

Student Services Area Council Zoom Meeting

November 8, 2022, 2:00pm-3:00pm

Chairperson: Ross Miyashiro

Recorder: Alicia Guevara

Members: Jana Abulaban, Kika Akpenyi, April Bernabeo, Breeanna Bond, Angie Cholico, Marco Colom, Junnette Fariolen, Brian Krause, Marleen Ledesma, Coleen Maldonado, Toni Newman, Diane Swendell, Henry Ta, Nina Wong

Attendees: April Bernabeo, Breeanna Bond, Marco Colom, Marleen Ledesma, Coleen Maldonado, Toni Newman, Henry Ta, Nina Wong

The meeting began at 2:04 p.m.

Review of the August 9, 2022 Draft Meeting Minutes

1. No changes were made to the minutes.

Announcements/Updates

1. The contract for Gecko was approved at the last board meeting.
 - a. Everyone will have access to the form. Once a prospective student fills out the form, it will automatically go to the call center in an auto distribution queue.
 - b. There will be an events scheduling in the packet. If you hold an event and want to keep track of the students that attend, you will be able to use this software to invite students, check RSVP's, which students attended, and what did they think of this event. It's all automated and can be done through cell phones.
 - c. It has text and email mass distribution.
 - d. Originally just going to be used for recruitment, but will be used for all of Student Services.
 - e. B. Bond is creating a campaign request form to help other departments as long as it fits under SB85.
 - f. B. Bond is working on hiring more staff for the call center.
2. Will be buying leads from a company that works with political campaigns that services all the South Bay. The focus will be on adult learners.
3. Student Development is moving to the lowest level of the Communications building. MBBM will no longer exist. That space will be used for the new Student Health Services building.
4. Later on this year, they are going to create a mobile village in Lot L. That will include the food pantry, Warrior Closet, Wellness Center, pilates, and dance. It must get completed by the end of spring.
5. The Social Justice Center will be home for Puente and all the Latinx programs. Still need a name for the Latinx Center.
 - a. Working on opening 4 other centers including: LGBTQIA+, Formerly Incarcerated Impacted Student Center, Immigrant Student Success Center, and the Asian Pacific

Islander/Native Hawaiian Center. It will be paid through general fund or through Student Equity and Achievement.

- b. Each center will have its own coordinator. All the coordinators will form a Social Justice Council.
6. We have a student wage committee that will redo the way we pay student assistance. We are looking at a five tier system with very specific job descriptions that would differentiate the level one through level five. Level five is only reserved for very technical skill sets.
7. The final budget from the President's Office will be released soon.
8. President Thames does have a Child Development Center on her radar.
9. Campus Police will most likely be staying under Student Services.
10. We will have a consultant who is going to build fact sheets for every major and every service that we offer.

Things to Leave Robin as the Interim

1. R. Dreizler will be the Interim VP of Student Services for most of spring, if not all of spring while the search is done.
2. The counselor's door in the SRC needs to be fixed. They are using a rope to open their door.
3. The accessible restroom in the lobby of the Student Services building is difficult to open for someone who has mobility issues. It does not have a button to open the door.
4. The door upstairs in the Student Services building next to FYE needs to be fixed. Sometimes key card doesn't work.
5. A key in the Student Equity and Achievement Center does not lock or unlock. A work order has been placed.
6. Outside the computer lab of EOPS, there are blinking lights.
7. Water refilling station on the first floor of the Student Services building is not working.
T. Newman called the number on the station and they said they would send someone to fix it.
8. C. Maldonado has ideas regarding working with high schools. Some don't want to work with us and some want to grow the program.

The meeting ended at 3:00 p.m.