

Student Services Area Council Zoom Meeting
January 10, 2023, 2:00pm-3:00pm

Chairperson: Robin Dreizler

Recorder: Alicia Guevara

Members: Jana Abulaban, Kika Akpenyi, April Bernabeo, Breeanna Bond, Angie Cholico, Marco Colom, Junnette Fariolen, Brian Krause, Marleen Ledesma, Coleen Maldonado, Toni Newman, Diane Swendell, Henry Ta, Nina Wong

Attendees: April Bernabeo, Breeanna Bond, Marco Colom, Brian Krause, Marleen Ledesma, Coleen Maldonado, Toni Newman, Nina Wong

The meeting began at 2:02 p.m.

Review of the December 13, 2022 Draft Meeting Minutes

1. No changes were made to the minutes.

Representation from areas that collaborate with Student Services – Athletics

1. It would be good to have representation from Library & Learning Resources and Athletics. They could attend Student Services Combined Managers meeting.
2. C. Glover would be a good addition.

Last month BOT \$\$ for addressing access issues

1. Last month there was an approved contract for over \$400,000 to address access issues, including in the Student Services building.
2. R. Dreizler needs to determine what the priority items are.
3. Reach out to R. Dreizler or incoming Vice President for updates.

Review website

1. We should have representation from the Veteran's Center, EOP&S/Cal Works/CARE/Guardian Scholars, International Students, and Welcome Center.
2. Representatives should be in various positions, not just management.

IMPACT

1. There will be a shift with the training. Lot of discussion with equity training. Some voices felt like they weren't being heard.
2. If you get an opportunity to participate, please speak up.

Meetings – in person?

1. R. Dreizler suggested having the Area Council meetings in person again starting February 14th.

Updates

1. We are not allowed to ask a student if they are part of the SRC. We can't send a student to the SRC just because they disclosed they have a disability.

2. M. Colom clarified that Financial Aid staff are not allowed to fill out a student's application whether the student has a disability or not. R. Dreizler suggested that someone from the Welcome Center can assist.
3. C. Maldonado suggested training on what's appropriate to say and not say.
4. R. Dreizler would like to start a weekly or monthly Super Star of the Week in Student Services. There could also be a snafu of the week on a situation that everyone can learn from.
5. You could invite someone from a different department to come to your department meetings to give updates.
6. Every department has their own meetings, invite someone from another department to speak. We could do that in our staff meetings.
7. Something that needs to be addressed is an adequate way to transfer calls. Financial Aid has a Zoom link.

The meeting ended at 3:01 p.m.