

El Camino Community College District Administrative Services



Program Review

Police Department



2018

I. Overview

A. Program Profile

Instructions: The program profile should contain the program name, primary objectives, funding source(s), a profile of the students or clients served, and any other information that will provide the reader with a more complete understanding of the program.

The unit is a specialized law enforcement agency commissioned by the California Peace Officers Standards and Training on May 7, 1981 and authorized under California Education Code 72330 and California Penal Code 830.32. The unit members are highly trained with special emphasis on campus community policing with respect to sensitivity. The unit has the high support from the El Camino College community. The unit collaborates with other law enforcement agencies, colleges and universities both public and private thus providing a framework for a strong regional network partnership in areas of mutual concern.

The unit maintains a superior quality law enforcement technology infrastructure that includes state of the art 9-1-1 systems, police records management system and a highly efficient parking revenue management and enforcement system. The department continues to engage the college community in proactive safety outreach programs such as "campus watch", Behavioral Intervention Team and proactive safety training. The department provides special events services for college and non-college related activities.

B. Status of Previous Recommendations

Instructions: List the current status of recommendations that were provided in the last program review.

1. Campus Police/Patrol Bureau/2017-18/Rec #1A
 - a. Replacement of Department's Computer Aided Dispatch and Records Management System (CAD & RMS)
 - i. Recommendation was fully funded and a check was mailed to City of Hawthorne (Host agency for the new system) currently, project is on track for an October 2018 Go-live of the RMS/ARS/CMS side of the system. We are looking at a go-live for cad middle of 2019.
2. Campus Police/9-1-1 Communications Bureau/2017-18/Rec #2
 - a. Motorola Radio System Controller Replacement (9-1-1 Communications Bureau) (Roll over)
 - i. 11/09/2015 - Current system is out of warranty and is end of life. Parts are becoming harder to find should the system fail. will hold over for next fiscal year.
 - ii. 02/27/2017 - Current system is out of warranty and is end of life. Parts are becoming harder to find should the system fail. will hold over for next fiscal year.
 - iii. 02/19/2018 - Recommendation has been funded and quotes solicited by Purchasing. Equipment will appear on the Feb Board agenda for approval. Once approval is given eta of installation is Spring Break 2018.
3. Campus Police/Parking Bureau/2017-18/Rec #3
 - a. Replacement Shuttles & Run About Vans (Parking Bureau) (Rollover)
 - i. . 11-09-2015 - Not currently funded, will be holding over to next fiscal year. Current trams are failing and calls for service are increasing.
 - ii. 02-27-2017 - Not currently funded, will be holding over to next fiscal year. Current trams are constantly in need of major part replacement and calls for service is increasing. The shuttles the canape has cracked and is sagging.
 - iii. 02/19/2018 - Recommendation has been partially funded. At this time all the but

the vans have been funded and ordered. Three of the carts have been delivered to the campus with the expectation of the last three carts will be delivered at the end of March. Will hold over the vans for the next cycle.

