



# Financial Aid Office

El Camino College - 16007 Crenshaw Blvd. ♦ Torrance, CA 90506 ☎1-310-660- 3493 ♦ [www.elcamino.edu](http://www.elcamino.edu)

## Financial Aid Frequently Asked Questions (FAQ)

### Will I still receive my financial aid even though the campus is closed due to COVID-19?

Yes, financial aid is being disbursed to currently enrolled students as scheduled. All grants, loans and other awards are being processed remotely. The disbursement schedule for Pell and SEOG is attached: <https://www.elcamino.edu/student/studentservices/financialaid/disbursementinfo.aspx>

### Can I still apply for financial aid?

Yes, you can still apply for financial aid. Whether you're planning to go to college or pursue a career education, there's money to help you pay for it. We encourage you to apply online through one of two methods:

1. **Free Application for Federal Student Aid (FAFSA)** (<https://studentaid.gov/h/apply-for-aid/fafsa>)
2. **California Dream Act Application for AB-540 Eligible Students** (<https://dream.csac.ca.gov/>)

We are continuing to process financial aid applications and update awards. Please logon to **MyECC** (<http://www.elcamino.edu/myecc/>) to check financial aid status and submit required documents.

### Will I receive a check for my CCPG Award?

No, the California College Promise Grant (CCPG) is a fee waiver from the state of California. You will not receive money, however your per unit fees will be waived for any classes you take at El Camino College for one academic year, starting in fall and ending the following summer.

### Are there any emergency funds available for currently enrolled students?

Yes, Emergency Funds are available for ECC students. To apply for the Warrior Emergency Grant please use the following link: [https://elcamino.formstack.com/forms/warrior\\_emergency\\_fund](https://elcamino.formstack.com/forms/warrior_emergency_fund)

### Can my financial aid be updated if I have had significant changes to my income?

Yes, you can file a **Family Contribution Appeal** if your financial situation has changed. The appeal can be filled out online using the following link: <https://elcamino.verifymyfafsa.com/>. We encourage you to meet with an Advisor online to discuss your options by scheduling an appointment on the El Camino Financial Aid website: <http://www.elcamino.edu/student/studentservices/financialaid/>.



# Financial Aid Office

El Camino College - 16007 Crenshaw Blvd. ♦ Torrance, CA 90506 ☎1-310-660- 3493 ♦ 🌐 www.elcamino.edu

## Financial Aid Frequently Asked Questions (FAQ)

### Can I submit a Satisfactory Academic Progress (SAP) appeal?

Yes, you may still submit a SAP appeal. There are two ways to submit to Financial Aid:

1. **Online:** Email [eccfaid@elcamino.edu](mailto:eccfaid@elcamino.edu) for a copy of the SAP Appeal or check Financial Aid Forms (<http://www.elcamino.edu/student/studentservices/financialaid/forms.aspx>). Submit your completed SAP Appeal and supporting documentation online to [eccfaid@elcamino.edu](mailto:eccfaid@elcamino.edu). If you need to scan a document, you can download a free mobile app CamScanner at <https://camscanner.com>. This app can convert and auto-adjust any picture that you take from your phone into a PDF.
2. **Mail:** If you do not have access to a computer, printer or internet we can mail you a copy of the SAP Appeal form. Please notify us with your full name, student ID number and current mailing address. We will provide a prepaid envelope to return your completed appeal with supporting documentation.

All appeals must have supporting documentation included for each semester you are not meeting SAP. Please allow four (4) to six (6) weeks for appeal decisions which will be sent to your El Camino College email address.

### Will the Satisfactory Academic Progress (SAP) appeal deadline be extended?

Yes, we are extending the SAP Appeal deadline to Thursday, May 21, 2020.

### What will happen to my Satisfactory Academic Progress (SAP) standing if my classes are canceled or I withdraw due to COVID-19?

Classes with a grade of EW will be excluded from the SAP calculation for GPA and completion percentage.

### Will I still be able to receive my Federal Work Study (FWS) or CalWORKs Work Study (CWS)?

Yes, our campus will continue to pay FWS and CWS wages to enrolled students who started working prior to Friday, March 13, 2020. Please work with your employer to have your timesheets submitted as usual. If your employer has any questions, please have them contact Luis Mancia at [lmancia@elcamino.edu](mailto:lmancia@elcamino.edu) so we can provide further guidance.

**NOTE:** We are not currently approving any new requests for FWS or CWS until the Safer-at-Home order is lifted and we can return to campus.



