



# Fall 2021 Withdrawal Survey: Results Preview

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DECEMBER 2021

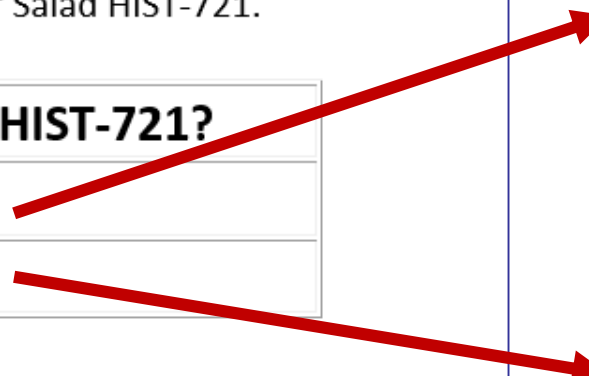
# Updates to Survey Design

**Every student who withdrew from a section received a survey invitation email the following business day:**

Hello Viviana,

This email is to confirm recent activity on your ECC account. Our records indicate that you recently withdrew from History of Caesar Salad HIST-721.

<b>Did you withdraw from HIST-721?</b>
<a href="#"><u>Yes, I Did</u></a>
<a href="#"><u>No, I Did Not</u></a>



**Students who withdraw from a course still can re-enroll if they act quickly.**

Supporting your educational goal is our priority.

[El Camino College](#)

## **Directed to Survey:**

*Why did you withdraw from this course (select all that apply)?*

*Would you like ECC to contact you about (select all that apply):*

## **Directed to Message:**

*If you think that you have been dropped from this course by mistake, please let your instructor know. You can direct your instructor to this form so you can be reinstated in the course:*

[Reinstatement Form](#)

*Please contact [withdrawsupport@elcamino.edu](mailto:withdrawsupport@elcamino.edu) if you need further assistance.*

# Updates to Survey Design

Why did you withdraw from this course (select all that apply)?

Personal Reasons: Family, Work, Lack of Time, and/or Health Issues (Mental & Physical)

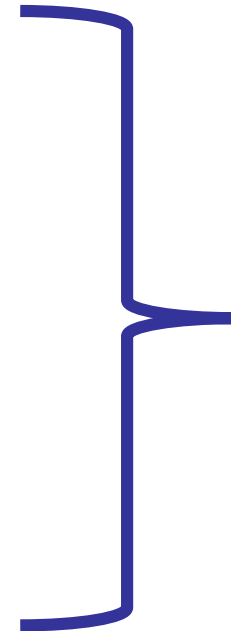
Difficulty of Subject: Poor Grades and/or Falling Behind

Instructor: Communication and/or Teaching Style

Online Learning: Technical Issues and/or Difficulty Learning Online

Didn't Need Course: Change of Major/Ed Plan

Other Reason (specify)



**Top 5 themes from open ended question on previous Withdraw Surveys**

# Updates to Survey Design

Would you like ECC to contact you about (select all that apply):