4. Campus Police/Parking Bureau/2017-18/Rec #4
 - a. Traffic Control Equipment Replacement/Replenishment
 - i. . 11/09/2015 - Not currently funded, will be holding over for the next fiscal year.
 - ii. 02/27/2017 - Not currently funded, will be holding over for the next fiscal year.
 - iii. 02/19/2018 - Recommendation has been partially funded. At this time all but the services truck have been funded and ordered. Currently waiting on delivery of the trailer to store the equipment. We will not be rolling over the services truck to the next cycle as it was repainted/refurbishment this last year.
5. Campus Police/Patrol Bureau/2017-18/Rec #7A
 - a. Campus Camera Refresh/Deployment - Phase 1 – Replacement of existing cameras at existing locations
 - i. .02/19/2018 - Recommendation has been fully funded and all the gear has been ordered/received. Currently deploying the gear with 25% completion. Expected to be completed with the project by the end of spring break.
6. Campus Police/Patrol Bureau/2017-18/Rec #8A
 - a. Campus E-Pole Refurbishment - Phase 1 – Standardization of existing blue phones & tie in of e-poles to informacast
 - i. . 03/01/2017 - Parts of this project have been funded to allow for the install of speaker systems to several poles. The management system and three call boxes have been ordered. Cost has been adjusted to reflect these changes.
 - ii. 02/19/2018 - All parts for the recommendation have been funded/ordered. Parts are starting to come in and application serial have been provided to ITS to be loaded in to the districts systems. At this time currently waiting on ITS to complete the programing.
7. Campus Police/Patrol Bureau/2017-18/Rec #9
 - a. Create new full time position for "Clery Compliance/Records Technician" (Rollover)
 - i. . 02/19/2018 - Position has been authorized and flown for applications. A panel is currently reviewing the applications to setup interviews.
8. Campus Police/Patrol Bureau/2016/Recommendation #2
 - a. Portable Self Contained Surveillance Trailer
 - i. .11-09-2015 - Equipment has been approved and funding allocated. Spec's handed over to purchasing for processing.
 - ii. 03-27-2016 - One trailer was purchased and is currently in service. We are looking to deploy a second trailer due to the success of the first.
 - iii. 02-19-2018 - Last trailer has been ordered and currently waiting on delivery. Recommendation will be completed by the end of March.

C. Continuing Recommendations

Instructions: List the recommendations that are expected to continue as a result of this program review.

1. Campus Police/Patrol Bureau/2018-19/Rec #4 (Rollover)
 - a. Replacement Special Rescue & Enforcement Equipment
2. Campus Police/Patrol Bureau/2018-19/Rec #9
 - a. Hire a third Sergeant (Rollover)
3. Campus Police/Patrol Bureau/2017-18/Rec #1A (In-Progress)
 - a. Replacement of Department's Computer Aided Dispatch and Records Management System
4. Campus Police/9-1-1 Communications Bureau/2017-18/Rec #2 (In-Progress)
 - a. Replacement of the existing Motorola public safety radio control system supporting all radio channels on the campus
5. Campus Police/Patrol Bureau/2017-18/Rec #7B
 - a. Campus Camera Refresh/Deployment (Roll Over)

II. Program Data

A. Customer/Student/Client Satisfaction

Instructions: List and analyze the results of the student or client satisfaction survey. Based upon the analysis what program improvements should be made. Assistance from Institutional Research and Planning will be necessary to create, distribute, and tally the survey.

Customer/Student/Client Satisfaction

1. Does Campus Police Provide Needed Services?
 - a. 94.35% of respondents reported that the PD meets or exceeds their expectations.

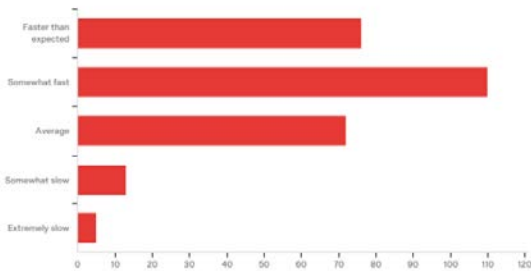
2. Is Campus Police Responsive to Problem Solving?
 - a. 90.49% of respondents reported that the PD responds to problems in a timely manner.

3. Does Campus Police provide good Customer Service?
 - a. 82.08% of the respondents to the survey reported the PD provides good customer service. 9.75% of the respondents reported that the PD needs improvement and 9 respondents of the 318 did not like the service that they received.

B. Customer/Student/Client Outcome Data

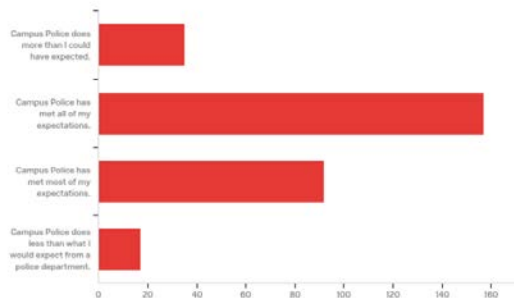
Instructions: This section requires the analysis of customer, student or client program data (i.e., metrics) that has been collected over the past three years. Metrics should be thought of as program specific data such as the number of customer/students/clients who utilized various segments of your service over a specific period of time.

