

Professional Development Day

Student Services

Jeff Stephenson, Ph.D.

Vice President of Equity and Student Services

August 20, 2026

Position Changes

- Interim Dean of Counseling and Student Success – Dr. Amy Herrschaft
- Acting Dean of Strategic Enrollment Services – Dr. Ed Rice
- Program Director of TRiO (SSS) - Juan Bello
- Acting Director of Financial Aid – David Brown
- Acting Supervisor of Financial Aid – Lizet Corona Salazar
- Assistant Director of EOPS/CARE, NextUp, Guardian Scholars & CalWORKs – Leslie Delgado

Department Changes

- The Grants Department now reports to the Dean of Student Services – Dr. Dipte Patel
- The Basic Needs Department is now under the Workforce Readiness & Student Life Division and reports to the Director of Student Life – Ricky Gonzalez
- Career Department has moved to the Student Services Building (former ISP)



Hiring Timelines

- Director of Student Financial Services – Fall 2026
- Deans of Counseling and Student Success and Strategic Enrollment Services – Spring 2027



Area Goals

1. Consistent and Clear Communication
2. Progress of Students Through the Application, Enrollment, and Completion Processes
3. Utilization and Improvement of Technology
4. Streamlining and Integrating of Services to Reduce Duplication of Services



Achieving the Dream

- [Community College Transformation & Student Success](#)
- Accepted into this year's cohort
- Institutional change



SEM 2.0

- Holistic support of students
- Warrior Welcome Center
- Financial Aid is now located in the area
- Permanent Staffing



SEM 3.0

- Comprehensive Student Education Planning (CSEP)
- Currently working on Logic Model, Action Plan and then Communications Plan
- Focus on increasing CSEP for all students

Accreditation

- Standard II
- ISER will be completed by end of Fall 2026
- Site Visit Planned for Fall 2027



SARS

- Implementation of SARS
- Scheduling Software
- Improve access to services and tracking of services provided



Vision Aligned Reporting (VAR)

- Next Report is due in December
- New programs included in VAR for 26-27:
 - Basic Needs
 - College Promise



Moving Forward

- Lot of great work being done
- Continuous Change
- Leaning into the work
- Working together to support students



Activity Instructions

- Form into groups by the first letter of your first name:
 - A - C – Dean Dipte Patel – Profile 1 – **ADA Accommodations**
 - D - I – Dean Edith Gutierrez – Profile 2
 - J - L – Dean Edward Rice – Profile 3
 - M - R – VP Stephenson – Profile 4
 - S – Z – Dean Amy Herrschaft – Profile 5
- 10 minutes to discuss
- Report out

Activity Questions (10 minutes)

1. Keep in mind where you work and the role of your department, how can you support students in being successful, and how can you collaborate with other departments to provide students with the support they need?
2. How would you help this student navigate the college, and what campus resources or services would you recommend?
3. What strengths does the student bring that Student Services professionals can recognize and build upon?

**Share any feedback and ideas
after today's activity!**



Thank you!

Have a great semester!



El Camino College

Vice President, Equity and Student Services

August 20, 2026

VPESS Update

Before inviting a Board of Trustees member to an event:

- **Notify the Vice President of Equity and Student Services Office** of your request.
- **The Vice President will bring the request to the President** for review and approval.
- **Wait for approval** before extending the invitation.



El Camino College

Counseling & Student Success

Division Updates
August 20, 2026

Counseling & Student Success Updates



- General Counseling Services will be available on a drop-in basis for the first two weeks of the fall semester.
- Students will be able to make general counseling appointments September 7.

Counseling & Student Success Updates

First Year Experience

- The First Year Experience program brought in 23 cohorts of students this fall 26 term. First year students joined co-horts with classes that include English, Math, Business, First Aid, and Art.

Transfer Center

- The Transfer Center will prepare to support students through the university transfer application process this fall.
- [All workshops will be posted on the Transfer Center Website with times and locations.](#)

Counseling Partnerships

- Counselors will partner with more than 40 English sections working alongside instructors to support students to gain access to counseling services and attain a comprehensive educational plan during the Fall term.

