

Student Services Area Council Meeting
February 14, 2023, 2:00pm-3:00pm

Attendees: Kika Akpenyi, April Bernabeo, Breeanna Bond, Marco Colom, Robin Dreizler, Alicia Guevara, Brian Krause, Marleen Ledesma, Coleen Maldonado, Toni Newman, Nina Wong

The meeting began at 2:03 p.m.

Review of the February 14, 2023 Draft Meeting Minutes

1. No changes were made to the minutes.

Forums

1. I. Reyes has accepted the VPSS position at Antelope Valley College. There will be an opening for an Interim.

SS Building Hours – to 6:00 p.m. on Wednesdays in WWC

1. The building will be open until 6:00 p.m. on Wednesdays starting February 15th.
2. K. Preciado will provide a list to managers on Thursday to sign up.
3. You can take your program or service to the lobbies or classrooms to speak to students taking evening classes. Let R. Dreizler know if you need assistance facilitating.
4. Make sure your hours are updated and accurate on your webpages.
5. We need to rethink how we are delivering our services. Enrollment is up and there are more students on campus.
6. Double check the remote hours are posted on the Student Services building.

Areas Represented

1. R. Dreizler will follow up.

Open Position

1. The SDO Director position is open. There will be someone chosen for the interim position soon.

Updates/Announcements

1. R. Dreizler asked if we should still do livestream of Commencement.
 - a. There is more foot traffic on campus already, so we could save money by not livestreaming.
 - b. A recording could be an alternative to live streaming.
2. B. Krause asked for clarification on the next step when a student goes to the financial aid office with a disability and asks for someone to type for them.
 - a. M. Colom said that they can guide them through the questions, but can't type for them. If they don't finish by a certain time, the timer will time out and will need to start over.
 - b. A suggestion is to have someone from Warrior Welcome Center to assist students who need help with typing in financial aid.
 - c. SRC will have Financial Aid Thursdays.
3. A. Bernabeo asked how the SRC could get a back door or window so that there is more than one way to exit in case of an emergency.

- a. A consultant from Alma Strategies is currently assessing the building.
 - b. C. Maldonado mentioned there was no way to lock faculty offices from the inside.
4. B. Bond gave an update on the call center:
- a. Accepting campaign requests.
 - b. Working on a website.
 - c. Started doing broadcasting: mass texting and emailing.
 - d. Still doing Freshman Fridays until April.
 - e. Hiring Ambassadors.
5. C. Maldonado gave updates:
- a. Dual Enrollment and Career Pathways has 1683 students. There are 101 sections.
 - b. Working on a pre-apprenticeship for Child Development for high school students.
 - c. There is a new games and playable media department on campus. Trying to build a program, not just a club.
 - d. Will be hiring TNC and student workers.

The meeting ended at 3:01 p.m.