Q17 - Campus police respond to problems in a timely manner.



#	Answer	%	Count
1	Faster than expected	27.54%	76
2	Somewhat fast	39.86%	110
3	Average	26.09%	72
4	Somewhat slow	4.71%	13
5	Extremely slow	1.81%	5
	Total	100%	276

Q16 - Does Campus Police provides needed services?



#	Answer	%	Count
1	Campus Police does more than I could have expected.	11.63%	35
2	Campus Police has met all of my expectations.	52.16%	157
3	Campus Police has met most of my expectations.	30.56%	92
4	Campus Police does less than what I would expect from a police department.	5.65%	17
	Total	100%	301

Analyze program data. Identify and list trends found in the data.

- Shuttle service slow at times
- Inconsistent enforcement of skateboard/bicycle policy's

- Lack of community outreach
- Administrative staff are supportive and approachable
- Very fast to respond to emergencies

Based upon the trends and performance indicator data (e.g., metrics) what changes, if any, should be made to improve the program? All program improvements must be tied to the data.

Overall the campus is very happy with the performance of the program. There is of course always room for improvement. The data suggests that when there is dissatisfaction with the program it can be tied to either slow response or a miss understanding of the overall program. A need can be expressed that additional staffing for the cadet program, shuttle program and police officer field units is needed. Additional field personnel allows the program to respond faster to lower priority calls for service even when emergencies are taking place.

C. Campus/Community Collaboration

Instructions: List collaborative efforts with the campus and external community that are designed to benefit the program. List how the collaborative efforts should be strengthened and what new collaborations or partnerships should be pursued to improve the program.

What collaborations or partnerships have been established with other programs on campus or in the community? Describe the effectiveness of each collaboration or partnership.

- Campus Police has partnered with ASO to provide safety awareness training for the campus community.
- We have partnered with Academic Senate to provide lock down – shelter in place exercises twice a year.
- We have collaborated with PBC, College Council, Academic Senate, ASO to provide active shooter training campus wide.
- Campus Police collaborates with the El Camino Village Community Neighborhood Watch program to provide the community information and access to campus police on matters of public safety.
- Campus Police is active in the AIMS team (Assessment, Intervention, Management, Safety). This is a behavioral intervention team that seeks to assist students during times of behavioral concern.
- Campus Police is also active on FPS steering committees, campus construction, & ITS steering committees.
- Campus Police is active in the South Bay Regional Mutual Aide response teams also known as (Area “G”)

How can program personnel strengthen these collaborations or partnerships?

- Collaborations/Partnerships can be strengthening by involving more patrol and dispatch personnel to these meetings. Currently only the Chief and Sergeants & two administrative staff members are involved in discussion and planning.
- Work to ensure that the Campus Police is involved in almost all planning projects to ensure the safety aspect is addressed at every stage of the development cycle. As well as a department member has a seat at every table.

What other collaborations or partnerships should program personnel pursue for program improvement and why?

- The college current has about 50 plus student clubs. It is imperative that Campus Police collaborate with all clubs on campus in order to maximize campus safety and work to ensure that we are aware of new and upcoming programs.

D. Program Data Recommendations

Instructions: Compile all program data recommendations from A – C.

- Replace outdated/non-serviceable equipment
- Affiliate with INSB communications System
- Increase both sworn and non-sworn field personnel
- Increase the number of shuttles in operation
- Deploy additional community outreach programs
- Continue to build out campus camera system

III. Program Requirements

A. Program Support

Instructions: List campus departments that are essential to the success of this program, the impact of those departments on the program, and what is being done to strengthen the partnership between each.

