

Student Services

OVERVIEW

Student Services at El Camino College seeks to provide holistic student support that enables students to reach their full academic potential. Each month, we share updates from various departments on events, workshops, activities, and student services to enhance the student experience. The goal is to help students make connections throughout their journey at El Camino College.

ENROLLMENT SERVICES

ADMISSIONS & RECORDS * WARRIOR WELCOME CENTER * OUTREACH & SCHOOL RELATIONS * FINANCIAL AID & BASIC NEEDS * INTERNATIONAL STUDENT PROGRAM

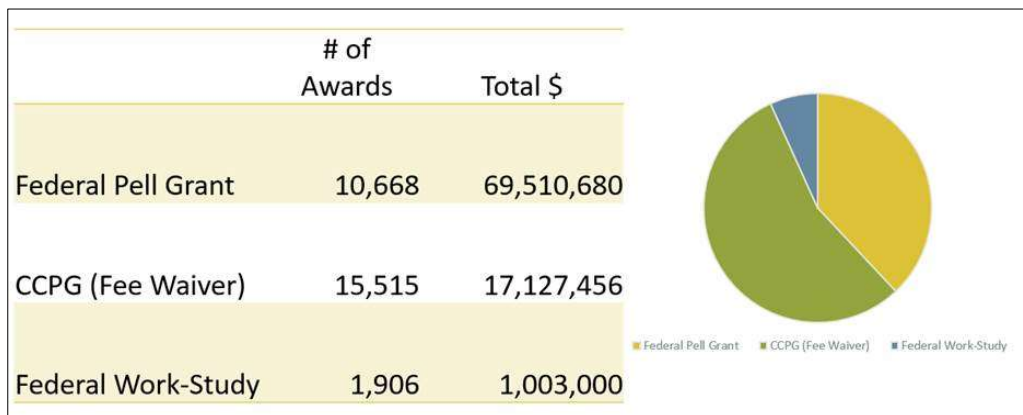
FINANCIAL AID & BASIC NEEDS

2025-2026 Financial Aid Application Count

- CA Dream Act Application: 1,871
- Total FAFSA Applications Received: 31,517 (Unduplicated)
 - Dependent Students: 10,406
 - Independent Students: 8,801
 - Unmatched with A&R Records: Remaining (Calculated as $31,517 - 10,406 - 8,801 = 12,310$)
 - Applications Selected for Verification: 6,937

*Data as of August 12, 2025 for the 2025-2026 Academic Year

Top 3 Financial Aid Awards



South Bay Promise Awards

Cohort	Students	Total \$
Year 1	418	\$416,472
Year 2	229	\$252,816
Total	647	\$714,288

Key Financial Aid Takeaways

- Over 33,000 applications processed (FAFSA + CA Dream Act).
- Significant support: \$87.6M+ in total awards across programs.
- Focus on verification for 6,937 applications to ensure timely aid.
- Encourage students to apply early and check status via MyECC portal.

CalFresh Updates

- 4 New CalFresh Applications
- 14 Prescreens
- 1 New MediCal Application
- 1 SAR 7 (Medical)
- 1 County Verification (Financial Aid)

July Warrior Pantry Data

- Households Served: 644
 - Student Households: 272
 - Community Households: 372
- Total # of Individuals Served: 3564
 - Students: 2175
 - Community: 1389
- Pounds of Produce Distributed (Food Forward): 12,348 lbs
- Items received from LARFB: 3,829 lbs

Warrior Closet

- 237 students served
- 1451 items distributed

Warrior Resource Program

- Meeting with current students.
- 3 new students enrolled in program.
- Need to hire a new Case Manager for program.

The Basic Needs Center is now located at the ECC Commons. We are currently registering students for the U-pass and meeting with students who are requesting assistance with purchasing their textbooks.