# Financial Aid Office

El Camino College - 16007 Crenshaw Blvd. ♦ Torrance, CA 90506 ☎1-310-660- 3493 ♦ [www.elcamino.edu](http://www.elcamino.edu)

## Financial Aid Frequently Asked Questions (FAQ)

### How will I receive my financial aid payment?

Disbursements are through BankMobile (<https://bankmobiledisbursements.com/refundchoices/>). Make sure you log on and select a refund preference. You must have your current address with ECC Admission & Records to ensure you receive your payments correctly. To update your contact information, go to MyECC (<http://www.elcamino.edu/myecc/>) and select profile to submit your updated information.

### How do I submit documents to Financial Aid while the campus is closed?

To check for Required Documents for Verification:

- Step 1:** Log into MyECC (<http://www.elcamino.edu/myecc/>)
- Step 2:** Click on “Financial Aid”
- Step 3:** Click on “Financial Aid Checklist”
- Step 4:** Click on “Complete Required Documents”
- Step 5:** Click on the “El Camino Verify My FAFSA” link

To upload the required documents:

- Step 1:** Follow the steps above
- Step 2:** Click on the “Upload” button
- Step 3:** Click on the “Camera or Take a Photo” option and then take pictures of the documents
- Step 4:** Click “Submit” once all documents are uploaded
- Step 5:** Click “Finish” to submit; this will make sure your documents are completely submitted
- Step 6:** Check your MyECC emails and your Financial Aid Checklist frequently for status updates and/or possible documents that may be needed to determine your financial aid eligibility.

### Is there any assistance for students experiencing Housing issues?

Yes, please contact Daniel Gonzalez ([dgonzalez@harborinterfaith.org](mailto:dgonzalez@harborinterfaith.org)) or Sharonda Barksdale ([sbarksdale@elcamino.edu](mailto:sbarksdale@elcamino.edu)) for information regarding the Campus Peer Navigation Program which aims to connect community college students who are experiencing homelessness or at-risk of homelessness with resources that can end their housing crisis.



# Financial Aid Office

El Camino College - 16007 Crenshaw Blvd. ♦ Torrance, CA 90506 ☎1-310-660- 3493 ♦ 🌐 www.elcamino.edu

## Financial Aid Frequently Asked Questions (FAQ)

### Are there additional resources to address Basic Needs for students?

Yes, the Basic Needs Committee works together to provide a central place to address the Basic Needs for our ECC students. Resources are listed in the Student Guide to Free & Low Cost Resources (<https://bit.ly/resouceguide>) posted online. We also have the following updates available:

**Food Insecurity: Warrior Pantry** (<https://www.elcamino.edu/student/student-services/warriorpantry/>) "Drive-Through Grab-A-Bag" - Students who are registered for the spring semester have the opportunity to drive through parking lot B and pick up their bag at the large white canopy on Tuesdays and Wednesdays from 11:00am-2:00pm. Parking Lot B can be accessed from Manhattan Beach Blvd.

**Student Health Services: Mental Health** (<https://www.elcamino.edu/student/student-services/health/>) Student Health Services is offering virtual drop-in Nurse Practitioner consultation hours and drop-in mental health "check-ins" to currently enrolled El Camino College students who have paid their student health fee for the spring 2020 semester.

**Housing Insecurity: Campus Peer Navigation** – Seeks to connect students to community resources and the Coordinated Entry System (CES) and improve linkages between colleges and homeless services providers across Los Angeles County. Contact Daniel Gonzalez ([dgonzalez@harborinterfaith.org](mailto:dgonzalez@harborinterfaith.org)) for more information.

### How do I contact the Financial Aid Office if I have a question or need assistance applying for Financial Aid?

There are three (3) ways you can contact the financial aid Office.

1. You can contact Financial Aid by visiting the Financial Aid website at <http://www.elcamino.edu/student/student-services/financialaid/>  
We have financial aid staff online who are ready to chat with you regarding your questions through our ConexED Contact Cards. Simply click "Knock on Door" with a staff who is online or schedule an appointment with a Financial Aid Advisor.
2. Email the office at [eccfaid@elcamino.edu](mailto:eccfaid@elcamino.edu) and we will respond to your question, please use your El Camino College email address to help us verify your identity.
3. Call the Financial Aid Office at (310)660-3493 and leave a voice message. We will respond to your message within one (1) to two (2) business days.

### What will happen with my student loan?

There are no changes to the student loan process or disbursements. We are continuing to award and disburse student loans. As a reminder, you must be enrolled in at least six (6) units at the time of disbursement.