All programs depend upon the support of other departments on campus. What is the impact of those departments on this program and what can program personnel do to further strengthen those relations?

- The success of the Campus Police department is related to the responsiveness and efficiency of the Information Technology Services department and Facilities Planning and Services (FPS) department. Many of the PD's systems rely on the internet, email and phone services (such blue poles/emergency help points) that ITS manages & supports. These systems critical in allowing the public to communicate with the PD as well as allowing the PD to disseminate information in a timely manner, respond to calls for service and investigate complaints. FPS on the other side is critical to the success of the PD program. FPS must ensure that the campus facilities are up to code, working as designed, and safe/secure such that it minimizes the opportunity for accidents or a criminal element to cause an issue on the and about the campus grounds. Such as ensuring that help points are property powered, HVAC for data centers are up and lighting around the campus works.

B. Facilities and Equipment

Instructions: Provide a summary of the current state of the program's facilities and equipment and list recommendations if appropriate.

Describe the adequacy/inadequacy of the facilities and equipment available to the program.

- The PD's building is now 19 years old and is showing its age. The needs of the campus and PD have out grown the resources that are available in the station. Additionally the PD's station generator only provides lights and power to three rooms and does not allow for any HVAC (including the two server rooms) during a power failure. These rooms are the communications center, main report writing area and one light in each locker room. The restrooms, conference room, Chief's office, administrative offices are all without lights and power. As the police building is also designated the campus EOC should the power failure almost 90% all of the resources the EOC needs to utilize in the station will be dark.
- The PD's patrol/field vehicles not currently on a set replacement schedule, however as a rule the vehicles are replaced as they near the 100,000 mile mark. Migration from the outright purchase of vehicles to a fixed replacement schedule including taking advantage of the Ford emergency vehicle lease program would better allow the department to standardize and reduce repair cost of the vehicle fleet.
- Department mobile radios are nearing their 10 year life cycle, we are funding that Motorola is no longer stocking parts for our radios and should a major

- component fail it will not be repairable.
- Interoperability of The South Bay (INSB) Public Safety Radio System Affiliation
 - Affiliate with INSB & Los Angeles I-C-I regional public safety radio network.
 - The INSB is a Joint Powers Authority (JPA) that seeks to enhance the current public safety and general government land mobile radio (LMR) capabilities of the South Bay area and to resolve technical and operational issues in the development and management of a wide-area interoperable government communications network. By affiliating with the INSB system our all public safety radios will have the ability to directly communicate with our partners on their own frequencies. Additionally it will allow the campus to expand our radio coverage when needed in an emergency.
- Campus Camera System Server Replacement
 - The current campus camera management system host servers and storage are End of Life (EOL) as of May 2019. As of that time we will be unable to source replacement parts or support should the equipment fail. The camera system is fully reliant on these servers and storage to capture video from the 340+ safety and security cameras in use on the campus. The system was originally designated and built to support 250 cameras, we are currently well beyond the limits of the system and pushing it to its max. As of the end of the 2018 we will be adding additional buildings raising our camera count to over 400. Since the system is already at capacity the new cameras will cause the system to start to lose data and degrade performance.

List recommendations regarding facilities and equipment.

- Revamp campus police building including power systems, HVAC, and cover the station's vehicle parking lot.
- Migrate to a leasing program for replacement cycle of patrol vehicles.
- Replace existing mobile radios and affiliate with INSB JPA
- Replace campus camera system servers
- Continue to ensure that police department's technology is updated and utilized to its fullest potential.

C. Staffing

Instructions: Describe the adequacy/inadequacy of the program's current staffing level and the training needs of program personnel. List recommendations based upon question responses.

Describe the adequacy/inadequacy of the program's current staffing level.