OUTREACH & SCHOOL RELATIONS

Outreach & School Relations

- In July we attended 35 events

- The Welcome Center, Contact Center, and Outreach & School Relations team onboarded a new cohort of Enrollment Services Ambassadors. We are wrapping up Summer Training soon, and look forward to the start of the Fall semester
- New Student Welcome Tours are happening on Tuesday, August 19 and Wednesday August 20 from 9am-1:30pm
- Fall 2025 Welcome Week will take place the week of August 25-29

2025-26 Outreach Events and Services	July	August	September	October	November	December	January	February	March	April	May	June	Total
Information Session	0												0
Application Workshop	0												0
Orientation	0												0
Individual Tour	13												13
Group Tour	7												7
Walk-In Tour	5												5
Prospect Appointment	9												9
College/Career Fair	0												0
Info Table	7												7
Registration	0												0
Partner Meeting	3												3
Flyer Drop Off	1												1
Other	0												0
Total Scheduled	45	0	0	0	0	0	0	0	0	0	0	0	45
Cancelled (Organizer)	1												1
Rescheduled	3												3
No Show	6												6
Rejected/Declined	1												1
Actual Total	35	0	0	0	0	0	0	0	0	0	0	0	35
Expected Attendance	1,182												1,182
Approximate Attendance	1,928												1,928
Total Outreach Hours	59												59
Number of Prospects	47												47
Working Days	18	18	20	23	17	17	19	18	21	22	20	21	234

Contact Center


	Monthly Total	Percentage of Calls that are Answered
Total calls made	6,311	50.45%
Outbound calls	5,294	
In-Bound calls	1,017	
Calls with voicemail outcome	2,671	
# of Campaigns active	8	
Unique students called	5,067	
Average calls per agent	432	
Total messages sent	53083	
Emails sent	22121	
Texts sent	30962	
Unique students messaged	19137	

COUNSELING & STUDENT SUCCESS

ACADEMIC/META-MAJOR COUNSELING * FIRST YEAR EXPERIENCE * STUDENT SUCCESS PROGRAM * TRANSFER CENTER

ACADEMIC/META-MAJOR COUNSELING

Upcoming Counseling Events and Activities:

Event:	Notes:	Dates:	Flyer:
Start Strong Workshop	The Start Strong Workshop is designed to help first-time college students feel confident and prepared for their first semester!	July 17 to September 9, 2025	

General Information:

• First Semester Planning (FSP) Session - Outcomes

- During the month of July, the college hosted a total of eight First Semester Planning sessions for incoming first-time college students. These sessions were scheduled on Tuesdays and Wednesdays, aiming to provide academic planning support and guidance prior to enrollment. The following outcomes reflect student engagement and conversion into enrolled students:
- Total RSVPs: 489 students RSVP'd to attend a session.
- Unduplicated Attendance: 434 students attended at least one session. This represents an 89% show rate based on RSVPs, showing high follow-through from students who expressed interest.
- Enrollment Outcomes: Of the 434 students who attended:
 - 374 students enrolled in courses following the session, which represents an 86% enrollment yield based on attendance.
 - RSVP-to-Enrollment Rate: Overall, 76% of students who RSVP'd (374 of 489) ultimately enrolled, demonstrating effective conversion from interest to registration.
 - FTES Generated: The planning sessions directly contributed to 141 Full-Time Equivalent Students (FTES), a key indicator of institutional impact and resource allocation.

These outcomes reflect the sessions' success in supporting the onboarding and registration process for first-time students.

Drop-in Counseling only: Now Through August 29!

- No appointments are available during this time. Limited appointments may be available for SSP, Lock-in Lists, and Special Programs—please ask students to contact their program office.

TRANSFER CENTER

- | | | | |
|------------------|----------|------------|-----------------|
| • CSU App/Assist | T. 8/5 | 1-4pm | SSB 200 |
| • CSU App/Assist | W. 8/13 | 2-5pm | Virtual |
| • TAG & Assist | Th. 8/14 | 2:30 - 5pm | Virtual |
| • CSU App/Assist | T. 8/19 | 1-4pm | SSB 200/Virtual |
| • CSU Assist | Th. 8/28 | 1-5pm | SSB 200/Virtual |

STUDENT SUPPORT SERVICES

EOPS/CARE, NEXTUP, CALWORKS & GUARDIAN SCHOLARS * SPECIAL RESOURCE CENTER * STUDENT HEALTH SERVICES * VETERANS RESOURCE CENTER * WARRIOR SAFETY NETWORK

EOPS/CARE, NEXTUP, CALWORKS & GUARDIAN SCHOLARS

EOPS

- EOPS is accepting applications for Fall 2025.
https://elcamino.formstack.com/workflows/eops_care_program_application_fa25
- EOPS Early Start is scheduled for August 6th from 9-3pm.
- EOPS/CARE, NextUp, CalWORKs, and Guardian Scholars Staff Advance is scheduled for August 13th.