Counseling & Student Success Updates

Student Success Program

- Supported 500+ students in summer preparing students for fall and continues providing interventions for students on Academic Notice and eligible students on Academic or Progress Pause.
- Student Success workshops for Spring 2027 must be completed by November 12, 2026.
- Counseling and workshop resources are available through the [Student Success Program website.](#)

Start Strong

ASSESSES STUDENT READINESS, CONNECTS STUDENTS TO SUPPORT SERVICES, AND SERVES AS THE FIRST STEP TOWARD A COMPREHENSIVE EDUCATIONAL PLAN.

FOR FALL 2026, **1,018 STUDENTS** HAVE COMPLETED THE START STRONG SURVEY AND OUR GOAL IS **1,200 SUBMISSIONS**.

START STRONG ALLOWS US TO IDENTIFY CHALLENGES EARLY AND CONNECT STUDENTS WITH THE RIGHT RESOURCES.



El Camino College

Enrollment Services

Division Updates

August 20, 2026

Enrollment Services Updates

Admissions & Records

- **International Students Program (ISP)** has joined the A&R Team
- **New Staff Members** joined the A&R Team since last PD Day
 - A&R Tech II: Rosa Ledesma and Alma Sandoval
 - Two A&R Tech IIs promoted to A&R Specialist: Miriam Jauregui and Yadira Velez
- **New Application:** El Camino College is part of the first wave to implement the new application for the state that will replace CCCApply---CCCStart!
- **System Improvements:** We continue to work with IT and other departments to improve process for students, staff and faculty. Systems include: Colleague, Ellucian Self Service, N2N:Lightleap (fraud)
- **Contact Center** is now fielding A&R calls.
- **Ready to Serve:** The staff are meeting students where they are: In-Person, Virtually, Online (forms, emails, etc.)

Enrollment Services Updates

Financial Aid Updates

- **Net Credit Refunds:** Our first large-scale Pell disbursement is scheduled for August 28, so we'll be closely monitoring the Net Credit Refund process as we move from the summer pilot to full implementation.
- **Warrior Welcome Center:** Financial Aid staff are providing services from the Warrior Welcome Center to provide students with more comprehensive enrollment and financial aid support in one location.
- **Fall Peak Weeks:** Our peak service period begins August 24 and runs through September 4. We'll have additional staffing and support in place during this period to assist students with financial aid and enrollment needs.
- **Student Forms:** The new Student Forms verification system is now fully in use and has replaced our previous verification process.

Outreach Updates

Outreach is still seeking volunteers for Welcome Week. Outreach will have four Welcome Week tables throughout the campus to help students find their classes and navigate campus. Please contact the Office of Outreach and School Relations if you are interested in volunteering.



El Camino College

Student Support Services

Division Updates

August 20, 2026

Fall 2026 ECC Quick Resource Guide

- Provides faculty, staff, and managers with information to help connect our students to services and support programs.
 - Front page includes information on support and resources for all students.
 - Back page includes specialized services tailored to students' unique experiences, identities, backgrounds & interests.



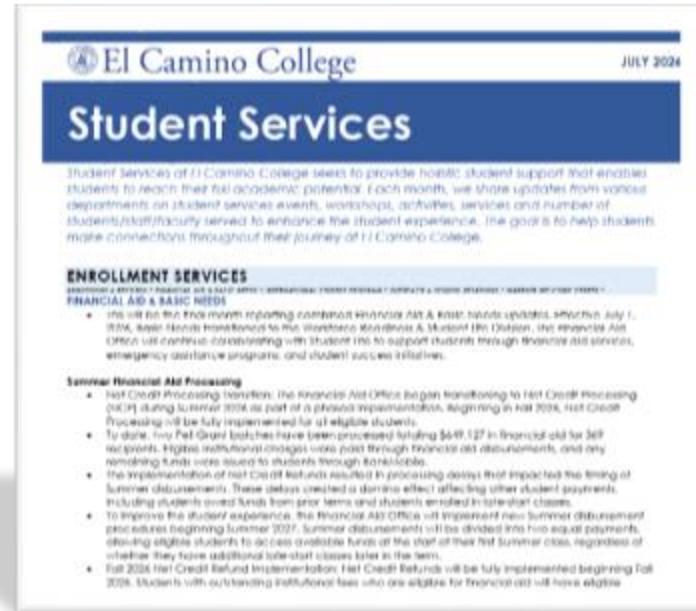
Stay Informed, Stay Connected!

