

Student Services

OVERVIEW

Student Services at El Camino College seeks to provide holistic student support that enables students to reach their full academic potential. Each month, we share updates from various departments on student services events, workshops, activities, services and number of students/staff/faculty served to enhance the student experience. The goal is to help students make connections throughout their journey at El Camino College.

ENROLLMENT SERVICES

ADMISSIONS & RECORDS * WARRIOR WELCOME CENTER * OUTREACH & SCHOOL RELATIONS * FINANCIAL AID & BASIC NEEDS * INTERNATIONAL STUDENT PROGRAM

FINANCIAL AID & BASIC NEEDS

FINANCIAL AID

2024-2025 Disbursement:

- Spring Pell \$329,266 for 146 students
- Spring Loans \$40,646 for 20 students
- Fall Loans \$20,652 for 15 students
- Summer Pell \$2,495,465 for 1,788 students

2025-2026:

- South Bay Promise (SBP)
 - PGP0: 250 potential new SBP recipients
 - Reminder communication to complete Orientation, Assessment, and/or Ed Plan; also need to be enrolled in 12+ units for Fall 2025
 - PGP1: 100 awarded with communication about eligibility to receive SBP at Fall 2025 census (12+ units); exemption will be placed so students with award will not be dropped for non-payment
 - SBP2: 190 awarded, continuing year 2 with communication about eligibility to receive SBP at Fall 2025 (12+ units), completion of 24+ units in year 1; exemption will be placed so students with award will not be dropped for non-payment

Federal Financial Aid Changes due to the One Big Beautiful Bill Act:

- [Federal Student Aid Change OB3 July2025.pdf](#)
- Pell Grant Enrollment remains the same: Fulltime (12+), $\frac{3}{4}$ time (9-11.99), $\frac{1}{2}$ time (6-8.99), and less than $\frac{1}{2}$ time (<6)
 - New Workforce Pell program
 - Need Analysis:
 - Asset exemption – family farm and small business are now exempt as assets
 - Foreign Income – included in AGI for the use of Pell Grant eligibility calculation
 - Full COA Scholarships/Grants – No Pell if students receive scholarships and grants that cover all of their COA
 - High SAI- no Pell if SAI exceeds twice the maximum Pell
 - Various Loan Program Changes:
 - Parent PLUS loan and aggregate loan limits

- Institutionally Determined limits – allows schools to determine lower limits based on academic program
 - Loan proration – based on the percentage of full-time status of the student borrower
 - Loan Repayment – lots of changes
 - Institutional Accountability – new measure that would determine school's loan program eligibility
- Majority of these new rules have effective date of July 1, 2026

BASIC NEEDS

CalFresh Updates:

- 2 New CalFresh Applications
- 1 CalWorks Renewal
- 1 New MediCal Application
- 4 SAR 7 Recertifications

Warrior Pantry:

- Households Served: 770
- Student Households: 468
- Community Households: 302
- Total # of Individuals Served: 4569
 - Students: 3504
 - Community: 1065
- Pounds of Produce Distributed (Food Forward): 12,096 lbs
- Items received from LARFB: 11,087 lbs

Warrior Closet:

- 413 students served
- 2128 items distributed

Warrior Resource Program:

- Meeting with current students.
- 6 new students enrolled in program
- Need to hire a new Case Manager for program.

Basic Needs will be moving to the ECC Commons. Warrior Pantry and Warrior Closet will be closed from July 21st – August 4th. Student appointments will be limited during this time.

OUTREACH & SCHOOL RELATIONS

- In June, we attended 48 events
- Ended off the 2024-2025 year strong! We attended/completed 746 scheduled events and collected 2,737 prospect cards. And considering we only have 233 working days, I feel like that's amazing!
- Started Summer training for our new cohort of 50 Enrollment Services Ambassadors! Contact Center, Outreach and Warrior Welcome Center has combined forces and are collaborating and sharing student workers. This will allow us to attend more events and have more coverage for on-campus assistance and assist with more in-bound and out-bound calls.