CARE

- CARE is accepting applications for Fall 2025. [2025-2026 CARE Agency Certification Form](#)
- CARE Back to School Mingle & Supply Distribution on August 5th from 1-4pm.
- Soroptimist Live your Dream Award Scholarship opens August 1st - November 15th.

CalWORKs

- CalWORKs is continuing to process [new student intakes](#) for the Fall 2025 semester

- CalWORKs is continuing to place eligible students in CalWORKs Work Study positions throughout campus
- Students may begin submitting [Verification of Benefits](#) forms for the Fall 2025 semester beginning August 11, 2025

Foster Youth Student Success

- Guardian Scholars/NextUp is accepting applications for Fall 2025. Students can apply online at https://elcamino.formstack.com/workflows/eops_care_program_application_fa25
 - Reaching out to students who have already applied to schedule their welcome/onboarding appointments
- Outreach is being conducted for students after referencing FAID verified list to onboard them into NextUP or Guardian Scholars

SPECIAL RESOURCE CENTER

General Department Updates

- MIS Spring 2025- Has been completed in-house.
- Diligently working on closing summer student case files.

Whinfrey - Donor Visit

- Presented and discussed tools for our visually impaired community to make their lives better.
- Foundation will award \$2,375 for fall 2025 to an SRC student
- The Whinfreys will donate \$10,000 for fall 2025. These funds will cover two \$2,500 scholarships available to ALL students seeking services in the SRC but primarily focusing on visually impaired students; Application and coordinating will be conducted by the Foundation

Deaf and Hard of Hearing

- Has moved Student Services Building (in the Special Resource Center) Room 129
 - Larger space with greater functionality
 - Will be the new home for 2 Staff and 18+ Part Time Sign Language Interpreters
- New recording stations set up for online content
- Interpreting asynch content for summer courses (ongoing), as well as for counseling appts, meetings, etc.
- Area pivoting to an online schedule management system to oversee interpreter

ETT/HTC

- EdTech Training (ETT) for students registered for Summer and upcoming Fall semester.
- Prep for large group trainings (10-15 students) to be held in the SRC classroom during the first few weeks of Fall semester.
 - Goal is to ensure students get timely access to Otter.ai and training
- Student's training is focused on notetaking program (Otter.ai) in preparation for Fall semester.

SRC-Student Support Services (SSS)

- Ads for Open Positions in SSS have been posted over at the international Student Program Office as well as the Federal Work Study Program Office
- Continuously screening and onboarding new student workers
- ECC Connect Process "To-Do" templates are getting revamped
- Furniture – Inventory and labeling
- 6 new students workers in the process of being hired.

- Area pivoting to an online schedule management system to oversee in and out of class aides.

STUDENT HEALTH SERVICES

Images are Hyperlinked



Veterans Resource Center

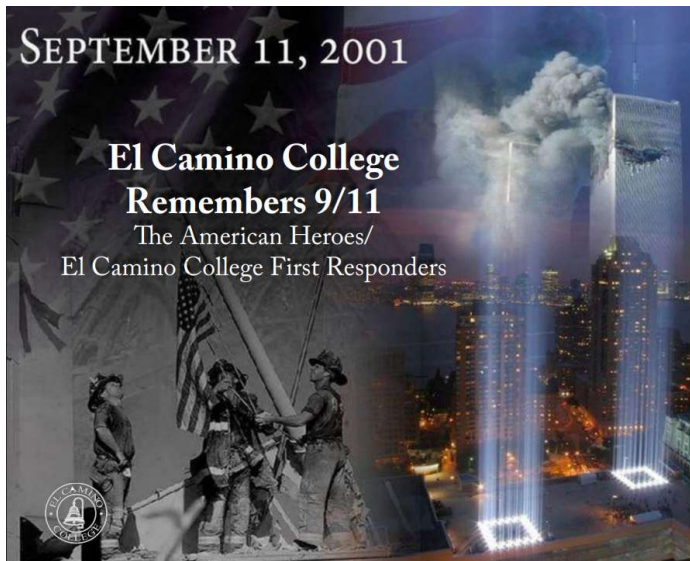
AUGUST 2025		
Visits to the Center	Visitors include students, prospective students, staff, other guests	310
Counseling Appointment	Student appointments for education plans and class scheduling concerns	78
Computer Lab	Students accessing computers for study, research, VA information	70
Food Pantry/meals	Students come for meals (we prepare weekly) snacks, coffee, groceries when available	126
Financial Aid Assistance	Meet with financial aid counselor and other resources	21
Other	Homelessness, mental health concerns	18