Check out the monthly Student Services Highlights!

- Enrollment Services
- Counseling & Student Success
- Student Equity & Achievement
- Student Support Services
- Workforce Readiness & Student Life

Monthly highlights are emailed, but they can also be found on the VP of Equity & Student Services webpage:

<https://www.elcamino.edu/leadership/student-services/index.php>



EOPS

Open House!



11 AM - 3 PM

**Student Services Building
(2nd Floor)
EOPS Computer Lab
Room 224 & 200**

The Extended Opportunity Programs and Services (EOPS) team invites you to attend our **Fall 2026 EOPS/CARE Open House** - an opportunity to learn about our programs, connect with staff, and apply on the spot!



MEET OUR TEAM



**LEARN ABOUT
PROGRAMS & SERVICES**



**GET HELP WITH
APPLICATIONS &
RESOURCES**



**REFRESHMENTS
& GIVEAWAYS!**

Student Health Services

— EL CAMINO COLLEGE —

Wellness Hub

STUDENT HEALTH SERVICES

Two spaces. One mission: *Helping you thrive.*



STUDENT HEALTH CENTER

Your partner in health.
Quality care for your body and mind.

- Medical Care
- Mental Health Support
- Sexual & Reproductive Health
- Preventive Care

NEXT TO PLANETARIUM AND STUDENT SERVICES BUILDING

HOURS (FALL & SPRING SEMESTERS)
Mon-Thurs: 9:00 AM – 5:00 PM
Friday: 9:00 AM – 1:00 PM

FOR CURRENTLY ENROLLED STUDENTS WHO HAVE PAID THE STUDENT HEALTH FEE WE HAVE SAME DAY APPTS AVAILABLE!



CENTER FOR WELL-BEING

A space to connect and grow.
Wellness programs and a welcoming space to relax, connect, and thrive.

- Wellness Activities
- Coffee/Tea Refresh
- Self-Care Lounge
- Community & Connection

EL CAMINO COMMONS (NEXT TO BASIC NEEDS CENTER)

HOURS (FALL & SPRING SEMESTERS)
Mon-Thurs: 9:00 AM – 3:00 PM

Free FOR ALL CURRENTLY ENROLLED STUDENTS NO APPOINTMENT NECESSARY—DROP BY ANY TIME!

EVERYTHING WE DO IS DESIGNED TO HELP YOU:

- FEEL BETTER
- MANAGE STRESS
- BUILD CONNECTION
- SUCCEED IN SCHOOL
- GROW PERSONALLY

You don't have to figure it out alone.

Here for whatever LIFE BRINGS.

- Feeling overwhelmed
- Homework or adjusting
- Relationship concerns
- Struggling in school
- Need someone to talk to

BetterMynd:
Your Mental Health Ally
This FALL



Confidential FREE
Online Therapy and FREE
Well-Being Workshops

NON-credit students now have access to the Well-Being Workshops as well! Sign up at <https://app.bettermynd.com> with your ECC email!