Police department full time field personnel are currently at minimum levels. This causes issues trying to deploy more than one officer on certain shifts without incurring overtime and over stretching the staff. The minimum recommended shift deployment is two officers with a supervisor during regular campus operating hours. The program has struggled with meeting this recommendation and at times left with only one officer when large events are taking place on the campus. Additionally, mental health related calls are on the rise and have doubled in the last year. This trend has been seen not only on the campus but also in our surrounding cities/county. Departments have formed specialized units with officers trained specificity to address the particular needs of individuals in a mental health crisis. Currently, our department does not have anyone with this kind of specialized training. Although all field personnel are training on the basics in this field it is clear that specialization is needed.

Communications Center									
	2017 (ECC Only)	2017 (CEC Only)	Totals	2016 (ECC Only)	2016 (CEC Only)	2016 Totals	% Change (ECC Only)	% Change (CEC Only)	% Change Total
Telephone Calls									
9-1-1 (Emergency)	7072	140	7212	8344	401	8745	-15.24%	-65.09%	-17.53%
3100 (Admin)*	29841	1916	31757	29004	2284	31288	2.89%	-16.11%	1.50%
Total Number of Calls	36913	2056	38969	37348	2685	40033	-1.16%	-23.43%	-2.66%
Incidents									
Calls for Service	17470	3192	20662	16178	3438	19616	7.99%	-7.16%	5.33%
Self Initiated	17771	8163	25934	17886	6322	24208	-0.64%	29.12%	7.13%
Total Incidents	35241	11355	46596	34064	9760	43824	3.46%	16.34%	6.33%
Total Reports Taken	752	266	1018	745	234	979	0.94%	13.68%	3.98%
Police Officer Statistics									
Incidents									
Calls for Service	4471	2766	7237	3823	3438	7261	16.95%	-19.55%	-0.33%
Self Initiated	13206	8092	21298	12984	6322	19306	1.71%	28.00%	10.32%
Total Number of Calls	17677	10858	28535	16807	9760	26567	5.18%	11.25%	7.41%
Reports	529	239	768	591	234	825	-10.49%	2.14%	-6.91%
Arrests**	170	18	188	164	30	194	3.66%	-40.00%	-3.09%
Traffic Citations**	368	27	395	572	41	613	-35.66%	-34.15%	-35.56%
Police Cadet/Parking Services Statistics									
Incidents									
Calls for Service	11970	213	12183	11707	0	11707	2.25%		4.07%
Self Initiated	3604	211	3815	4736	0	4736	-23.90%		-19.45%
Total Number of Calls	15574	424	15998	16443	0	16443	-5.28%		-2.71%
Reports	223	27	250	154	0	154	44.81%		62.34%
Parking Services									
Parking Citations	6399	917	7316	6083	87	6170	5.19%	954.02%	18.57%

Fill in the personnel status data below and answer the following question.

Name	Reassigned time (shown in %)	Currently on leave*	Retired in the last 2 years	F/T hired in last 3 years	Anticipated to retire in next 3 years
Chief	0	0	0	0	0
Sergeant	0	0	0	0	0
Officer	0	0	2	2	0
Dispatch Clerk	0	0	0	2	1
Police Services Technician	0	0	0	0	0
Senior Clerical	0	0	1	1	0

* Includes sabbaticals.

How does this data impact the program or the future of the program?

The police department will need to address one possible retirement in the next few years as well as look to increase the number of overall field personnel to meet the needs of the campus.

Are program personnel current in their field? If not, describe what is needed to maintain currency and how it will improve the program.

The campus police department is a POST certified agency, as such it must meet standards of training, continuing education, auditing, and accountability at the county, state and federal levels. Each officer must meet:

- Minimum of 24 hours of per training cycle
 - 16 hours continued professional training topics
 - 8 hours of advanced training
- Title15/custody operations training
- Harassment/discrimination training
- Implicit/explicit bias training
- Mental health awareness training
- Use of Force training
- Pursuit policy/Defensive driving training

Additionally all department members must be trained on Federal Standardized Emergency Management System (SIMS) & National Incident Management System (NIMS), CLERY Compliance, Title 9, and California Public Records Act (CPRA) training.

