

### **Program Review Report**

Facilities Planning, Operations & Construction

# Goal Description: To improve the efficiency and effectiveness of the Facilities Planning Services Department's delivery service system and optimize its resources.

To improve the timely completion of work orders, To deliver goods received in the Warehouse within three days of receipt, and expedite mail delivery service.

\* Goal Status: Not Started

\* Goal Cycle(s): July 2022 - June 2026

### Goal Description: To design, develop and maintain environments on campus which are conducive to teaching and learning.

Designing new structures, recommissioning and renovating existing structures, maintaining and upkeeping of the entire camp us structures, systems, grounds and infrastructure to provide environments which support educational programs and admini strative spaces.

\* Goal Status: Not Started

\* Goal Cycle(s): July 2022 - June 2026

## Goal Description: To plan, design and contract interior and exterior spaces conductive to teaching, learning, equity and success.

Continued implementation of Measure E-funded projects and recommissioning, including upgrading landscape and ventilation systems, with mindful stewardship of the District's fiscal, physical and human resources, while keeping the District community informed and minimizing the impact of construction on the District's community at large.

\* Goal Status: Not Started

\* Goal Cycle(s): July 2022 - June 2026

#### Goal Description: To implement the campus-wide sustainability plan.

Implementing the campus-wide sustainability plan by reducing water use, decreasing the use of paper product, and increasing recycled waste and increasing energy efficiency.

#### Outcome Description: Increase the completion of work orders by 25%.

As a result of work orders being completed by an increase of 25%, most of the District's internal customers (students, staff, fa culty, administrators) will demonstrate a greater customer satisfaction and Facilities Planning Services' employees' sense of acc omplishment.

- \* Outcome Status: In Progress/Funded
- \* Outcome Cycle(s): July 2022 June 2026

Actions needed to achieve outcome: - Roll out an electronic survey at the beginning of the program, to measure baseline custo mer service feedback before the implementation of the program, and every yearly until June of 2026, in order to collect d ata and adjust concerns based on customer satisfaction levels. - To reevaluate the work order system for maximum use - Insta II a digital system on department iPads for building systems for Facilities staff to troubleshoot issues and increase their work ti me efficiency in the field.

**Performance indicator/accomplishment:** Survey data collected at the beginning of the program and every six months thereaft er, will be used to track customer satisfaction and monitor progress.

Target: Students, Staff, and Faculty

## Outcome Description: To maintain a clean and safe environment that supports educational programs and administration spaces.

- Surveyed students, staff, faculty and administration's trust in the cleanliness and safety of the District's spaces will increase by 25%, leading to increased numbers of students returning to El Camino College to continue learning, and working in a clean and safe environment.
- \* Outcome Status: Not Started
- \* Outcome Cycle(s): July 2022 June 2026

**Actions needed to achieve outcome:** - Hire additional day custodians - Hire additional night custodians - Continue onsite training sessions for staff - Purchase additional cleaning equipment - Develop custodial training manual - Continue to evaluate and purchase green cleaning products

**Performance indicator/accomplishment:** Roll out electronic surveys to all stakeholders (students, staff, faculty and administra tors), to collect data to assess the cleaning standards.

Target: Increased customer satisfaction by 25%.

#### Outcome Description: Implementation of the Facilities Master Plan

To continue the implementation of building improvements campus wide.

- \* Outcome Status: In Progress/Funded
- \* Outcome Cycle(s): July 2022 June 2026

**Actions needed to achieve outcome:** The increase of support staff to plan and manage the construction projects. Coordinate with other Administrative Services departments in regards to contract bidding, procurement, budgeting, accounts payable and fiscal monitoring.

**Performance indicator/accomplishment:** Planning and construction of the Baseball Field Improvements, Construction Tech, Ca fé, Student Activities Relocation, Marquee Signs, Traffic Light Signals, Community Education, Relocation of the Business Servic es Center, Public Safety Training Center, Fire Academy Modular Buildings, Student Health Center, Behavior Science, Arts Complex, Music building, the demolition of the old Behavior Science, Arts Complex, Music, North Gym, South Gym and multiple Capital Outlay Projects across campus.

**Target:** The completion of projects listed on the 2017 Facilities Master Plan.

#### Outcome Description: To implement the campus-wide sustainability plan.

The reduction of water usage by 10%. The increase of recycling waste by 20%. Increasing the energy efficiency by 20%. Decrea se use of paper products by 10%.

- \* Outcome Status: In Progress/Funded
- \* Outcome Cycle(s): July 2022 June 2026

Actions needed to achieve outcome: - To coordinate and educate on the importance of sustainability and full participation to i mplement the energy conservation measures. - Complete the solar feasibility report. - Increase the usage of draught tolerant plants in landscape areas. - Eliminate the duplication of forms. - Implement the use of software to reduce the use of paper. - I nstallation of hand dryers to reduce paper products. - Increase the use of recycled water to irrigate the grounds.

**Performance indicator/accomplishment:** Reduction of the monthly utility payments such as; water, gas and electrical and the r eduction of paper supplies expenses.

**Target:** The reduction of water usage by 10%. The increase of recycling waste by 20%. Increasing the energy efficiency by 20%. Decrease use of paper products by 10%.

#### **Facilities & Equipment Assessment**

What resources does the office/program currently have? Attach any documents in the next field.

- 1. SchoolDude software for work order processing.
- 2. Ipads for receiving, tracking and completing work orders.
- 3. Vehicle fleet.
- 4. Hand tools and equipment.
- 5. Computers, printers, phone systems, and campus radios.

What resources does the office/program need to better support the goals and outcomes? How will it help achieve office/program goals and outcomes? Attach any documents in the next field.

- 1. Purchase of additional Ipads.
- 2. Replacement of our aging vehicle fleet.
- 3. Purchase of new hand tools.
- 4. Replace the aging copier.

#### **Technology & Software Assessment**

What resources does the office/program currently have? Attach any documents in the next field.

- 1. Dude Solutions/School Dude for the work order system
- 2. Colleague is used for the requisition entry
- 3. Review Snap is used for evaluations
- 4. Formstack is used for digital documentation and information related to hiring
- 5. AdobeSign for electronic approvals.
- 6. SilkRoad for onboarding new employees.
- 7. Igreentree for hiring employees.
- 8. Simpler for financial reports.

What resources does the office/program need to better support the goals and outcomes? How will it help achieve office/program goals and outcomes? Attach any documents in the next field.

- 1. Software to digitize building documents and blueprints in order to effectively plan and complete campus projects.
- 2. Computer equipment and Ipad upgrading.
- 3. Project management software.
- 4. Computer stations for staff.

#### **Staffing Assessment**

What resources does the office/program currently have? Attach any documents in the next field.

Please see attached org chart.

#### **Current Resources - Attached Documents**

What resources does the office/program need to better support the goals and outcomes? How will it help achieve office/program goals and outcomes? Attach any documents in the next field.

- 1. To update the department job descriptions
- 2. Hire the following additional positions:

Pest Control Technician

Custodian Trainer.

Electrician

**HVAC** Technician

**Clerical Assistant** 

### FACILITIES PLANNING & SERVICES DIVISION

**November 1, 2021** 