Academic Counseling: Create or Change My Educational Plan

Major & Career Exploration

Basic Needs: Food, Housing, Clothing

Financial Aid: Help Paying for Courses & Completing Financial Aid Process

Health Services: Mental & Physical

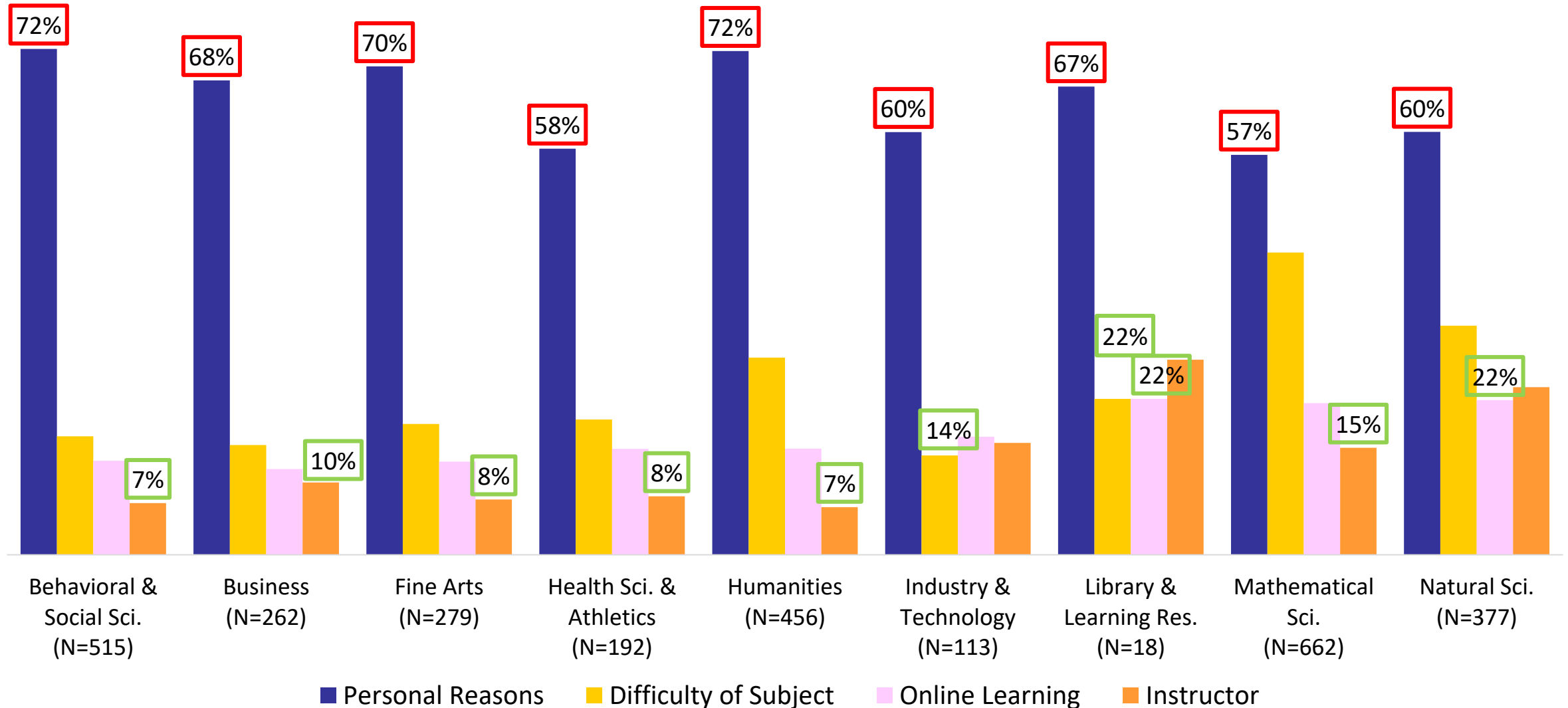
Tech Support: Laptop, Wi-Fi Hotspot, & Calculator Loans

Registering for Next Term

Other Topic

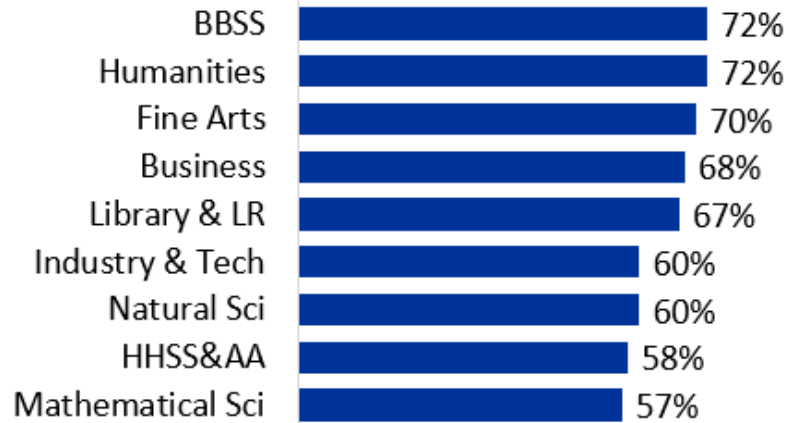
**All survey responses were shared with Warrior Welcome Center and sent a follow-up email with resources.**