Some training, the department is reimbursed for however some training is not, additionally as personal are participating in training it further reduces available staff for field operations. As noted in prior sections additional staffing is needed.

List and prioritize all staffing recommendations.

- Increase number of field officer positions
- Create a mental health specialized officer detail
- Increase the number of part time student cadet positions

D. Planning

Instructions: Analyze external (advisory committee input, academic/trade journal articles, or other appropriate sources) and internal information to determine changes or trends that will impact the program within the next five years. Explain how the program's planning process involves program staff, ties into the institution's goals and student learning outcomes, and is linked to budgeting.

What major changes or trends might impact the program in the next five years? What program plans are in place or will be created to respond to major changes or trends?

- The push for encryption in all forms of communications continues, radio/verbal communications are at the forefront of this push. The Police Department's radio communications are currently "broadcast in the clear" allowing for anyone with a scanner to listen into these communications and in some cases interfere. Plans have already been submitted to migrate the police radio system from analog to digital and encrypt the communications.
- Government mandated reporting of crime and other data points continue to evolve and increase. Clery/Student Right to Know is constantly asking for more information as well as California is rolling out new month crime statistics collection requirements and racial & identity profiling data collection. These new data collection requirements will require the department to adjust several processes and adapt its records management system to allow for the housing of the new data. The necessary changes are already under way with the replacement of the existing records management system.

What data, not currently provided, would be needed to improve program development planning? Explain the type of data desired, why it will be useful, and list the possible sources if known.

- Additional data on shuttle service
- Reissue of the 2013 survey on Services and classifications

Describe how program personnel are made aware of what is happening in the program, future program plans, external/internal changes affecting the program, and changes that need to be made to enable the program to adapt and continue to be successful.

- Information is disseminated to police department staff via:
 - Daily briefings of personnel by area supervisors
 - Email communications from command staff
 - Monthly division council meetings
 - Posting of meeting minutes in common areas

Explain how program personnel are involved in the creation and implementation of program plans?

- Groups are created with campus police stake holders at the beginning of each planning cycle. Program plans are then developed and grown into full recommendations that are loaded into TracDat.

Describe how the program's plans ties into the institution's goals?

- Program plans are aligned with the College's goals and strategic initiatives helping to

create an environment on the campus that is conducive to learning and student success.

Describe how the program's plans tie into student learning outcomes?

- Campus Police helps to create an environment on the campus that is conducive to learning and student success.

Describe how the program's plans are linked to the program's budgeting activities.

- Campus police's program plans are guided budgeting process by the ability to sustain and deploy equipment and resources. All capital purchases are developed and documented in the program plans.

E. Program Requirement Recommendations

Instructions: List all recommendations made in the program requirement section.

- Replace outdated/non-serviceable equipment
- Replace existing mobile radios and affiliate with INSB communications System
- Increase both sworn and non-sworn field personnel
- Continue to ensure that Police Departments technology is updated and utilized to its fullest potential. (parking program, automation, customer support)
- Increase the number of shuttles in operation
- Deploy additional community outreach programs
- Replace campus camera system servers
- Continue to build out campus camera system
- Revamp campus police building including power systems, HVAC, and cover the station's vehicle parking lot.
- Migrate to a leasing program for replacement cycle of patrol vehicles.
- Increase number of field officer positions
- Create a mental health specialized officer detail
- Increase the number of part time student cadet positions
- Additional data on shuttle service
- Reissue of the 2013 survey on Services and classifications
- Replacement of department perishable rescue supplies

IV. Recommendations

Instructions: Provide a prioritized list of all recommendations made throughout this program review and the cost associated with each recommendation. List the strategies program personnel will pursue to aid in the achievement of each recommendation.