BetterMynd



El Camino College

Workforce Readiness & Student Life

Division Updates

August 20, 2026

Workforce Readiness & Student Life Division Update

- **Engineering Bootcamp – Fall 2026 Recruitment**
 - 8-week **paid** experience to explore engineering and build real skills
 - Mentorship from STEM Professional
 - Starts Oct 2, 2026 · Fridays, 2–4 PM · **\$500 stipend**
- **Eligibility**
 - Completed Introduction to Engineering
 - Enrolled in at least 3 units at ECC this Fall 2026
 - Maintaining a 2.0 GPA or higher
- **Application Deadline: September 13, 2026 · 11:59 PM**
- **Optional Info Sessions (Zoom)**
 - Sept 2, 2026 · 11–12 PM
 - Sept 3, 2026 · 3–4 PM



ENGINEERING Bootcamp

The Engineering Bootcamp is an 8-week online paid experience designed to help students explore engineering, build skills and receive mentorship from a STEM professional. This program offers workshops, career counseling, and hands-on experience all designed to support students as they prepare for future opportunities in engineering.



Program Details:

- ✓ **Program Starts:** October 2, 2026
- ✓ **Program Meeting Times:** Fridays 2:00pm-4:00pm
- ✓ **Program Length:** 8 weeks online
- ✓ **Time Commitment:** 8 hours per week (Includes 2 hours of synchronous online learning)
- ✓ **Stipend Amount:** \$500 Total

Program Requirements:

- ✓ **Class Requirements:** Completed Introduction to Engineering class
- ✓ **Other Requirements:** Enrolled in at least 3 units at ECC in Fall 2026
- ✓ **GPA Requirement:** 2.0 minimum requirement



APPLICATIONS DUE: September 13, 2026 at 11:59pm

LINK TO APPLY: [CLICK HERE TO APPLY](#)

OPTIONAL: Info Session to Learn More:

- September 2, 2026 (11:00am-12:00pm)
 - [Click To Join September 2nd session](#)
 - or enter Zoom ID: **89587287084**
- September 3, 2026 (3:00pm-4:00pm)
 - [Click To Join September 3rd session](#)
 - or enter Zoom ID: **83475316551**



SCAN TO APPLY



Open Your Phone Camera



Point your camera at a QR Code to scan it.

Workforce Readiness Workshops

JOIN US IN SEPTEMBER!

CAREER SERVICES
Counseling & Workforce Readiness

September Career WORKSHOPS

Registration Required

Date	Time	Location	Topic	Register Here
Sept. 9th, 2026	12:00pm - 1:00pm	SSB - 287	"Resume Workshop"	
Sept. 11th, 2026	12:00pm - 1:00pm	Virtual/Zoom	"Interview Workshop"	
Sept. 15th, 2026	12:00pm - 1:00pm	SSB - 287	"Choosing a Major"	
Sept. 17th, 2026	12:00pm - 1:00pm	Virtual/Zoom	"LinkedIn Workshop"	
Sept. 22nd, 2026	3:00pm - 4:00pm	SSB - 287	"Mastering Handshake and the Job Search"	
Sept. 24th, 2026	12:00pm - 1:00pm	Virtual/Zoom	"Resume Workshop"	
Sept. 29th, 2026	1:00pm - 2:00pm	Virtual/Zoom	"Choosing a Major"	
Sept. 30th, 2026	12:00pm - 1:00pm	SSB - 287	"Interview Workshop"	



El Camino College

Student Services

Division Updates

August 20, 2026

Student Services – CCC to HBCU

- [CCC Transfer Guarantee to HBCU Grant](#) renewed for 2 years!
- California HBCU Week – Sept. 21st – 25th
- CCC to HBCU Caravan – Sunday, Nov. 15th – Sat. Nov. 21st including Umoja Conference
- Black College Expo – Sat. January 30th

Learn about HBCU's & Opportunities

Share with students

Inspire students to explore HBCU possibilities

Technology Projects – Improving the Student Experience

Expanding Colleague and Self-Service functionality to improve student access and transparency while streamlining employee processes and workflows.

- **Prerequisite Waivers** - Use the designated system workflow for processing prerequisite waivers
- **Transcript Review** – move transcript review earlier and add it to the student record to support academic planning and completion efforts
- **Major & Educational Goal** – enable students to review, confirm, and update their information to align with educational planning and financial aid