eSARS Web Browser Troubleshooting – INTERNET EXPLORER

1. Log into your MyECC account.
2. Under the Web Services tab, click on the "**Online Counseling Appointments**" link.
3. You should see the Online Counseling Appointments page which directs you to select the El Camino Torrance campus or Compton Center campus.
4. You may see a notification at the bottom of the webpage that looks similar to this:

This notification indicates "unsafe content" on website.

5. Click on the button that says "Show all content."

6. The page will refresh after you click on "**Show all content**." Click on either the Torrance or Compton location and you should now be able to log into the appointment system.