ACTIVITIES
The VRC will host new STUDENT ORIENTATION Wednesday August 20, 2025 in the pen and paper room. Students will be familiarized with the VA benefits, registration, financial aid, student health services, basic needs and other support available to veteran students and dependents.
Director Threatt will make a CREDIT FOR PRIOR LEARNING/MAP INITIATIVE presentation to managers at the President's meeting. Veterans have Joint Service Transcripts that provide an automatic pathway to Credit for Prior Learning.
We have seen an uptick in student anxiety and MENTAL HEALTH concerns. Students have presented with anger and distress over classes and life. We are contacting the Cohen Veterans Mental Health Clinic to talk about more direct services on-site. We will get the US VETS Outside the Wire Counselor in January 2026.
We are familiarizing all staff with VAR and moving forward in the "VAR-MOBILE"
Planning 9-11 campus-wide event with ECC PD, Fire Tech Academy, facilities, and community

SEPTEMBER 11, 2001

**El Camino College
Remembers 9/11**

The American Heroes/
El Camino College First Responders



All are invited to participate in a heartfelt tribute to honor the lives lost and the bravery of first responders on September 11, 2001.

Thursday, September 11, 2025

Time: 11:00 AM (sharp)
Location: In Front of the Administration Building

Let us walk together in unity, reflection, and honor of first responders and the sacrificed lives.

For more information, contact the Veterans Services Office: 310.660.3593 ext. 6524.

STUDENT EQUITY & ACHIEVEMENT

BLACK STUDENT SUCCESS CENTER * FIRST (FORMERLY INCARCERATED RE-ENTRY STUDENTS THRIVING) * DREAM RESOURCE CENTER * LGBTQIA + PRIDE CENTER * MANA * MICASA/LATINX CENTER * PASS/MYPATH * MEN OF COLOR ACTION NETWORK (MOCAN) * PUENTE * SEA CENTER * PASS MENTORS * SOCIAL JUSTICE CENTER * UMOJA – PROJECT SUCCESS

DREAM RESOURCE CENTER

- Fall 2025 Hours:
 - Monday -Thursday: 8:00am – 4:30pm
 - Closed for Lunch: 12:30pm – 1:00pm
 - Fridays: Remote Support from 8am till 12pm
 - e-mail: jdcruz@elcamino.edu
 - Call center at: 310-660-3593 Extension: 7811
 - Book counseling appointment here: <https://tinyurl.com/ECCDRC>
- Dream Resource Center coordinator is currently participating in PHD's UndocuEdu Bootcamp for Educators. This professional development series is designed to equip educators with the knowledge and tools to better support undocumented students—especially those pursuing careers in health-related fields.

Upcoming events

- DRC New Student Orientations were re-scheduled for the following times and dates:
 - **Orientation 1:**
 - Date: Tuesday, August 19th, 2025
 - Time: 1pm – 3pm
 - Location: provided upon registration: RSVP here: <https://forms.office.com/r/CSfJqPTryy>
 - **Orientation 2:**
 - Date: Wednesday, August 20th, 2025
 - Time: 10am -12pm
 - Location: provided upon registration: RSVP here: <https://forms.office.com/r/CSfJqPTryy>
- DRC will be open during Professional Development Day on August 21st. Faculty and Staff are welcome to stop by to see our new space and get informational flyers so they can post in their offices/classrooms and share with students.
- Undocu Scholars LLC will be presenting during Professional Development day on August 21st:
 - **Workshop name:** Undocu Entrepreneurship
 - **Location:** SOCS 209
 - **Workshop description:**