2024-25 Outreach Events and Services	July	August	September	October	November	December	January	February	March	April	May	June	Total
Information Session	1	0	5	12	14	6	10	5	13	4	2	0	72
Application Workshop	0	0	0	7	10	8	17	7	11	8	13	0	81
Orientation	0	0	0	0	0	0	5	4	8	10	7	0	34
Individual Tour	22	8	3	11	7	5	6	8	6	34	18	27	155
Group Tour	0	2	9	15	3	6	8	6	10	13	15	1	88
Walk-In Tour	0	4	0	0	0	0	0	0	0	2	0	1	7
Prospect Appointment	2	2	11	12	3	7	9	7	8	17	3	18	99
College/Career Fair	7	3	13	43	8	3	5	4	13	21	23	0	143
Info Table	6	15	13	22	11	17	10	12	15	10	11	12	154
Registration	0	0	0	0	0	0	0	0	0	0	6	10	16
Partner Meeting	1	2	28	14	5	15	1	2	1	1	1	6	77
Flyer Drop Off	3	1	7	15	8	0	3	0	1	0	0	6	44
Other	0	5	0	3	2	2	3	3	2	1	6	2	29
Total Scheduled	42	42	89	154	71	69	77	58	88	121	105	72	988
Cancelled (Organizer)	3	2	5	7	3	2	3	1	9	10	13	4	62
Rescheduled	3	2	10	11	9	8	11	2	6	6	2	7	77
No Show	6	3	1	6	5	3	4	1	3	10	4	7	53
Rejected/Declined	N/A	N/A	N/A	9	8	5	1	3	7	3	8	6	50
Actual Total	30	35	73	121	46	51	58	51	63	92	78	48	746
Expected Attendance	1,889	3,485	12,304	26,323	13,116	7,061	5,391	12,767	9,584	8,148	21,224	7,318	128,610
Approximate Attendance	1,296	3,358	7,222	11,916	6,439	3,594	2,215	8,434	5,934	4,488	17,135	5,111	77,142
Total Outreach Hours	61	156	166	231	135	118	149	167	178	187	205	122	1,874
Number of Prospects	48	56	479	980	324	244	97	85	155	141	109	19	2,737
Working Days	18	19	19	23	18	15	21	18	20	22	21	19	233


	Monthly Total	Percentage of Calls that are Answered
Total calls made	4,325	44.99%
Outbound calls	3,610	
In-Bound calls	715	
Calls with voicemail outcome	1,624	
# of Campaigns active	6	
June Unique students called	3,368	
Average calls per agent	864	
Total messages sent	24,420	
Emails sent	13,802	
Texts sent	10,618	
Unique students messaged	13063	

COUNSELING & STUDENT SUCCESS

ACADEMIC/META-MAJOR COUNSELING * FIRST YEAR EXPERIENCE * STUDENT SUCCESS PROGRAM * TRANSFER CENTER

ACADEMIC/META MAJOR COUNSELING

Upcoming Counseling Events and Activities:

Event:	Notes:	Dates:	Flyer:
Start Strong Workshop	The Start Strong Workshop is designed to help first-time college students feel confident and prepared for their first semester!	July 17 to September 9, 2025	 <p>The flyer for the Start Strong Workshop features the El Camino College logo and title. It lists key points: 'Start college with confidence! Learn how to: • Navigate campus resources and support programs • Stay on track with classes, schedules, and deadlines • Build confidence with college tips, tools, and terms'. It includes a QR code with the text 'Scan to RSVP or go to go.ecollege.net'. A table shows dates and times for in-person and zoom sessions: In-Person (July 31st 12PM - 3PM, Aug 6th 12PM - 3PM, Sept 9th 12PM - 3PM) and Zoom (July 31st 3PM - 5PM, Aug 6th 3PM - 5PM, Sept 9th 3PM - 5PM).</p>

General Information:

📍 **First Semester Planning (FSP) Sessions – Now Through August 13!**

Counseling is hosting First Semester Planning (FSP) sessions every Tuesday and Wednesday between the hours of 9:00 AM – 5:00 PM in SSB 141.

FSP sessions are for **first-time college students with 0 units completed**. During an FSP session, students will meet one on one with an academic counselor to plan for their first semester, and register for classes – all at once!

