

## Student Services Area Council Meeting

January 14, 2020, 2:00pm-3:00pm

SSVC 245

Attendees: April Bernabeo, Marco Colom, Jacqueline Iniguez, Brian Krause, Ann Libadisos, Ross Miyashiro, Lucy Nelson, Toni Newman, Diane Swendell, Nina Wong

The meeting began at 2:03 p.m.

Introduced Jacqueline Iniguez, the new ASO Director of Student Services.

### Review of the draft December 10, 2019 meeting minutes

1. Page 3, #3b – change “disabled” to “differences.”
2. The meeting minutes were approved as amended.

### Restructuring the Student Equity and Achievement Program

1. The Student and Equity Achievement (SEA) Program is a combination of three programs: SSSP (formerly Matriculation that no longer exists), Basic Skills (no longer exists), and Student Equity (still exists). Equity must be the focus of the program’s \$6.6 million funding.
2. Will restructure the program to focus on equity. Old initiatives will be deleted before starting new initiatives. Employees will keep their jobs. Those currently employed under old initiatives may transition to more equity-related jobs.
3. How can we make change easier for employees?
  - a. Transparency
    - i. Knowing you still have a job makes change easier to handle.
    - ii. Speak to employees individually. Let them know they are valued. Give them the opportunity to ask questions. Focus on their strengths and how they relate to equity. Not knowing what is going to happen is scary.
    - iii. Address the student population that staff work with - employees may feel passionately for the students they serve.
    - iv. Will train employees for new positions even if they do not have the skillset. Use job audits to determine new positions and skills needed.
4. The transition may not happen until May 2020-June 2020. President Maloney set up eight speaking dates for Ross and Nayeli Oliva to meet with constituency groups.

### Ross’s House Party

1. It was suggested that karaoke may not be an appropriate activity to have at the party if there are hearing impaired guests. Area Council members from the Special Resource Center disagreed. Deaf/hard of hearing sign during karaoke. There should not be a problem having karaoke when there are other activities planned. Suggested hiring interpreters for the party, but it might be too expensive.
2. No areas at the house will create physical challenges.
3. Will provide vegan options (quesadillas). Suggested adding potatoes for the tacos to replace cheese. Brian Krause will bring vegan chili. Diane Swendell will bring a vegan dessert.

### Miscellaneous

1. The Los Angeles Homeless Service Authority needs more volunteers to count the county's homeless population. The tally will take place January 21-23, 2020. Would like college students to be more involved.

### Next Meeting Agenda

1. Discuss cross-training staff.
  - a. New students do not know what to ask. Need to anticipate their questions.
2. Station student ambassadors out around the campus detours. Want to anticipate what students will need (maps, etc.).
3. Discuss helping students in the hall.

The meeting adjourned at 3:06 p.m.