



# Financial Aid

## Frequently Asked Questions (FAQ)

### Financial Aid

Student Services Room 248  
16007 CRENSHAW BLVD.  
TORRANCE, CA 90506  
(310) 660-3493 | [eccfaid@elcamino.edu](mailto:eccfaid@elcamino.edu)

### Will I still receive my financial aid even though the campus is closed due to COVID-19?

Yes, financial aid is being disbursed to currently enrolled students as scheduled. All grants, loans and other awards are being processed remotely. The disbursement schedule for Pell and SEOG is attached: <https://www.elcamino.edu/student/studentservices/financialaid/disbursementinfo.aspx>

### How do I contact the Financial Aid Office if I have a question or need assistance applying for Financial Aid?

There are three (3) ways you can contact the financial aid Office.

1. You can contact Financial Aid by visiting the Financial Aid website at <http://www.elcamino.edu/student/studentservices/financialaid/>  
We have financial aid staff online who are ready to chat with you regarding your questions through our ConexED Contact Cards. Simply click “**Knock on Door**” with a staff who is online or schedule an appointment with a Financial Aid Advisor.
2. Email the office at [eccfaid@elcamino.edu](mailto:eccfaid@elcamino.edu) and we will respond to your question, please use your El Camino College email address to help us verify your identity.
3. Call the Financial Aid Office at (310)660-3493 and leave a voice message. We will respond to your message within one (1) to two (2) business days.

### Can I still apply for financial aid?

Yes, you can still apply for financial aid. Whether you’re planning to go to college or pursue a career education, there’s money to help you pay for it. We encourage you to apply online through one of two methods:

1. **Free Application for Federal Student Aid (FAFSA)** (<https://studentaid.gov/h/apply-for-aid/fafsa>)
2. **California Dream Act Application** for *AB-540 Eligible Students* (<https://dream.csac.ca.gov/>)

We are continuing to process financial aid applications and update awards. Please logon to **MyECC** (<http://www.elcamino.edu/myecc/>) to check financial aid status and submit required documents.

### Will I receive a check for my CCPG Award?

No, the California College Promise Grant (CCPG) is a fee waiver from the state of California. You will not receive money, however your per unit fees will be waived for any classes you take at El Camino College for one academic year, starting in fall and ending the following summer.

### Are there any emergency funds available for currently enrolled students?

Yes, Emergency Funds are available for ECC students. To apply for the Warrior Emergency Grant please use the following link: [https://elcamino.formstack.com/forms/warrior\\_emergency\\_fund](https://elcamino.formstack.com/forms/warrior_emergency_fund)



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### Can my financial aid be updated if I have had significant changes to my income?

Yes, you can file a **Family Contribution Appeal** if your financial situation has changed. The appeal can be filled out online using the following link: <https://elcamino.verifymyfafsa.com/>. We encourage you to meet with an Advisor online to discuss your options by scheduling an appointment on the El Camino Financial Aid website: <http://www.elcamino.edu/student/student-services/financialaid/>.

### What are the deadlines to submit a Satisfactory Academic Progress (SAP) / Loss of California College Promise Grant (CCPG) Appeal ?

The SAP/Loss of CCPG Deadlines for 2020-21 are the following:

Fall 2020 Semester = November 13, 2020

Spring 2021 Semester = May 21, 2021

Summer 2021 Term = July 22, 2021

### Can I submit a Satisfactory Academic Progress (SAP) appeal?

Yes, you may still submit a SAP/Loss of CCPG appeal. There are two ways to submit to Financial Aid:

1. **Online:** Please click this link to access the SAP/Loss of CCPG Appeal Form - [https://elcamino.formstack.com/forms/saploss\\_of\\_ccpg\\_appeal\\_form](https://elcamino.formstack.com/forms/saploss_of_ccpg_appeal_form)
2. **Mail:** If you do not have access to a computer, printer or internet we can mail you a copy of the SAP Appeal form. Please notify us at [eccfaid@elcamino.edu](mailto:eccfaid@elcamino.edu) and include your full name, student ID number and current mailing address. We will provide a prepaid envelope to return your completed appeal with supporting documentation.

All appeals must include a Comprehensive Educational Plan and supporting documentation for each semester you are not meeting SAP. Please allow four (4) to six (6) weeks for appeal decisions which will be sent to your El Camino College email address.

### What will happen to my Satisfactory Academic Progress (SAP) standing if my classes are canceled or I withdraw due to COVID-19?

Classes with a grade of EW will be excluded from the SAP calculation for GPA and completion percentage.



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### How will I receive my financial aid payment?

Disbursements are through BankMobile (<https://bankmobiledisbursements.com/refundchoices/>). Make sure you log on and select a refund preference. You must have your current address with ECC Admission & Records to ensure you receive your payments correctly. To update your contact information, go to MyECC (<http://www.elcamino.edu/myecc/>) and select profile to submit your updated information.

### How do I submit documents to Financial Aid while the campus is closed?

To check for Required Documents for Verification:

**Step 1:** Log into MyECC (<http://www.elcamino.edu/myecc/>)

**Step 2:** Click on “Financial Aid”

**Step 3:** Click on “Financial Aid Checklist”

**Step 4:** Click on “Complete Required Documents”

**Step 5:** Click on the “El Camino Verify My FAFSA” link

To upload the required documents:

**Step 1:** Follow the steps above

**Step 2:** Click on the “Upload” button

**Step 3:** Click on the “Camera or Take a Photo” option and then take pictures of the documents

**Step 4:** Click “Submit” once all documents are uploaded

**Step 5:** Click “Finish” to submit; this will make sure your documents are completely submitted

**Step 6:** Check your MyECC emails and your Financial Aid Checklist frequently for status updates and/or possible documents that may be needed to determine your financial aid eligibility.

### What will happen with my student loan?

There are no changes to the student loan process or disbursements. We are continuing to award and disburse student loans. As a reminder, you must be enrolled in at least six (6) units at the time of disbursement.

### Who should I contact if I have a question regarding my direct loan at ECC?

We have established an email account for Direct Loans. Students can email [directloans@elcamino.edu](mailto:directloans@elcamino.edu) if they have questions regarding their Direct Loan.



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#### Are there additional resources to address Basic Needs for students?

Yes, the Basic Needs Committee works together to provide a central place to address the Basic Needs for our ECC students. Resources are listed in the Student Guide to Free & Low Cost Resources (<https://bit.ly/resouceguide>) posted online. We also have the following updates available:

**Food Insecurity: Warrior Pantry** (<https://www.elcamino.edu/student/student-services/warriorpantry/>) "Drive-Through Grab-A-Bag" - Students who are registered for the spring semester have the opportunity to drive through parking lot B and pick up their bag at the large white canopy on Tuesdays and Wednesdays from 11:00am-2:00pm. Parking Lot B can be accessed from Manhattan Beach Blvd.

**Student Health Services: Mental Health** (<https://www.elcamino.edu/student/student-services/health/>) Student Health Services is offering virtual drop-in Nurse Practitioner consultation hours and drop-in mental health "check-ins" to currently enrolled El Camino College students who have paid their student health fee for the spring 2020 semester.

#### Is there any assistance for students experiencing Housing issues?

Yes, please contact Sharonda Barksdale ([sbarksdale@elcamino.edu](mailto:sbarksdale@elcamino.edu)) for information regarding the Campus Peer Navigation Program which aims to connect community college students who are experiencing homelessness or at-risk of homelessness with resources that can end their housing crisis.