🔗 **Registration is required**

Please refer any first-time college students to sign up at: bit.ly/ECC_FSP

FIRST YEAR EXPERIENCE

FYE FAAST Workshops

Tuesday, July 15, 2025	1:00pm - 2:30pm	Zoom
Thursday, July 17, 2025	1:00pm - 2:30pm	In-person
Monday, July 21, 2025	1:00pm - 2:30pm	In-person
Wednesday, July 23, 2025	9:30am - 11:00am	Zoom

STUDENT SUPPORT SERVICES

EOPS/CARE, NEXTUP, CALWORKS & GUARDIAN SCHOLARS * SPECIAL RESOURCE CENTER * STUDENT HEALTH SERVICES * VETERANS RESOURCE CENTER * WARRIOR SAFETY NETWORK

EOPS/CARE, NEXTUP, CALWORKS & GUARDIAN SCHOLARS

EOPS

- EOPS is accepting applications for Fall 2025.
https://elcamino.formstack.com/workflows/eops_care_program_application_fa25

CARE

- Recruitment efforts for the 2025 -2026 school year began on Tuesday, July 1st. Students identified as parents with dependents under the age of 18 will receive outreach emails, texts, and calls.
- CARE students interested in participating in the CARE program for the 25-26 academic school year must submit a new 25-26 CARE Certification Form beginning Tuesday, July 1st. CARE staff will review submissions to assess and determine continuing eligibility. Students can submit the 25-26 CARE certification form here: https://elcamino.formstack.com/workflows/care_certification_form_2025_2026
- New prospective students interested in the CARE program must submit the new 25-26 CARE Certification Form and must complete all EOPS program requirements

CalWORKs

- 120 students are enrolled for Summer 2025
- CalWORKs is conducting new student intake appointments throughout the summer session
- We are actively recruiting for CalWORKs on-campus work-study positions

Foster Youth Student Success

- There are currently 53 students enrolled in the summer term.
- Guardian Scholars/NextUp is accepting applications for Fall 2025. Students can apply online at https://elcamino.formstack.com/workflows/eops_care_program_application_fa25
- We are finalizing programming for the new academic school year
- Reaching out and supporting current students who have not yet registered for the fall semester.

SPECIAL RESOURCE CENTER

- The SRC has been busy with summer and fall accommodations, for new and existing returning students
- We continue to provide Assistive Technology Training for our students

- A special shout out and thanks to Rogelio Ramirez, Tanisha Tatum, and Sandra Martinez-Garcia, our Disability Specialists for their help in assisting our students in providing accommodations for summer and fall classes.
- Our High- zTech Center hours of operation for the Summer are Monday-Thursday, 9:00-4:00. We are closed on Fridays.

STUDENT HEALTH SERVICES



Student Health Services
SUMMER 2025 EVENTS

Meditation Mondays
Join us for a guided meditation to start your week off right.
Every Monday: June 30th – August 4th
12:00 PM–1:00 PM
Health Center Circle

Pawsitivity Break
Unleash some stress with therapy dogs at El Camino College!
Wednesday, June 25th & July 23rd
10:30 AM–12:30 PM
Health Center Circle

Stop the Bleed
Learn how to control bleeding in an emergency with hands-on training.
Wednesday, July 16th
11:00 AM–12:00 PM
Student Health Center

Narcan Training
Learn how to recognize an opioid overdose and safely administer Narcan.
Wednesday, July 30th
12:00 PM–1:00 PM
Distance Education Room

Mental Health First Aid
Learn to recognize the signs of mental health challenges, offer initial support, & connect them to care.
In-Person: August 13th & 14th
Virtual: Thursday, July 10th
Must be registered!

 **STUDENT HEALTH SERVICES**
EL CAMINO COLLEGE

FOR MORE INFORMATION OR FOR ACCESSIBILITY RELATED QUESTIONS, PLEASE CONTACT SHS AT 310-660-3643.



VETERANS RESOURCE CENTER

- During his farewell visit, Malone's face lit up with pride as he announced, "This is my last time here at the El Camino College VRC. I'm transferring to California State University, Long Beach, but I'll never forget everything you've all done for me and the other students."
- Witnessing Malone's achievement was deeply rewarding for the Center staff. His journey from arriving at community college to successfully transferring to a four-year university embodied the dream they help students pursue every day. Student success stories like Malone's represent the heart of our work and all the departments at El Camino—validating all the counseling sessions, academic instruction meetings, policy adjustments, deadline managements and shared concerns that go into supporting Veterans and all those who benefit from their guidance.
- These moments of triumph when students beam with accomplishment as they move forward toward their goals make every aspect of their mission worthwhile. They serve as powerful reminders of how El Camino College helps transform lives and consequently our communities by creating pathways to academic achievement and personal fulfillment.