# Responses by Division

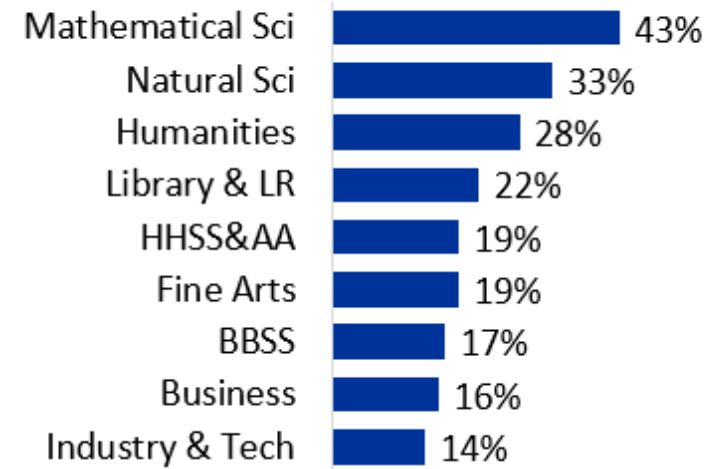


# Responses by Topic

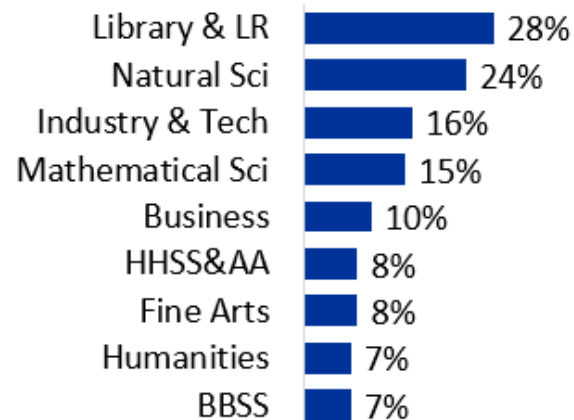
## Personal Reasons



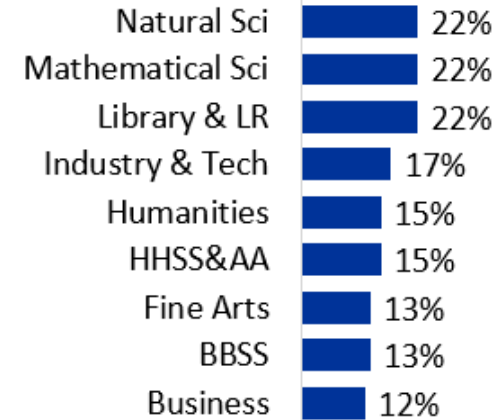
## Difficulty of Subject



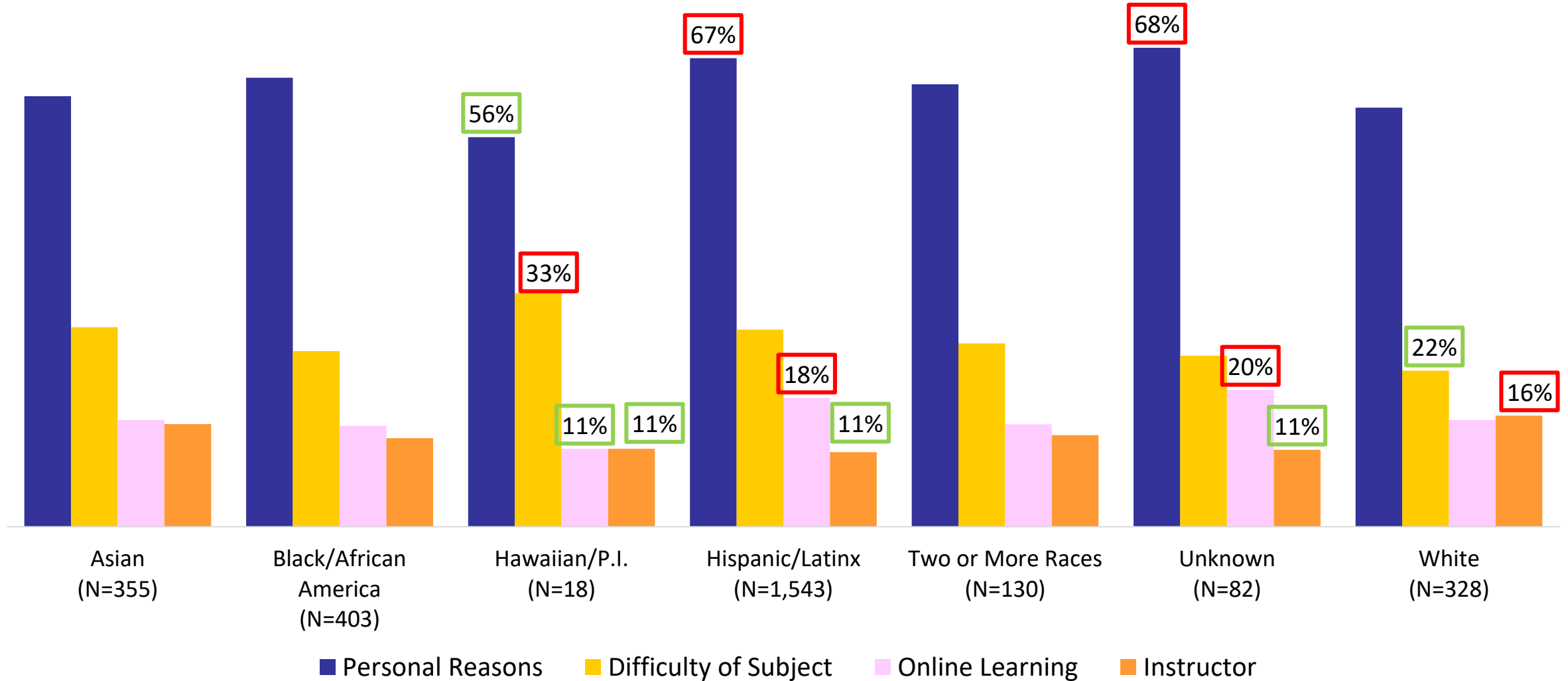
## Instructor



## Online Learning



# Responses by Race



# Next Steps

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- Complete full Withdrawal Survey Report including qualitative analysis of responses.
- Receive feedback for updates to Spring 2022 survey administration.
- Divisions review results with faculty to inform decisions about actions towards decreasing course withdrawal.





**Thank You**  
**Questions? Comments?**