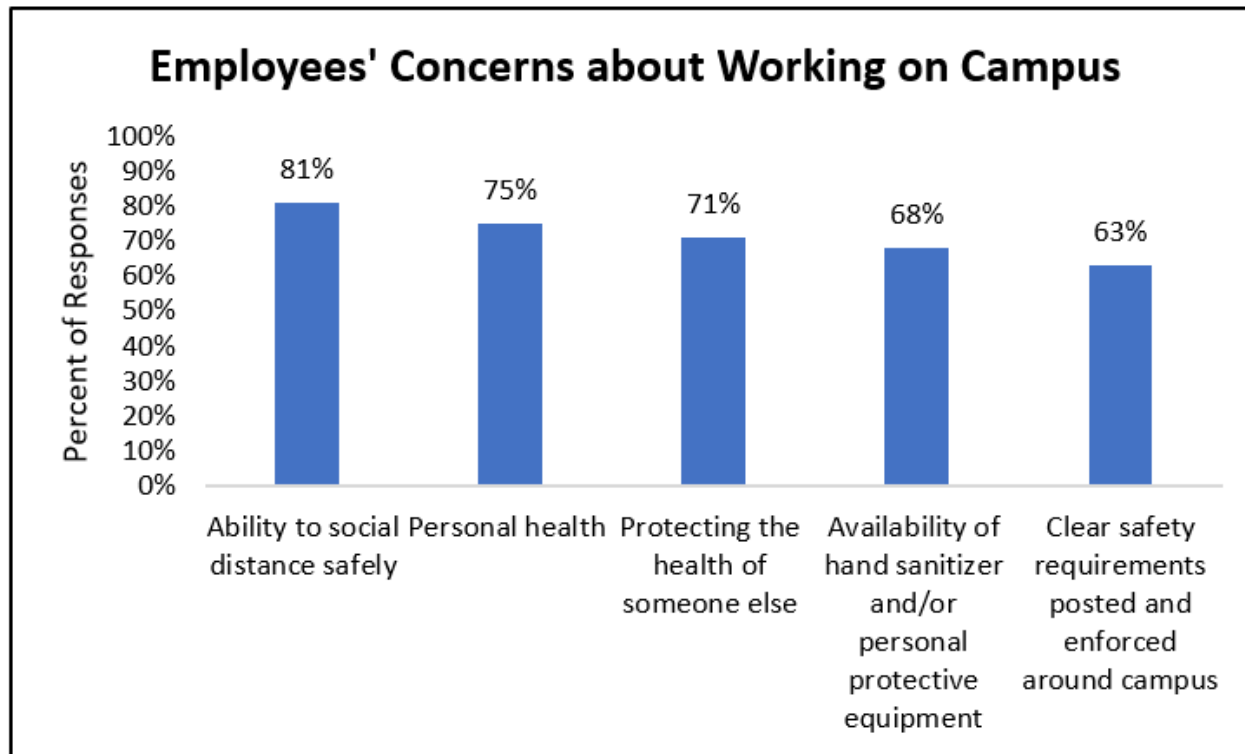


Employees' Level of Concern About Returning to Campus



Employees' Concerns about Working On Campus

What are your concerns, if any, about coming back to work? (Mark all that apply)



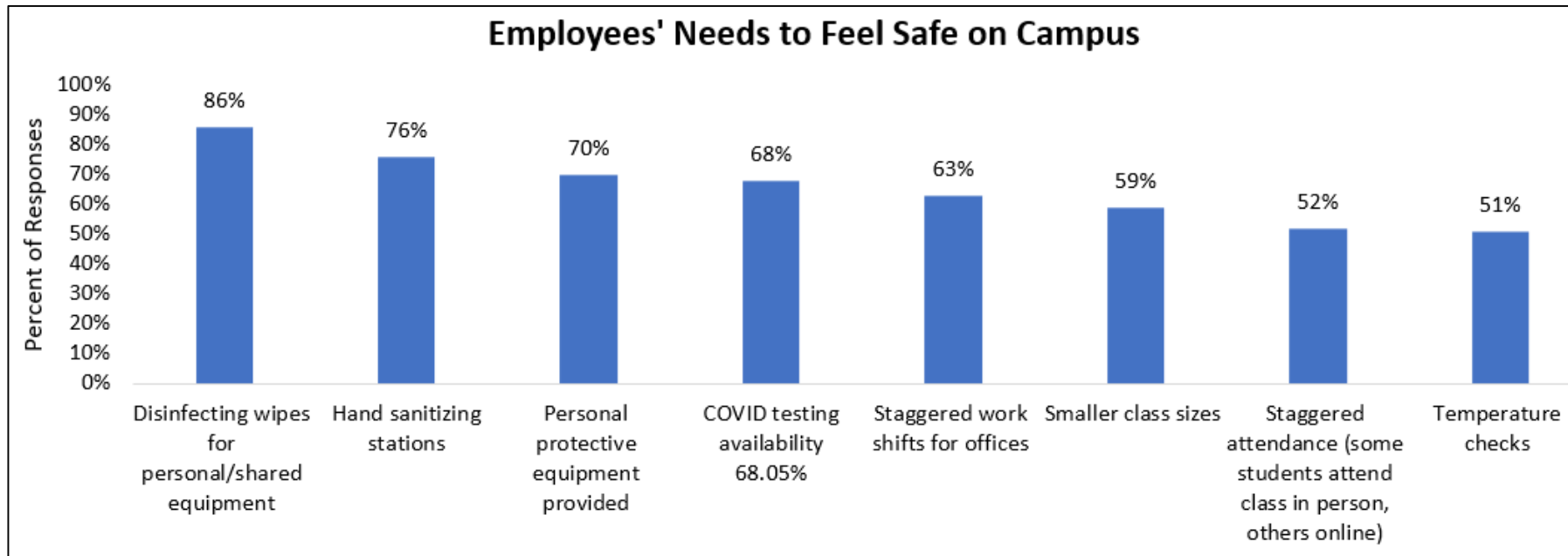
- Students and employees shared the most frequent five concerns.
- The first two most frequent concerns are the same.
- Differences in ranking are for the other three most frequent:

| Concern | Students | Employees |
|---------------------------------------|-----------------|-----------------|
| Protecting the health of someone else | 4th | 3 rd |
| Clear safety requirements | 3 rd | 5 th |
| Availability of sanitizer | 5 th | 4 th |

Percentages do not add 100% as respondents could mark more than one alternative. Chart depicts four most frequent concerns.

Employees' Needs to Feel Safe On Campus

What precautions would you like to see in order to feel safe on campus? (Mark all that apply)



- The first two most frequent concerns are the same for students and employees.
- They also shared staggered attendance (4th v/s 7th).

Percentages do not add 100% as respondents could mark more than one alternative.

Recommendations

- Wait until the end of Spring semester to determine if students' responses trends change.
- Wait until the end of May to determine if employees' responses trends change.
- When setting College annual priorities to guide 2020-21 budget decisions, consider:
 - Main challenges faced by students
 - Students' concerns about online coursework
 - Students' concerns regarding attending classes on campus and needs to feel safe on campus
 - Employees' concerns regarding returning to campus to work and needs to feel safe on campus
- Review online support services for students to evaluate efficiencies as most of them are underused.



Thank You
Questions? Comments?