Mr. Yarnell Malone
Navy Veteran

STUDENT EQUITY & ACHIEVEMENT

BLACK STUDENT SUCCESS CENTER * FIRST (FORMERLY INCARCERATED RE-ENTRY STUDENTS THRIVING) * IMMIGRANT STUDENT SUCCESS (ISP) * LGBTQIA + PRIDE CENTER * MANA * MICASA/LATINX CENTER * PASS/MYPATH * MEN OF COLOR ACTION NETWORK (MOCAN) * PUENTE * SEA CENTER * PASS MENTORS * SOCIAL JUSTICE CENTER * UMOJA - PROJECT SUCCESS

DREAM RESOURCE CENTER

Dream Resource Center opened on Monday, June 9th.

Location: Communications Building, room 309 (top floor)

Summer Hours:

- Monday -Thursday: 8am – 4:30pm
- Remote Support 8am to 10am, and from 3:00pm to 4:30pm
- DRC Center is open from 10am till 3pm (appointments and walk-ins)
- Fridays: CLOSED
 - **e-mail:** jdcruz@elcamino.edu
 - **Call center at:** 310-660-3593 Extension: 7811
 - **Book counseling appointment here:** <https://tinyurl.com/ECCDRC>
- DRC counselor Laura Mason has transitioned out of El Camino College. Her last day was on July 10th. However, the team has welcomed a new counselor to help support the center services. Her name is Masiel Calderon. She has worked with other support programs on campus such as, Puente Project, SEA and students facing academic difficulties (SSP).
- FFAST (Financial Aid & Advocacy Student Training) for new Undocu/AB540 students took place on July 9th.
- The Dream Resource Center received \$5,000 from ASO to continue our partnership with UndocuScholars LLC. A culturally focused organization dedicated to transforming educational institutions to better support undocumented students and their allies.
- The DRC provided an informational session for Outreach ambassador training on July 14th.
- DRC coordinator Josefina Cruz will be presenting about ELCO's Dream Resource Center counseling services at the California 1645 Summit for CCC Dream Resource Liaisons on August 5th in Walnut CA.

Upcoming events – August 2025

- DRC New Student Orientations- Student must attend one orientation **ONLY**
 - Tuesday, August 12th, 2025 (10am -12pm in Comm 303)
 - Wednesday, August 13th, 2025 (2pm – 4pm in Comm 303)
 - Students can register here: <https://forms.office.com/r/CSfJqPTryy>

LGBTQIA + PRIDE CENTER

August 2025

Theme: “Welcome Home: You Belong Here”

Events: *Pride Center Open House/LGBTea

Thursday, August 21st (10:30am-12:00pm)

Goals: *Build awareness, recruit new GSA Club members, and introduce services/resources to the campus community

September 2025

Theme: “Our Stories, Our Strength”

Events: * Film Screening + Discussion Gay Latino LA: Coming of Age Documentary (Date TBD) * Film Screening + Discussion Collaboration project with Dream Resource Center: Unseen (Date TBD)

WORKSHOPS: *LINKED-IN (DATE TBD)

GOALS: *FOSTER DIALOGUE AROUND LAYERED IDENTITIES

WORKFORCE & CAREER PATHWAYS

CAREER SERVICES • STUDENT DEVELOPMENT

STUDENT DEVELOPMENT

ASO Updates:

- ASO recently concluded interviews, reviewing applications and interviews of over 60 applicants. They have now garnered a total of 54 official student members as of today.
- ASO is currently schedule to have their first Senate and Finance Meetings this Thursday 1pm-2pm in the Distance Education Library Room 166
- ASO is currently planning their retreat and training to start the academic year with a strong team mindset and student focus.

ICC Updates:

- ICC is in the midst of planning their ICC Training and Retreat for clubs
- ICC is currently searching for a Director of Human Resources
- ICC is currently in the early planning stages of Fall 2025 Club Rush

CAUSE Updates:

- CAUSE is currently planning promotional initiatives to create better awareness and proactive recruitment