1. Replace outdated/non-serviceable equipment
 - a. Replace existing mobile radios and affiliate with INSB communications System supporting the police department program and the entire campus community.
(Non-Instructional Equipment)
 - i. Cost 150,000 for base equipment replacement cycle
 - ii. May be a "Membership fee" for INSB
 - b. Continue to build out campus camera system reducing/eliminating
(Non-Instructional Equipment)
 - i. Equipment cost: 200,000 (this cost does not include cabling and physical plant changes that may need to be done.
 - c. Migrate to a leasing program for replacement cycle of patrol vehicles. Two cycles each on lasting 5 years with 5 vehicles per cycle replaced.
(Non-Instructional Equipment)
 - i. Cost: 260,000 leased dollar amount per cycle
 - d. Replacement of department perishable rescue supplies
(Non-Instructional Equipment)
 - i. Cost: 45,000
2. Revamp campus police building
(Facilities)
 - a. Upgrade Power systems & HVAC
 - i. Cost: 150,000

- b. Cover the campus police building vehicle parking lot.
 - i. Cost: 200,000
3. Increase both sworn and non-sworn field personnel (Staffing)
 - a. Increase number of field officer positions
 - i. Cost: 100,000 per officer (4 new positions)
 - b. Create a mental health specialized officer detail
 - c. Increase the number of shuttles in operation
 - i. Cost: 24,000 for two new shuttles
4. Continue to ensure that Police Department's technology is updated and utilized to its fullest potential. (parking program, automation, customer support)
 - a. Deployment of an automated campus parking permit program (Software/Hardware)
 - i. Cost is TBD once all the modules and features incorporated. Anticipated to cost of 200,000
 - b. Online crime reporting software (Software/Hardware)
 - i. Yearly subscription cost 10,000
5. Deploy additional community outreach programs
 - a. Reissue of the 2013 survey on Services and classifications

Show the linkage to the institution's goals by stating each program review recommendation as an objective statement with corresponding success indicators. *Enter this section into the campus planning software.*

- Replace outdated/non-serviceable equipment
 - Replace existing mobile radios and affiliate with INSB communications System meeting the goal of Student Success and Support as well as ensuring Institutional Effectiveness.
 - Migrate patrol vehicle replacement cycle to a set five year program under a lease meeting the goal of Student Success and Support
 - Replacement of department perishable rescue supplies ensuring they are ready when called on and meeting the goal of Student Success and Support
- Revamp campus police building
 - Upgrade Power systems & HVAC systems in the police station such that the campus police building can remain effective when the power to the campus is out and better aligning the facility with Student Success and Support as well as modernization.
 - Cover the police building vehicle parking lot protecting the not only patrol cars from the sun but blocking the view of arrestees and actives from nearby buildings and the air. This recommendation aligns with Community Responsiveness as well as Institutional Effectiveness.
- Increase both sworn and non-sworn field personnel
 - Increase the number of police officers on the campus by four position to better meet the needs of the campus as well as ensure a proper and effective response to calls for service. This recommendation aligns with Community Responsiveness, Institutional Effectiveness and Student Success and Support.
 - Create a mental health response officer position to specifically address the

needs of individuals the department comes into contact with in which a mental health issue is present. This position will elevate the time patrol officers are off the campus and unable to respond to calls for service and further provide the necessary tools to ensure student success & support.

- Provide equipment and staffing such that two shuttles can be operated during campus operating hours responding to student success and support.
- Continue to ensure that Police Department's technology is updated and utilized to its fullest potential.
 - Deployment automated campus parking permit and enforcement program allowing students easier access to parking facilities supporting student success & support as well as modernization.
 - Deployment of an online crime/incident reporting software package that allows the campus community to report simple crimes to the police department without the need to come to the station or allocate field personnel to take the report. This will save money as well as meet the initiative of modernization.
- Deploy additional community outreach programs
 - Develop additional and new community outreach programs to better educate the campus community on the mission, resources and means of contact for the police department directly aligning with initiative community responsiveness.