- *Did you know there are undocumented students in your classroom? Did you know that undocumented Californians are launching businesses and becoming entrepreneurs? Join us to explore how immigrant students, including those without legal status, use entrepreneurship to create opportunity and stability. Although this workshop focuses on undocumented students, any of your students can benefit from these strategies. In this session, you'll learn:*
 - How undocumented students are starting businesses in California
 - How any academic/technical department can help prepare students for entrepreneurial success
 - How to talk with students about turning their degrees and passions into viable business plans*Whether you teach biology, business, art, or counseling, this workshop is for you. Come be part of the conversation to make our campuses UndocuReady for the future of innovation.*
- **Cafecito con pan dulce (Coffee and sweet bread) at the DRC!**
 - Students can come to the DRC to grab some coffee and bread their first week of class on the following dates and times:
 - Tuesday, August 26th from 8am till 1pm
 - Wednesday, August 27th from 8am till 1pm.

LGBTQIA + PRIDE CENTER

September 2025:

- **Theme:**
 - "Welcome Home: You Belong Here"
- **Events:**
 - *Pride Center Open House/LGBTea
- **Workshops:**
 - *Student Worker Training & Team Building

WORKFORCE & CAREER PATHWAYS

CAREER SERVICES * STUDENT LIFE & DEVELOPMENT

CAREER SERVICES

- Career Team Tabling/Employers
 - 8/25-27- 10am-3pm at the SS Plaza
 - 9/2-4- 10am-3:30pm at the SS Plaza
- Career Services Fall Kick Off Event
 - 9/3 -10am- 2:30pm at the SS Plaza
- Resume Workshops:
 - 9/9- 1pm-2:30pm @ Comms 206
 - 9/18- 2pm-3:30pm @ Comms 206
- Choosing a Major Workshop
 - 9/17- 3:30pm-5pm @ Comms 206

Employer/Industry Partnerships

- New partnerships developed: Michelle and Maricela with dual enrollment
- Existing partnership activities: Continued collaboration with WestEd and CCE on Educational Success Pathway.
- Industry engagement highlights: Active engagement in cross-sector meetings and listening sessions.

STUDENT LIFE & DEVELOPMENT

- **ASO Training & Onboarding:** Over 60 new student leaders participated in onboarding and training, building leadership, advocacy, and service skills to launch the year.
- **Week of Welcome (Aug 25–28):** ASO welcomed Warriors back with four days of activities: *Monday Mingle & Matcha*, *DIY Vision Boards*, *Campus Quest*, and *Thursday's Open House*.
- **ICC Cabinet & Club Training (Aug 29):** ICC cabinet members and student clubs engaged in a full 3-day training designed to set them up for success. Sessions included, *How to Use Engage*, *Club Support Information*, *Finance & Budgeting*, *Hosting & Planning Events* and much more!

September Preview

- **ASO Senate Meetings:** Thursdays at 1:00 pm in the *Paper & Pencil Room*, starting September 4.
- **Inter-Club Council (ICC) General Meetings:** Mondays at 12:00 pm in *Distance Education Room 166*, beginning September 2 (moved due to Labor Day).
- **SLD Tabling:** Starting September 2, SLD will host weekly tabling on the Library Lawn (10:00 am–2:00 pm) to connect students with clubs, organizations, and campus resources.
- **Club Rush Week:** September 8–10 on the Library Lawn (10:00 am–2:00 pm), hosted by ICC.
- **Student Support Expo:** Wednesday, September 17 in the Student Services Plaza (10:00 am–2:00 pm).
- **Odyssey Launch:** Beginning September 24, Odyssey will offer sessions for students to explore resources, meet peers, and strengthen connections in the ECC community.

Reminders & Resources

- **Department Name Update:** The *Student Development Office* is now officially the **Student Life and Development (SLD) Division**.
- **Event Equipment Requests:** Need frames or canopies for your event? Submit your request here: [SLD Event Equipment Request Form](#).
- **Presentation Requests:** Want SLD to present in your classroom or department about campus involvement and resources? Request a presentation here: [SLD Presentation Request Form](#).